

#FluxFlow: Visual Analysis of Anomalous

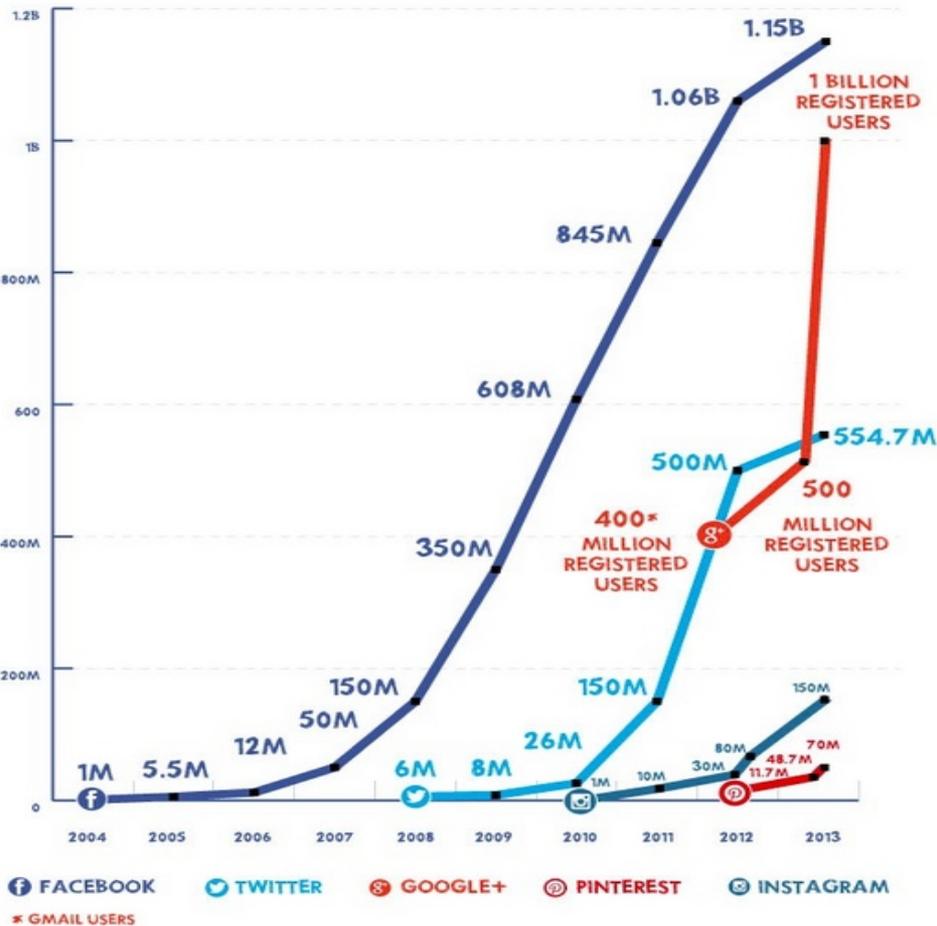
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Presenter: Keqian Li

What: SOCIAL MEDIA

SOCIAL MEDIA VISITOR GROWTH

REGISTERED USERS



BUSINESSES AND MARKETERS LOVE SOCIAL MEDIA!



93%

OF MARKETERS USE SOCIAL MEDIA FOR BUSINESS



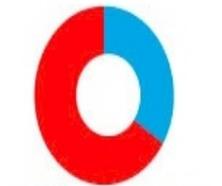
70%

OF BRANDS HAVE A PRESENCE ON GOOGLE+ 4% GROWTH FROM Q4 2012



70%

OF MARKETERS HAVE USED FACEBOOK TO SUCCESSFULLY GAIN NEW CUSTOMERS



34%

OF MARKETERS HAVE USED TWITTER TO SUCCESSFULLY GENERATE LEADS



FACEBOOK, TWITTER, AND GOOGLE+ ARE THE TOP 3 SOCIAL MEDIA SITES USED BY MARKETERS



TUMBLR

FLICKR

FLICKR, TUMBLR, AND STUMBLEUPON ARE THE LEAST POPULAR SITES USED BY MARKETERS

Why: Abnormal conversational threads



Rioters attack London zoo and release animals



Rioters cook their own food in McDonald's



Police 'beat a 16-year-old girl'



