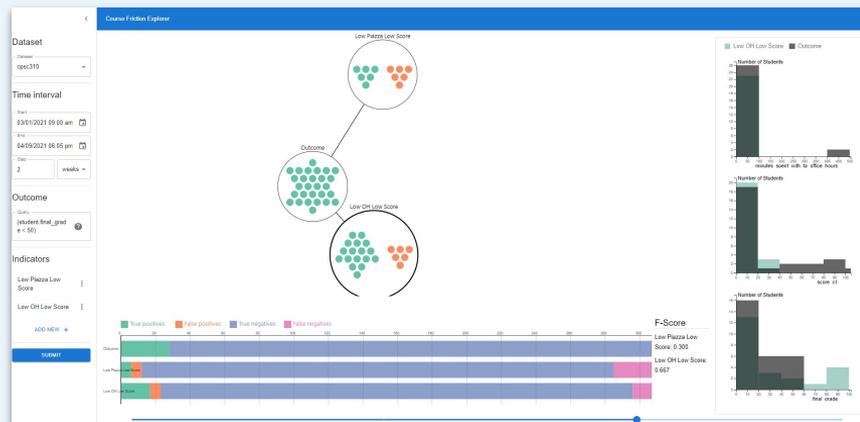
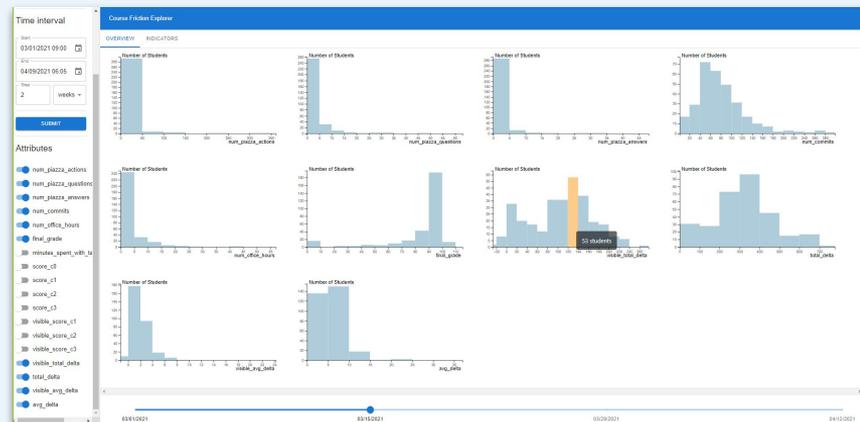


Course Friction Explorer

Marie Salomon, Noa Heyl, Shizuko Akamoto, ToTo Tokaao

December 15, 2021



Overview

1. Why? Background, Motivation, Problem
2. What? Data, Usage Scenario
3. How? Idea, Implementation, Results
4. Demo



Why?

CPSC 310

- Introductory Software Engineering course
- More than 300 students registered
- Involves a term-long project
- Different resources for help available

The screenshot shows a Piazza discussion page for CPSC 310. The left sidebar contains a list of questions with their titles, times, and status (e.g., 'Unresolved Followup', 'Unresolved'). The main content area shows a question titled 'Is "concretion" just another way of saying "implementation of interface/abstract" or is there something else missing?' posted by a user named 'Flick Astley' 2 hours ago. The question has 34 views and is marked as a 'good question'. Below the question is the 'instructors' answer', which states 'Yup exactly, they are synonymous.' and is marked as a 'good answer'. The page also includes a 'followup discussions' section with a 'Start a new followup discussion' button.

