Visualization & Journalism: Four Vignettes

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http://www.cs.ubc.ca/~tmm/talks.html#cj16



(Wtamaramunzner

Four vignettes

- a tale of two tools created for journalistic use
 - -shared frameworks of interdisciplinary methods from my research group
 - thinking about collaboration
 - roles & rewards, for computer scientists & journalists
 - reasoning about visualization design

- beyond pretty pictures

- -divergent goals & audiences
 - Overview: investigation / exploratory
 - TimeLineCurator: presentation / explanatory
- two cautionary tales with actionable advice
 - -lessons we've learned in vis
 - challenges of color
 - difficulties of depth

Visualization (vis) defined & motivated

Computer-based visualization systems provide visual representations of datasets designed to help people carry out tasks more effectively.

Visualization is suitable when there is a need to augment human capabilities rather than replace people with computational decision-making methods.

- human in the loop needs the details
 - -doesn't know exactly what questions to ask in advance
 - -longterm exploratory analysis
 - -presentation of known results
 - -stepping stone towards automation: refining, trustbuilding
- external representation: perception vs cognition
- intended task, measurable definitions of effectiveness

more at:

Visualization Analysis and Design, Chapter I. Munzner. AK Peters Visualization Series, CRC Press, 2014.



Visualization Analysis & Design

Tamara Munzner

Vignette 1: Vis Tool for Investigative Reporting







The Design, Adoption, and Analysis of a Visual Document Mining Tool For Investigative Journalists

http://www.cs.ubc.ca/labs/imager/tr/2014/Overview/

https://www.overviewdocs.com

Overview: The Design, Adoption, and Analysis of a Visual Document Mining Tool For Investigative Journalists. Brehmer, Ingram, Stray, and, Munzner. IEEE Trans. Visualization and Computer Graphics (Proc. InfoVis 2014), 20(12):2271-2280, 2014.

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Stephen Ingram @FroweFace



Jonathan Stray @jonathanstray



Tamara Munzner @tamaramunzner



Origin story: WikiLeaks meets Glimmer

- WikiLeaks: hacker-journalist Jonathan Stray analyzing Iraq warlogs -one instance of general problem: Too Many Documents
 - -conjectured that existing label classification falls short of showing all meaningful structure in data
 - friendly action, criminal incident, ...
 - -he had some NLP, needed better vis tools



 Glimmer: multilevel dimensionality reduction algorithm -scalability to 30K documents and terms

[Glimmer: Multilevel MDS on the GPU. Ingram, Munzner, Olano. IEEE TVCG 15(2):249-261, 2009.]



Starting point: Dimensionality reduction for document datasets



more on DR: hour-long talk Dimensionality Reduction from Several Angles • http://www.cs.ubc.ca/~tmm/talks.html#kelowna16



Out Labels for clusters

- → In Clusters & points

Why?

- → Produce
- → Annotate

Overview: Early version



Overview: current version



Overview evolution: rationale?

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| tag name Create new tag organize tags | ✓ Page 1 of 2 ► |

Deploy in the real world

| Case Study | #I | #2 | #3 | #4 | #5 | #6 |
|------------------------|---|--|--|---|---|--|
| Document Collection | 4,500 pages from FOIA | 5,996 emails from FOIA | 8,680 pages from FOIA | 1,278 survey comments | 4,653 emails from FOIA | I,680 bills |
| Question | What did security contractors do during Iraq war? | Were municipal police funds mismanaged? | Were Paul Ryan's campaign statements hypocritical? | What is the gun ownership debate about? | Was gov't response to emergency incident effective? | Did gov't fail to pass bills addressing police misconduct? |



Design Study Methodology

Reflections from the Trenches and from the Stacks

http://www.cs.ubc.ca/labs/imager/tr/2012/dsm/

Design Study Methodology: Reflections from the Trenches and from the Stacks. SedImair, Meyer, Munzner. IEEE Trans. Visualization and Computer Graphics 18(12): 2431-2440, 2012 (Proc. InfoVis 2012).