London Eye set on fire



Rioters attack a children's hospital in Birmingham

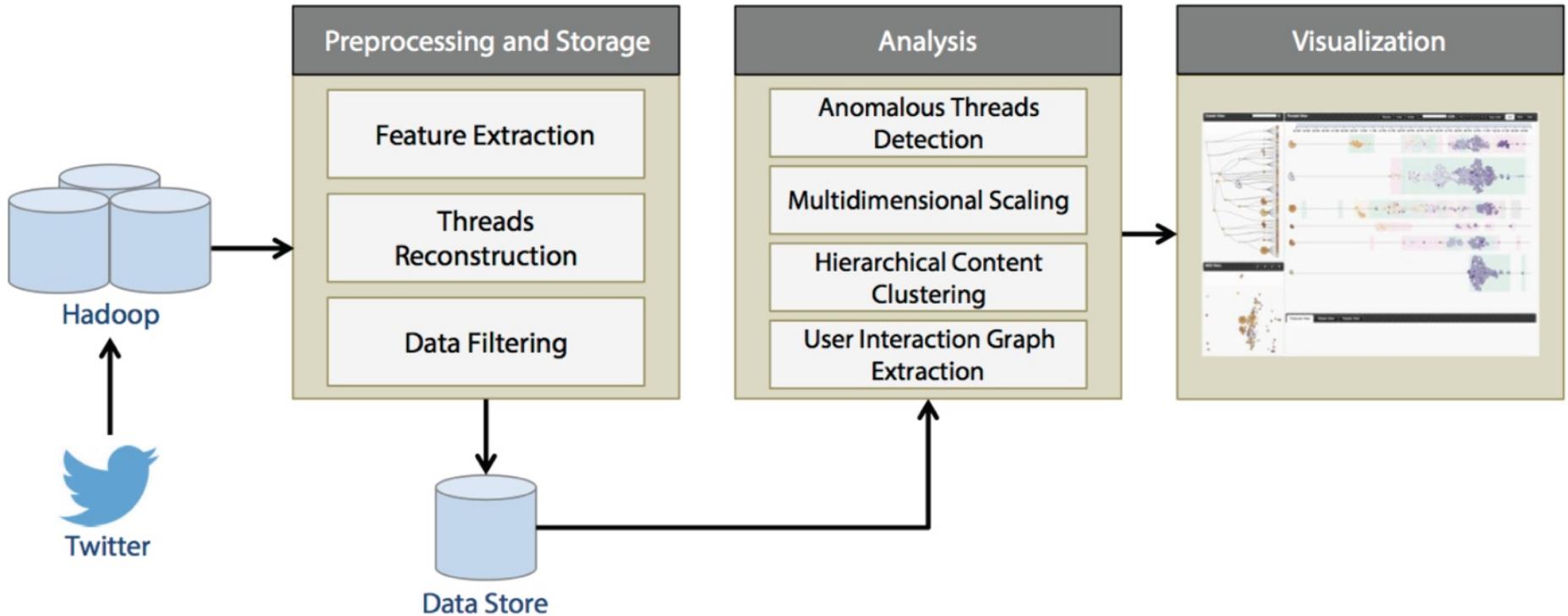


Army deployed in Bank



Miss Selfridge set on fire

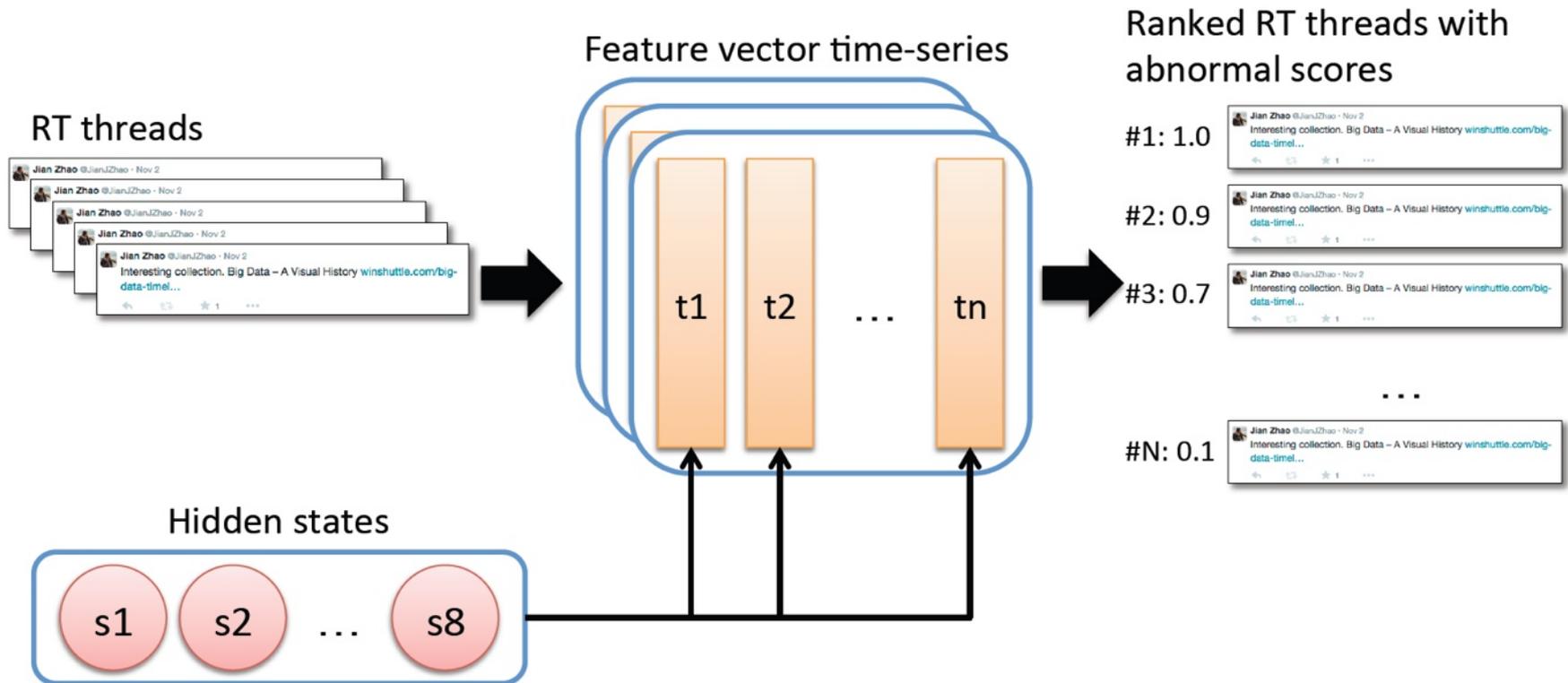
How: FluxFlow



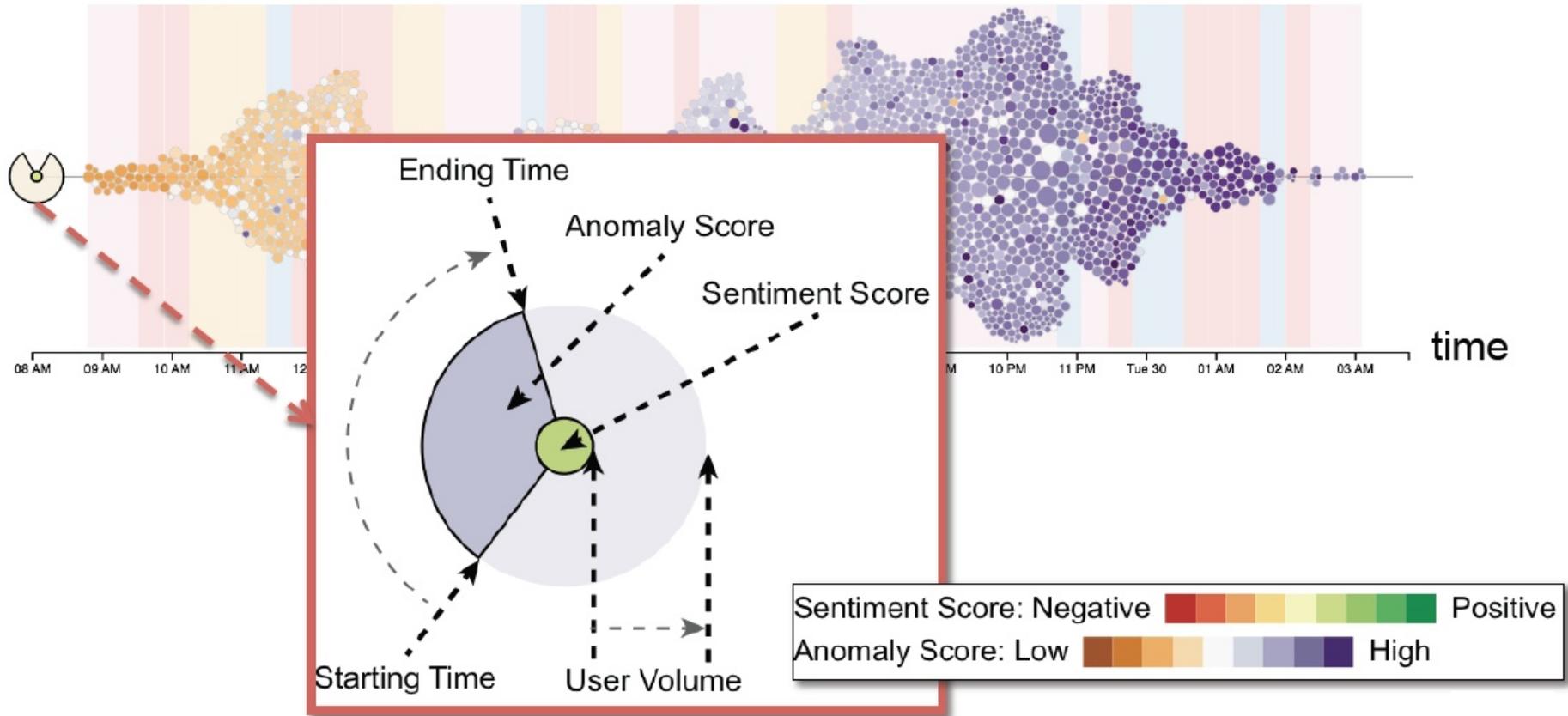
Abnormal Retweet Threads Detection: A Data mining approach

- One-Class Conditional Random Fields Model (OCCRF)
 - temporal dependency, due to mechanism in RT time series data
 - one-class nature. There is little to no example (or even a clear definition) of true anomalies
 - contains a set of hidden variables to capture the underlying sub-structure of the sequential data
- Extracted Feature for each single retweet
 - User profile features: counts of followers, friends, status
 - User network features: in-degree and out-degree
 - Temporal features: intervals between two adjacent tweets in the sequence