Understanding the problems

01

No easy access to information to determine the cause of students struggling

02

Low scores on assessments as the only reliable signal so far

03

Limited possibility for interventions

Motivation

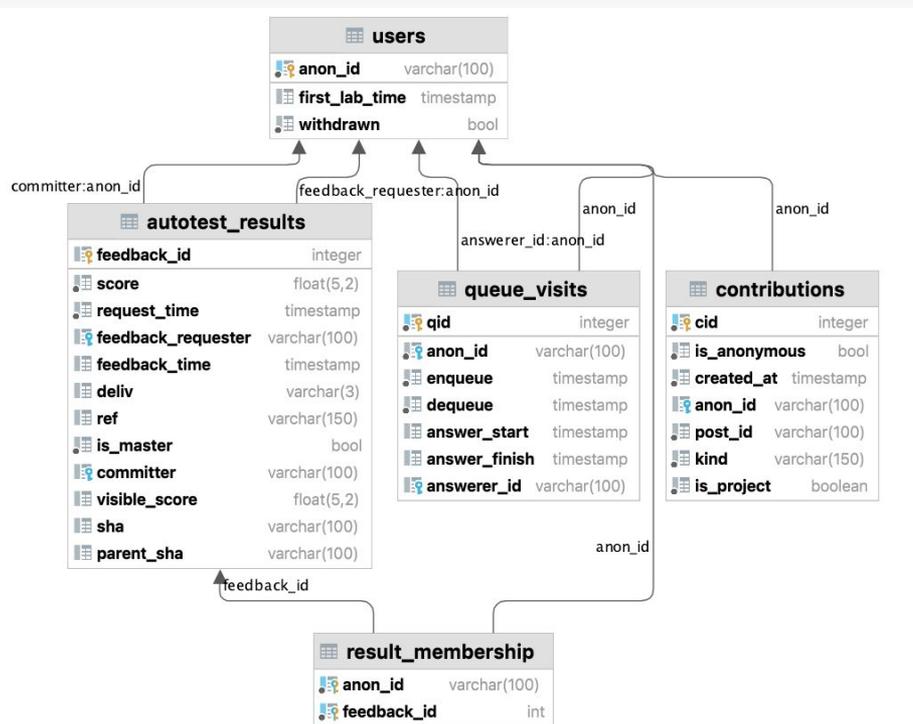
- Target User: CPSC 310 staff
- Explore students' experiences
- Identification of possible causes of struggle
- Identification of patterns of struggle or friction
- Creating intervention possibilities



What?

Input Data

CPSC 310 data from 2020W2



- 409 people (students + TAs)
- 2366 Office Hours visits
- 5801 Piazza contributions
- 25488 Autotest results

Categorical Attributes

Table	Description	Attribute name	Description	Example
Contributions	Piazza contributions	kind	Contribution kind	“follow-up”
		is_project	Whether the contribution was project related	
		anon_id	Identifier of user who made the contribution	
autotest_results	Automated test results	committer	Deidentified user hash of the committer	
queue_visits	TA-held office hours	anon_id	Deidentified user ID	

Ordered Attributes

Table	Description	Attribute name	Description	Range
Contributions	Piazza contributions	created_at	Timestamp of contribution	
autotest_results		score	Test score of Autotest run	0.00 to 100.00
queue_visits	TA-held office hours	answer_start	Timestamp	
		answer_finish	Timestamp	



Usage Scenario

- Identifying outliers
- Identifying causes of struggle
- Comparing causes of struggle
- Identifying struggling students
- Identifying patterns



How?

Idea - Solution

- Create a dashboard that
 - allows for groupings of students by different **indicators**
 - comparisons between these groupings and the outcome group
 - relative to time
- Reveals how well an indicator predicts some outcome