Michael SedImair



Miriah Meyer





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Design Studies: Lessons learned after 21 of them



Cerebral genomics



MizBee genomics



Pathline genomics



MulteeSum genomics



Vismon fisheries management



MostVis in-car networks



Car-X-Ray in-car networks



ProgSpy2010 in-car networks



RelEx in-car networks



Cardiogram in-car networks



Constellation linguistics



LibVis cultural heritage



Caidants multicast

| | 'Owy' Task Pepulation | Canaria' Task Reputation | "March" Tan Paperston |
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SessionViewer web log analysis

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LiveRAC server hosting



PowerSetViewer data mining





QuestVis sustainability



WiKeVis in-car networks



AutobahnVis in-car networks



VisTra in-car networks



LastHistory music listening



Design study methodology: 9-stage framework



Design study methodology: definitions



| ORITHM MATION SSIBLE |
|----------------------------|
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| |
| mputer |

Design study methodology: 32 Pitfalls

• and how to avoid them

| PF-1 | premature advance: jumping forward over stages | general |
|------|---|---------|
| PF-2 | premature start: insufficient knowledge of vis literature | learn |
| PF-3 | premature commitment: collaboration with wrong people | winnow |
| PF-4 | no real data available (yet) | winnow |
| PF-5 | insufficient time available from potential collaborators | winnow |
| PF-6 | no need for visualization: problem can be automated | winnow |
| PF-7 | researcher expertise does not match domain problem | winnow |
| PF-8 | no need for research: engineering vs. research project | winnow |
| PF-9 | no need for change: existing tools are good enough | winnow |

Collaboration incentives

- why do CS/vis people need to understand journalism's problems?
 - -we work with you to understand your driving problems
 - -we build tools intended to help
 - only works out if we understood the problems deeply enough
 - -we observe how you use them
 - if they're good enough
 - CS win: research success stories
 - journalist win: access to better tools
 - -we develop guidelines on how to build better tools in general
 - CS win: research progress in visualization

Deploy in the real world, understand user goals

| Case Study | #I | #2 | #3 | # 4 | #5 | #6 |
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| | | find the needle in the haystack | 2 | | | prove haystack contains no needles! |



A Nested Model

for Visualization Design and Validation

www.cs.ubc.ca/labs/imager/tr/2009/NestedModel

A Nested Model for Visualization Design and Validation. Munzner. IEEE Trans. Visualization and Computer Graphics (Proc. InfoVis 09), 15(6):921-928, 2009.

| on | |
|-------------------------|--|
| raction | |
| oding/interaction idiom | |
| hm | |
| | |

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Nested model: Four levels of vis design

- domain situation
 - -who are the target users?
 - CS: domain = journalism; journ: domain = story topic
- abstraction
 - -translate from specifics of domain to vocabulary of vis
 - what is shown? data abstraction
 - why is the user looking at it? task abstraction
- idiom
 - -how is it shown?
 - visual encoding idiom: how to draw
 - interaction idiom: how to manipulate
- algorithm
 - -efficient computation

[A Multi-Level Typology of Abstract Visualization Tasks Brehmer and Munzner. IEEE TVCG 19(12):2376-2385, 2013 (Proc. InfoVis 2013).]

[A Nested Model of Visualization Design and Validation. Munzner. IEEE TVCG 15(6):921-928, 2009 (Proc. InfoVis 2009).]



Threats to validity differ at each level

L Domain situation You misunderstood their needs

Data/task abstraction You're showing them the wrong thing

Wisual encoding/interaction idiom The way you show it doesn't work

Algorithm WW Your code is too slow

[A Nested Model of Visualization Design and Validation. Munzner. IEEE TVCG 15(6):921-928, 2009 (Proc. InfoVis 2009).] 21

Evaluate success at each level with methods from different fields

anthropology/ ethnography

design

computer science

cognitive psychology anthropology/ ethnography

| Domain situation Observe target users using existing tools |
|---|
| Data/task abstraction |
| Visual encoding/interaction idiom Justify design with respect to alternatives |
| Algorithm Measure system time/memory Analyze computational complexity |
| Analyze results qualitatively Measure human time with Jab experiment (Jab study) |
| Measure human time with lab experiment (<i>lab study</i>) Observe target users after deployment (<i>field study</i>) |
| leasure adoption |

[A Nested Model of Visualization Design and Validation. Munzner. IEEE TVCG 15(6):921-928, 2009 (Proc. InfoVis 2009).] 22



technique-driven work

Evolution across levels

- evolution of task abstraction
 - -task I: generate hypotheses \rightarrow explore \rightarrow summarize
 - obviously you can't read everything; speed up with tool for categorizing and counting
 - -task 2: verify hypotheses \rightarrow locate \rightarrow identify
 - you really do read each doc; speed up with tool to keep track of findings
- evolution of data abstraction & idioms
 - -arrange cluster tree to emphasize nodes vs links
 - -new vis insight: DR scatterplot less effective than cluster tree vis + tagging
 - better affordance for systematic traversal of document cluster hierarchy







Algorithm: Spinoff series

- dimensionality reduction for huge text collections -great algorithm problem in its own right!
 - -QSNE: fast and high-quality DR for millions of documents
 - key feature: handle sparseness appropriately