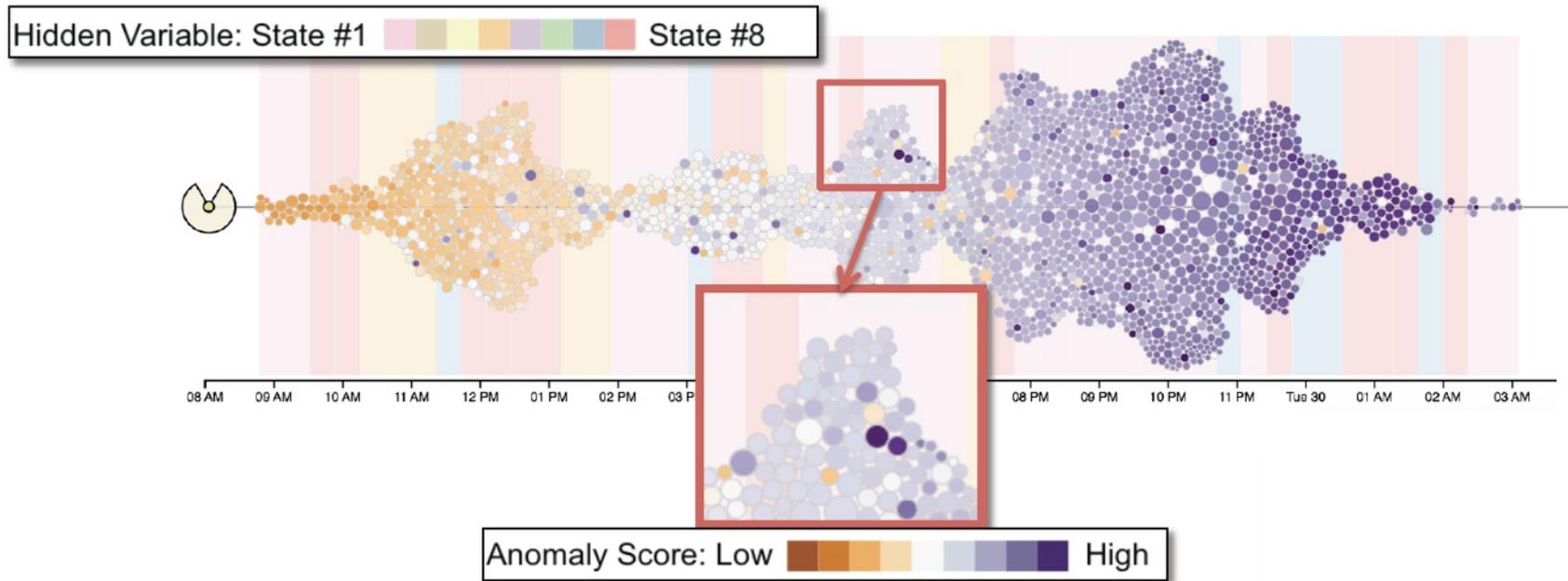
Data mining pipeline



RT Thread Visualization: RT Thread Glyph