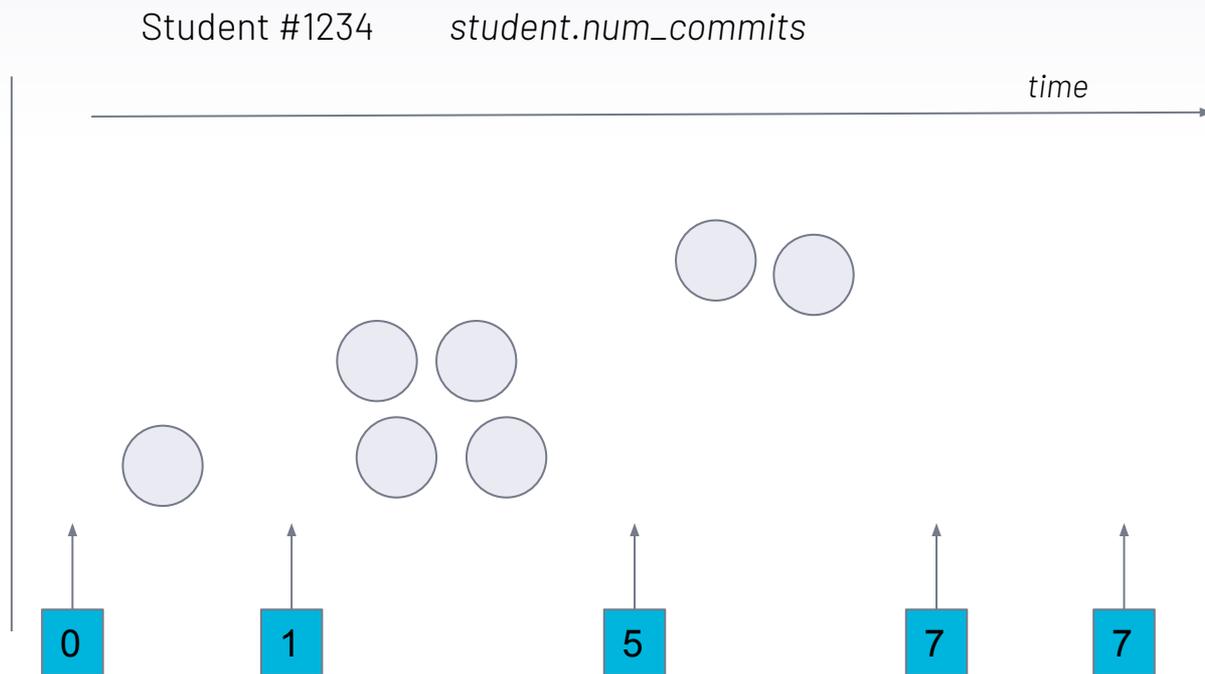
Definitions:

- **Attributes:** property of the students (derived)
- **Indicator:** combination of attributes
 - using operators (eg. logic, arithmetic, comparison, etc.)
 - **Outcome:** another indicator (to predict)

Attribute - Example

Attributes are derived data from the underlying dataset attributes. They abstract away time.

- num_commits
- num_piazza_questions
- avg_delta
- ...and 15 more



Indicator - Example

Indicator

- combination of attributes
- with operators (eg. logic, arithmetic, comparison, etc.)

