Phone Request

<https://www.auth.cwl.ubc.ca/auth/login?serviceName=pinnacle6_psa>

Full tutorial available on:

<http://it.ubc.ca/service_catalogue/internet_telephone/facultystaffphoneservice/admintel/Using_the_New_UBC_IT_Billing_System.html>

Featured phones:

<http://www.it.ubc.ca/service_catalogue/internet_telephone/facultystaffphoneservice/admintel/phonefeatures.html>

Online phone instructions:

<http://www.it.ubc.ca/service_catalogue/internet_telephone/facultystaffphoneservice/admintel/phone_instructions.html>

IT Service Centre Help Desk

Phone: 604.822.2008

e-mail: [voice-services@it.ubc.ca](mailto:voice-services@it.ubc.ca)

Help desk contact form:

<http://web.it.ubc.ca/forms/isf/>