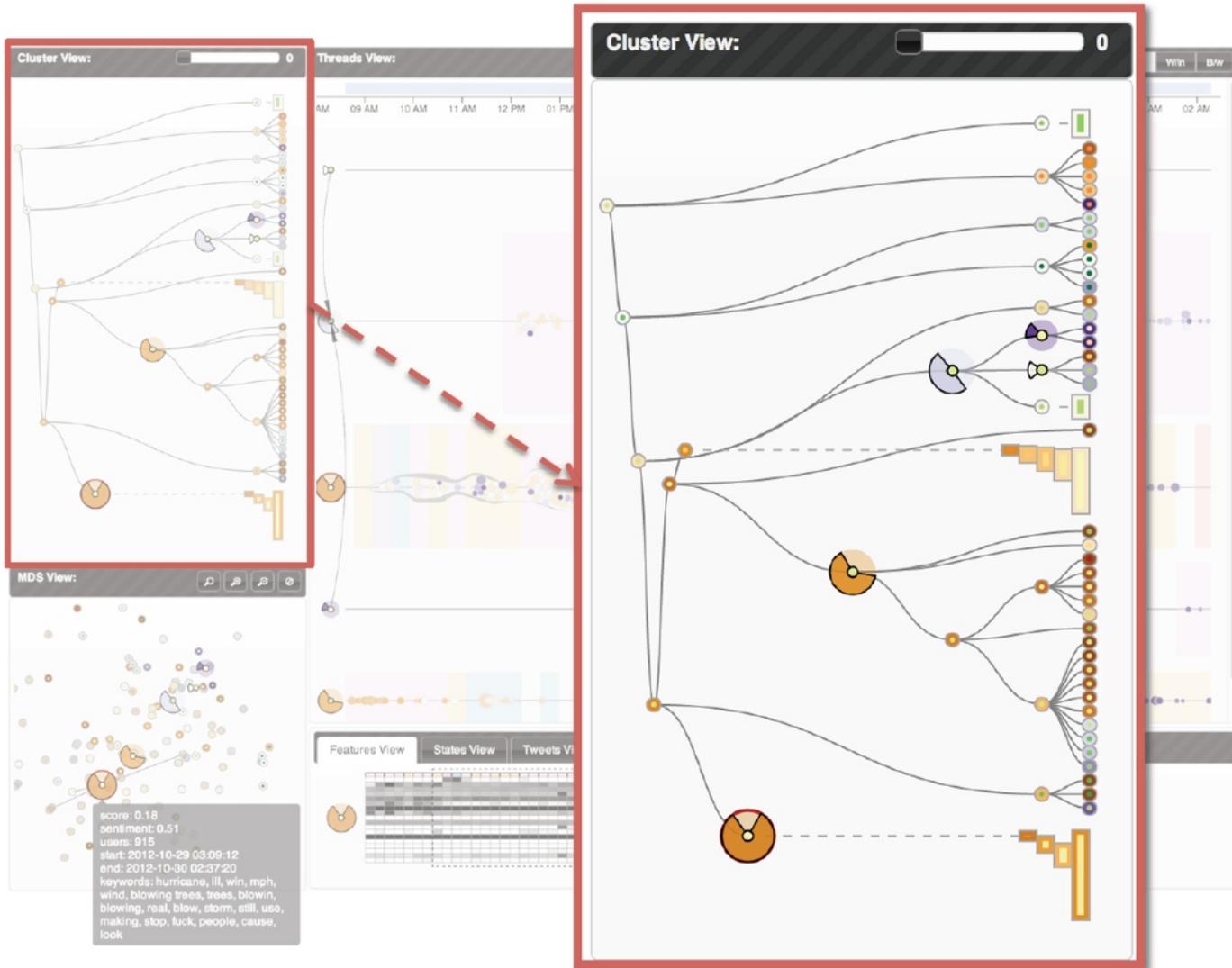
RT Thread Visualization: RT Thread Timeline