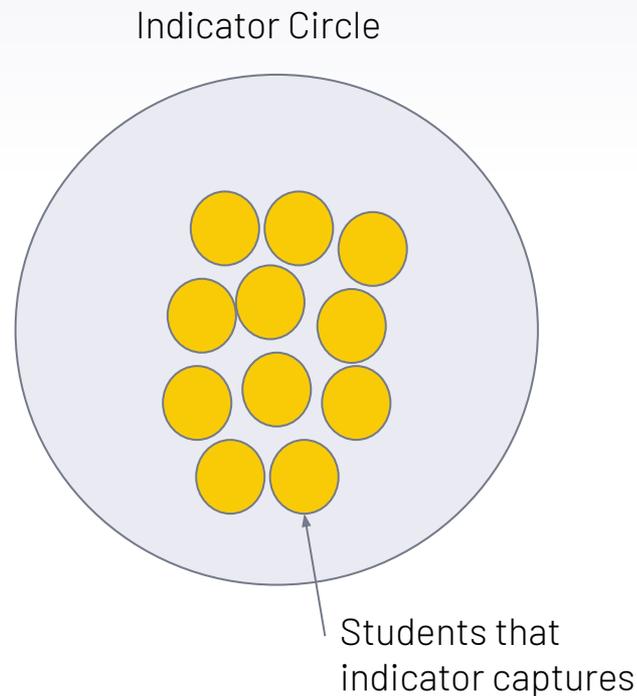
Examples

$(\min(\text{weekly}(\text{student.num_commits})) > 0)$

- Students who makes at least 1 commit each week

$((\text{student.num_office_hours} - \text{student.num_piazza_questions}) > 0)$

- Students who go to more OH more often than asking Piazza questions



Results - Visualizations

01

Histograms



Overview

02

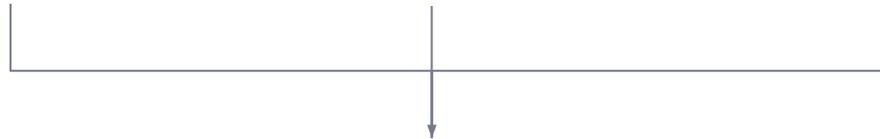
Circular packing

03

Stacked bar chart

04

Histogram widgets



Indicators Board

Results - Histograms

01

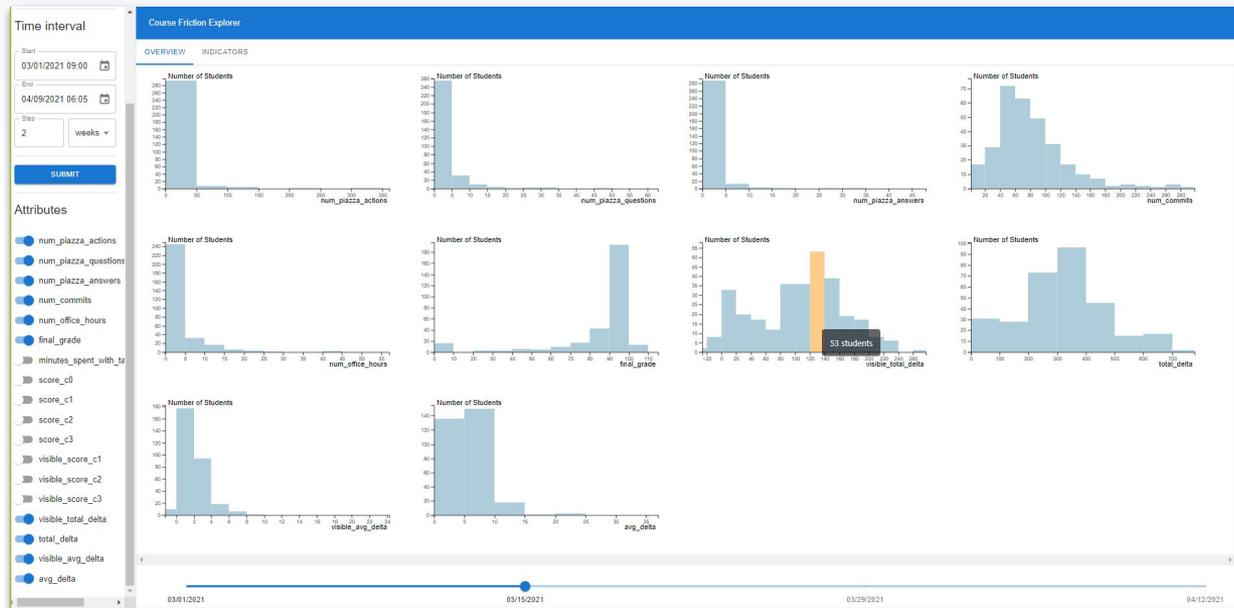
Histograms with attributes and total amount of students

Idioms:

- small multiples
- change over time
- selection (hover)

Channels:

- length, color, vertical position



Results - Circular Packing

02

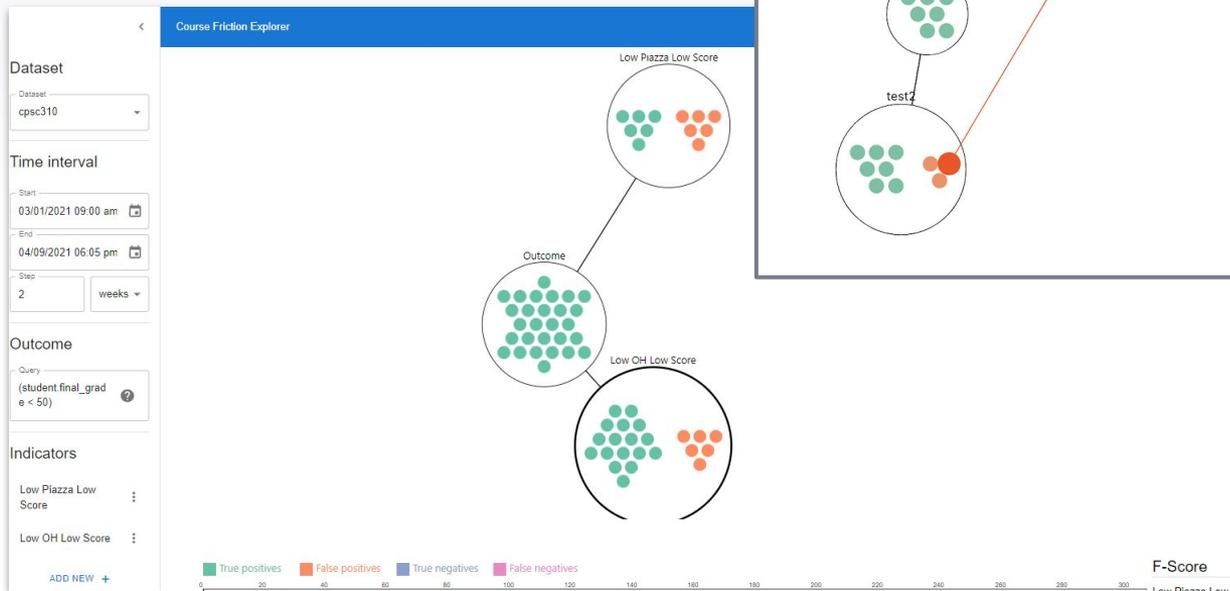
Outcome and indicator **circles** linked by **similarity** (F-Score)

Idioms:

- zooming, panning
- selection (click, hover)
- change with time

Channels:

- circle size, color, link length, 2D position

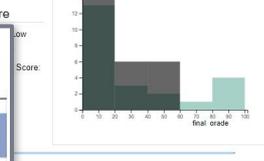
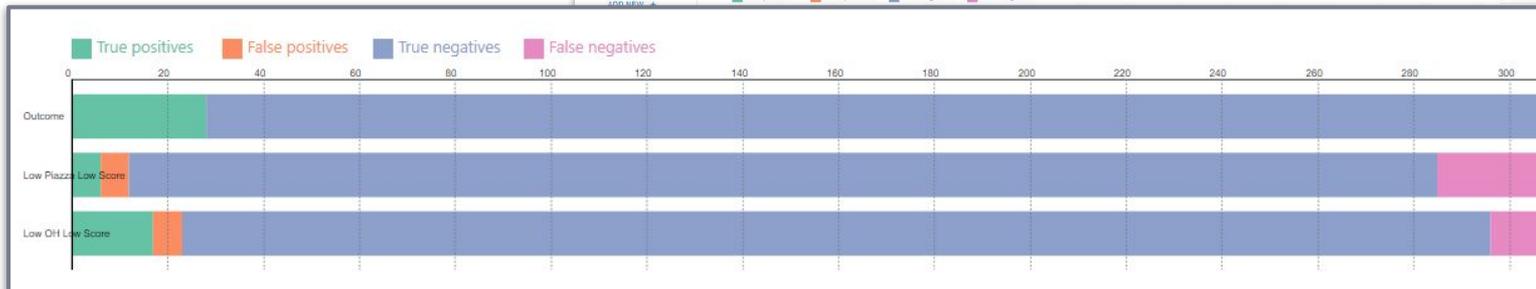
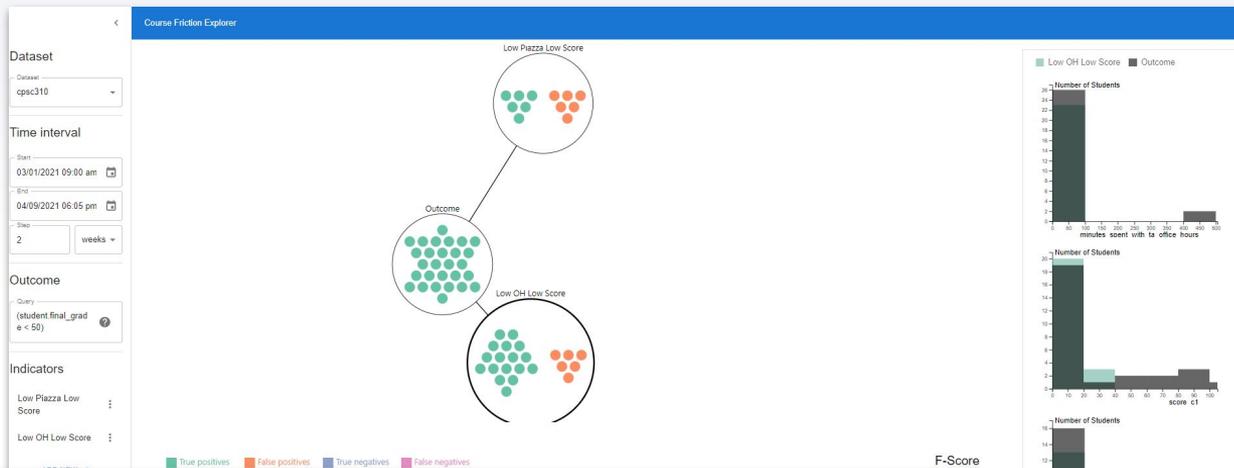


