Understanding Document Collections

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Purpose

- General description of the field
- Demonstrate challenges and techniques for:
 - A problem you're familiar with
 - A problem you're unfamiliar with

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Some Tasks:

• Given a set of documents:

- Find the subset that interests you
- Categorize the set by composition
- Compare the 'utility' of some subset
- Quickly understand a single document

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Scenario

- It's almost Christmas
 - We want some turkey
 - We want some duck
 - Maybe a duck... inside a turkey?



Web

Results 1 - 10 of about 360,000 for stuffin

Turducken - Thanksgiving or Christmas Eating

Detailed recipe for preparing the **duck**, chicken and **turkey** along with the different **stuffings**.

www.thesalmons.org/lynn/turducken.html - 11k - Cached - Similar pages

Roast Goose Recipe with Fruited Stuffing

Roast goose recipe is **stuffed** with a fruited bread **stuffing** with raisins and ... **Turkey> Duck** and Goose Recipes> Roast Goose Recipe with Fruited **Stuffing** ... southernfood.about.com/od/**duck**andgooserecipes/r/bln71.htm - 24k - <u>Cached</u> - <u>Similar pages</u>

Turkey Basics - Stuffing

... and handling of chicken, **turkey**, **duck**, goose, and other poultry products. ... For safety, prepare **stuffing** or dressing for the **turkey** according to these ... www.fsis.usda.gov/Fact_Sheets/Poultry_Preparation_Fact_Sheets/index.asp - 38k - <u>Cached</u> - <u>Similar pages</u>

It's a turkey! It's a duck! It's a chicken! It's ... turducken!

... semi-boneless **turkey** -- the wings and drumsticks remain--that is **stuffed** with a ... Would a **duck stuffed** with a hen **stuffed** with a quail be a danquail? ... www.post-gazette.com/food/20000319tur**duck**en3.asp - 25k - <u>Cached</u> - <u>Similar pages</u>

Observation:

• It's hard to tell which documents:

- Are talking about turkey and duck
- Are talking about a turducken
- Contain recipes or histories

The Big Problem:

- Have to scan each document to see if it's appropriate
- Ranking procedure is opaque

Hearst's Idea

- When searching fulltext, user should know:
 - Relative lengths of documents
 - Frequency of query terms
 - Distribution of terms in the document

Proposed Solution



Method

- Split document into chunks (topical, paragraph)
- Each chunk represented by a TextTile
 - Darkness = frequency



Encodings

- Relative length of document = bar length
- Term frequency = TextTile darkness
- Term distribution = TextTile position

Strengths

- Simple and intuitive to use
- Based on accepted vis principles
- Can be integrated with ranking
- Documents can be 'pre-chunked'

Weaknesses

- Long documents cause problems
- No discussion of how to chunk document
- No user study
- TextTiles give no indication of passage length
- Colour?

Applications

Was incorporated in Berkeley's e-library
Clunky applet solution
Addressed length problem

Applications

- Good candidate to supplement web search
- Would be interesting to see reactions

Before it can be used:

- Need to deal with length problem
- Decide how to position in search interface

Summary

- TileBars good summary of document structure and term frequency distribution
- Supplements ranked search
- Lightweight solution to a common problem

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The Problem

 Understanding how the thematic composition of document collection changes over time

Observation

- People tend to abstract time as relative motion
- Consider pithy sayings:
 - "Don't let your life pass you by..."
 - "Your time will come..."



• Use visual metaphor of a river



Encodings

- Time = horizontal axis
- Thematic strength = height of stream
- Salient events plotted with time scale

Example

- We have 100,000 Associated Press articles from 1990
- How did media react to Iraqi invasion of Kuwait?



Sample analysis

• What are those periodic 'chokepoints'?



Sample analysis

• On Sundays:

• Is overall volume reduced?

• Or are our themes less popular?

Plotting streams

- For a theme *T*:
 - Articles of T are sorted into bins by time
 - For each bin, plot the *number* of articles

Plotting streams

To keep curve smooth:
Interpolate between points
At t' between bin t and t+1:
y(t) <= y(t') <= y(t+1)
Or vice-versa if decreasing



Plotting streams

• Streams are then 'stacked' to create river


So what about Sundays?

- We don't know how many articles were published in total on a given day
- So we can't tell if
 - our themes were unpopular, or
 - Sundays have reduced distribution

Need more information

• Forced to plot histograms



Other problems?

User study done to identify other problems
Used collection of Castro's speeches
Compared to a plain histogram (!)
Two users: No mention of competency



User comments

- + Users comfortable with river metaphor
- + Smooth curves aid navigation
- + Easily identified macro trends
- + Became inquisitive about theme changes

User comments

- Hard to compare micro changes
- Interpolation breeds mistrust
- Theme ordering
- Want access to more detail

User study

 User study highlighted some key strengths and weaknesses of approach

Strengths

 Comparing between small set of collections is fairly easy (without histograms)



Strengths

- Can easily relate events to macro trends (when close to related event!)
- Smooth curves easy to follow
- Performed (minimal) user study, and very forthcoming about weaknesses

- Colour selection
 - Differences in colour groups imply an ordering



• Theme labels are hard to resolve



Theme ordering matters
In how river looks (stacking)
In ease of theme comparison
No discussion of theme selection
How to select good theme set?

Micro trends difficult to perceive
Hard to select good "thematic strength"
The "Sunday problem"

• How to enable details-on-demand?

- Picking specific documents
- Seeing what types of documents compose streams

Applications

- Patterns of media coverage
- Discussion flows in meetings (minutes)
- Changes in patient records
- Juvenile criminal records
- Politics
- Assessing tech trends through patents

Summary

- Wanted to view thematic change over time
- Use river as visual metaphor
- Effective at identifying macro trends
- Need to address colour selection, ambiguities in thematic strength, enabling details on demand

In Closing

• Understanding Document Collections:

- Search
- Thematic composition
- Document structure comparison
- Document browsing

In Closing

- We saw two domain problems:
 - Understanding search results on full-length documents
 - Understanding thematic change over time

In Closing

- We saw two (attempted) solutions:
 - TileBars succinct representation of document length and structure
 - ThemeRiver visual metaphor to describe how themes change over time