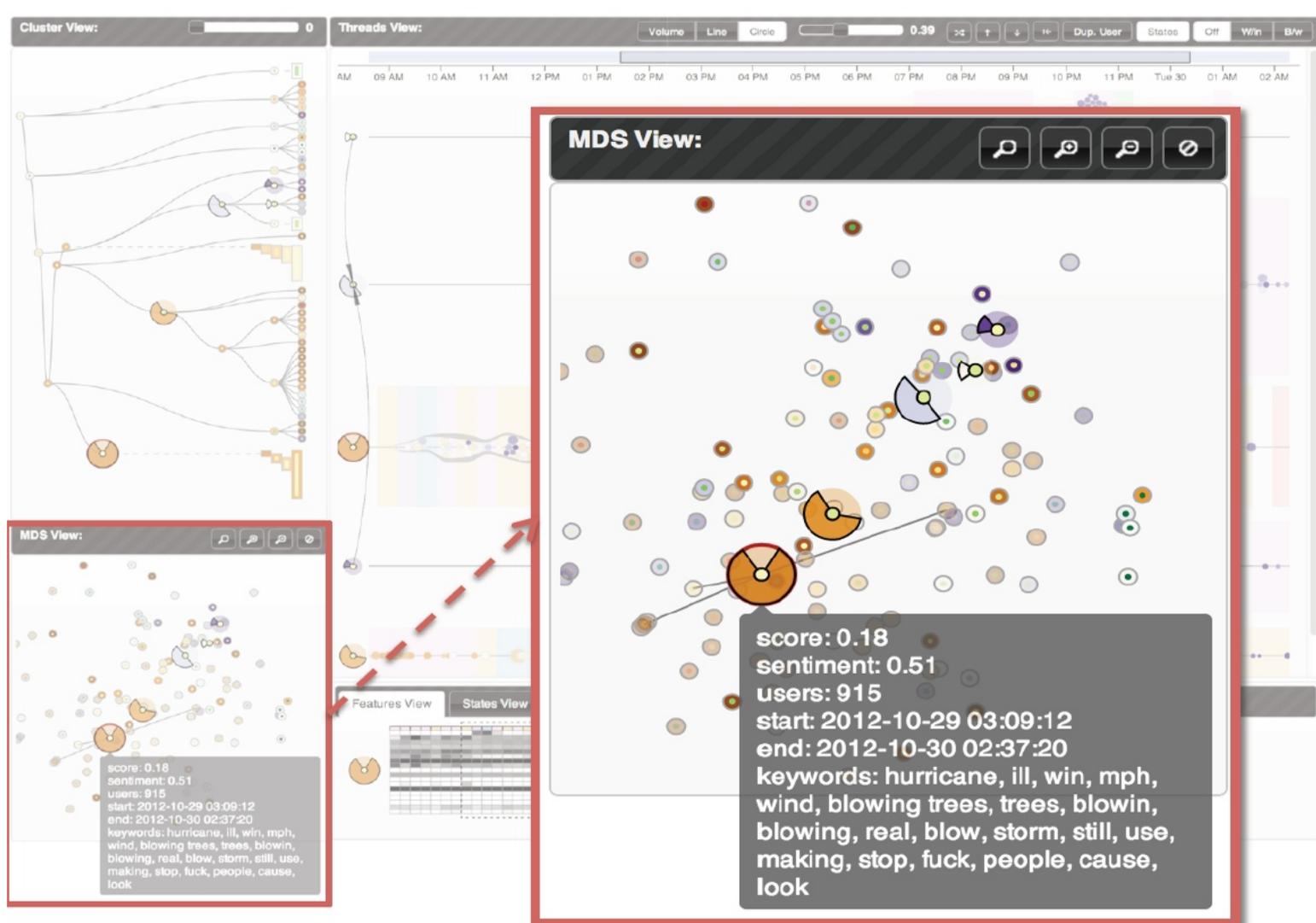
System interface