Results - Stacked Bar Charts

03

Bar chart showing the ratio of true/false positives and negatives overall

- linked views



Results - Histogram Widgets

04

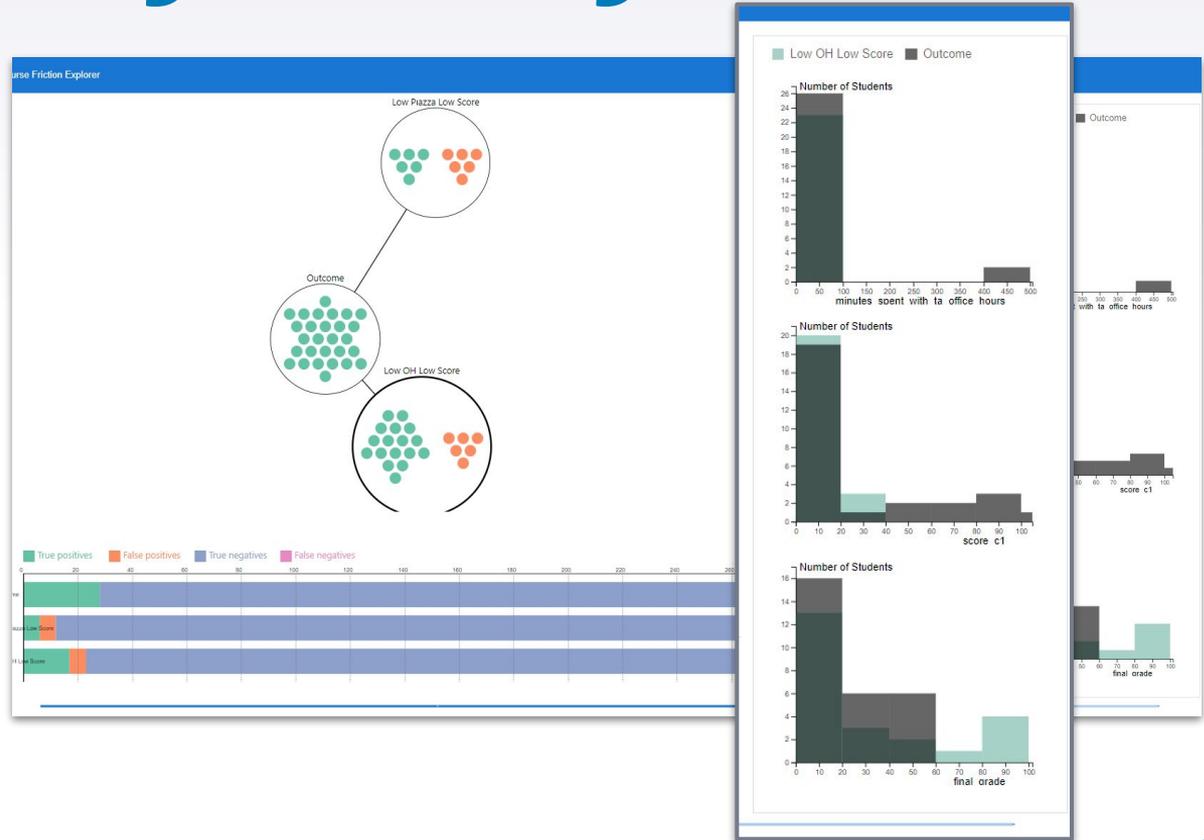
Juxtapose selected indicator students to the outcome