[Dimensionality Reduction for Documents with Nearest Neighbor Queries. Ingram and Munzner. Neurocomputing (Special Issue on Visual Analytics using Multidimensional Projections), Volume 150 Part B, p 557-569, 2015.]

http://www.cs.ubc.ca/labs/imager/tr/2014/QSNE/



abstraction: what/why

idiom: how

algorithm



Vignette 2: Vis Tool for Journalistic Presentation



TimeLineCurator Interactive Authoring of Visual Timelines from Unstructured Text

http://about.timelinecurator.org

http://timelinecurator.org

TimeLineCurator: Interactive Authoring of Visual Timelines from Unstructured Text. Fulda, Brehmer, Munzner. IEEE Trans. Visualization and Computer Graphics (Proc IEEE VAST 2015) 22(1):300-309, 2015.

Johanna Fulda @jofu_



Matthew Brehmer @mattbrehmer



Tamara Munzner @tamaramunzner



Origin story: Tedium in the newsroom

- Johanna Fulda: interactive infographics developer, Sueddeutsche Zeitung -then Munich CS master's student, visiting UBC
- what pain point could we address with interactive visualization? -plus some NLP
- sound familiar?...

TimeLineCurator sual & browser-based

https://vimeo.com/jofu/tlc





Manual creation process



Structured creation process



Timeline authoring model

• time required for each task



Update



slow



fast



fast

The general case for curation

- build for human in the loop as continuing need
 - automatic processing to accelerate not replace
 - assume computational results
 good but not perfect
 - for the indefinite future!
 - -visual feedback to accelerate

| Browse | | 7 |
|-------------------------------|-------------------------|---|
| Extract Recognition | | DCT 20 yesterday 20 last week 20 2010 20 annually ?? Normalization |
| Show • 2010 | 2011 | 2012 |
| Curate/l 25.10.2014 | Jpdate An interestin | ng day And t |
| Present | 2011 | 2012 |

Architecture

Format



2014

2013



2015

The importance of being brisk

- sexy use case: eureka moment
 - -enable what was impossible before
 - -vis tools for new insights & discoveries
- workhorse use case: workflow speedup
 - -vis tools to accelerate what you're already doing
 - sometimes enables the previously infeasible
- TLC use cases
 - -started with speedup use case, for presentation
 - make this doc into a timeline now!
 - -two other use cases nudge towards exploration
 - comparison between multiple timelines
 - speculative browsing



TimeLineCurator: Speculative Browsing



https://vimeo.com/jofu/tlc





Vignette 3: Challenges of Color (A Cautionary Tale)



Challenges of Color



Top 10 HSC subjects (excluding English)
Categorical vs ordered color





Annual sales by state



Stone.Tableau Customer Conference 2014.]

[Seriously Colorful: Advanced Color Principles & Practices.

Decomposing color

- first rule of color: do not talk about color! -color is confusing if treated as monolithic
- decompose into three channels
 - -ordered can show magnitude
 - Iuminance
 - saturation
 - -categorical can show identity

• hue

channels have different properties

-what they convey directly to perceptual system

-how much they can convey: how many discriminable bins can we use?



Luminance

- need luminance for edge detection
 - -fine-grained detail only visible through luminance contrast
 - -legible text requires luminance contrast!
- intrinsic perceptual ordering



Lightness information



Stone.Tableau Customer Conference 2014.]











[Seriously Colorful: Advanced Color Principles & Practices.

Categorical color: limited number of discriminable bins

- human perception built on relative comparisons

 great if color contiguous
 surprisingly bad for absolute comparisons
- noncontiguous small regions of color
 - -fewer bins than you want
 - -rule of thumb: 6-12 bins, including background and highlights

-so what can we do instead?



[Cinteny: flexible analysis and visualization of synteny and genome rearrangements in multiple organisms. Sinha and Meller. BMC Bioinformatics, 8:82, 2007.]



Analyzing visual encoding via marks and channels

- marks
 - -geometric primitives
- channels
 - -control appearance of marks
 - -channel properties differ
 - type & amount of information that can be conveyed to human perceptual system
 - number of discriminable bins
 - show magnitude vs. identity
 - accuracy of perception



Channels: Matching expressiveness



 \rightarrow Ouantitative

Channels: Ranking effectiveness





- -match channel and data characteristics
- -encode most important attributes with