Idioms:

- superimposed views

Channels:

- color, length, vertical position





Demo



Demo link

Short demo version (2:30 min):

<https://www.youtube.com/watch?v=-yWqeSw0s-k>

More detailed version (4:30 min):

<https://www.youtube.com/watch?v=ly-if4Qrb2k>

Course Friction Explorer: A tool for CPSC 310

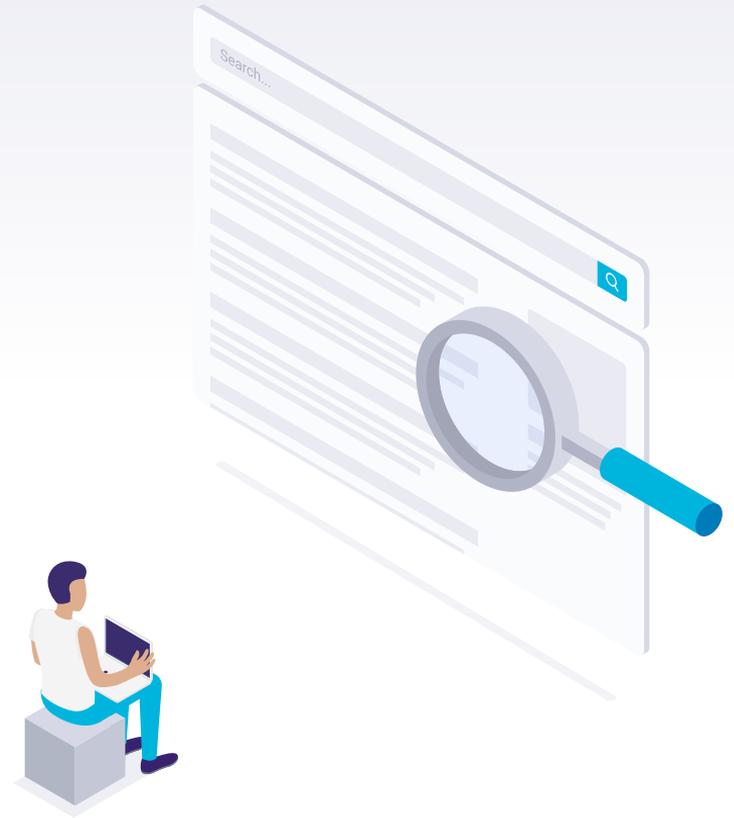
Allows staff to.....

- identify causes for struggle
- identify patterns
- identify struggling students
- create interventions



THANKS!

Any questions?



Future Work

- Scalability of circular packing for larger indicators
 - Introduce additional hierarchy level, group the students
- Sparsity of viz, uses distance between circles to encode similarity
 - Explore other channels, like link width for encoding similarity (F-Score)
- Difficult to identify recurring students in different indicators
 - Visualize overlap between indicators when an indicator is selected
- No UI for defining indicators (rely on DSL)
 - Buttons, selections, sliders to express query without needing the DSL explicitly