Derive

- don't just draw what you're given! -decide what the right thing to show is
 - -create it with a series of transformations from the original dataset -draw that
- one of the four major strategies for handling complexity





trade balance = exports – imports

Derived Data

Original Data

BallotMaps

- ballots in the UK are alphabetically ordered -govt: not sufficient to affect electoral outcome
 - -vis researcher hunch: it matters!
- vis project
 - -task: compare geographic regions of voting and spatial position of candidate name on ballot paper
 - -data: Greater London elections 2010
 - -geographic location, candidate name, alphabetical position in ballot, # candidate votes, party, elected/lost
 - -color coding alone will not save the day!
 - -derived new data
 - alphabetical position within the party
 - vote order within party

BallotMaps: deriving data

- bias exists in regions where systematic structure in bar lengths visible
 - -yes in some
 - -no in others



[BallotMaps: Detecting name bias in alphabetically ordered ballot papers.Wood, Badawood, Dykes, Slingsby. IEEE Trans. Visualization and Computer Graphics (Proc. InfoVis 2011),17(12):2384-2381,2011]

Four strategies to handle complexity



Reduce













Vignette 4: **Difficulties of Depth** (Another Cautionary Tale)

Visual encoding: 2D vs 3D

2D good, 3D better?
 not so fast...



http://amberleyromo.com/images/Bookcover/Animal-Farm.png

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Unjustified 3D all too common, in the news and elsewhere



http://viz.wtf/post/137826497077/eye-popping-3d-triangles

http://viz.wtf/post/139002022202/designer-drugs-ht-ducqn

Depth vs power of the plane

• high-ranked spatial position channels: planar spatial position -not depth!



Life in 3D?...

• we don't really live in 3D: we see in 2.05D -acquire more info on image plane quickly from eye movements -acquire more info for depth slower, from head/body motion



[adapted from Visual Thinking for Design. Ware. Morgan Kaufmann 2010.]

We can only see the outside shell of the world

Occlusion hides information

- occlusion
- interaction complexity



[Distortion Viewing Techniques for 3D Data. Carpendale et al. InfoVis 1996.]

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Perspective distortion loses information

perspective distortion

-interferes with all size channel encodings

-power of the plane is lost!



[Visualizing the Results of Multimedia Web Search Engines. Mukherjea, Hirata, and Hara. InfoVis 96]

3D vs 2D bar charts

• 3D bars never a good idea!



[http://perceptualedge.com/files/GraphDesignIQ.html]

No unjustified 3D example: Time-series data

• extruded curves: detailed comparisons impossible



[Cluster and Calendar based Visualization of Time Series Data. van Wijk and van Selow, Proc. InfoVis 99.]

No unjustified 3D example: Transform for new data abstraction

- derived data: cluster hierarchy
- juxtapose multiple views: calendar, superimposed 2D curves



[Cluster and Calendar based Visualization of Time Series Data. van Wijk and van Selow, Proc. InfoVis 99.]

Justified 3D: shape perception

 benefits outweigh costs when task is shape perception for 3D spatial data

-interactive navigation supports synthesis across many viewpoints



[Image-Based Streamline Generation and Rendering. Li and Shen. IEEE Trans. Visualization and Computer Graphics (TVCG) 13:3 (2007), 630–640.]

No unjustified 3D

- 3D legitimate for true 3D spatial data
- 3D needs very careful justification for abstract data
 - enthusiasm in 1990s, but now skepticism
 - be especially careful with 3D for point clouds or networks



[WEBPATH-a three dimensional Web history. Frecon and Smith. Proc. InfoVis 1999]

Justified 3D: Economic growth curve

A 3-D View of a Chart That Predicts The Economic Future: The Yield Curve

By GREGOR AISCH and AMANDA COX MARCH 18, 2015



http://www.nytimes.com/interactive/2015/03/19/upshot/3d-yield-curve-economic-growth.html

Wrap-up

- a tale of two tools
 - -exploration: Overview
 - collaboration between CS and journalism: methods & rewards
 - reasoning about four levels of vis design
 - -presentation:TimeLineCurator
 - visual curation of imperfect computational results
 - the importance of being brisk: speedup vs eureka moment
- two cautionary tales
 - -guidance on color & 3D from vis literature





More Information

• this talk

www.cs.ubc.ca/~tmm/talks.html#cj16

- book lacksquarehttp://www.cs.ubc.ca/~tmm/vadbook
 - -20% off promo code, book+ebook combo: HVN17
 - <u>http://www.crcpress.com/product/isbn/9781466508910</u>

papers, videos, software, talks, courses http://www.cs.ubc.ca/group/infovis http://www.cs.ubc.ca/~tmm



AK Peters Visualization Series



Illustrations by Ramonn Maguire

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Visualization Analysis & Design

Tamara Munzner



Visualization Analysis and Design. Munzner. A K Peters Visualization Series, CRC Press, Visualization Series, 2014.