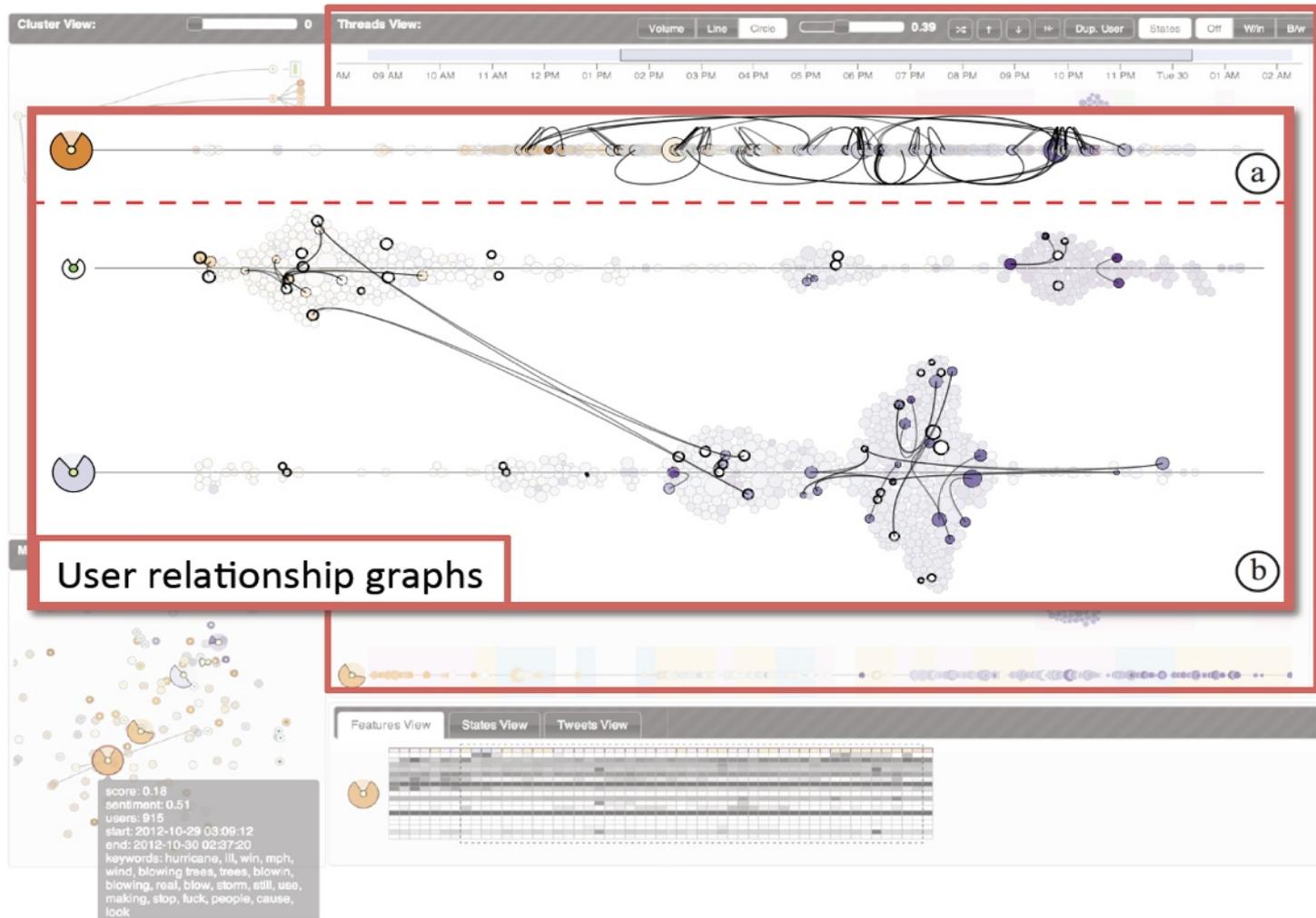
Hierarchical cluster of RT threads by topics



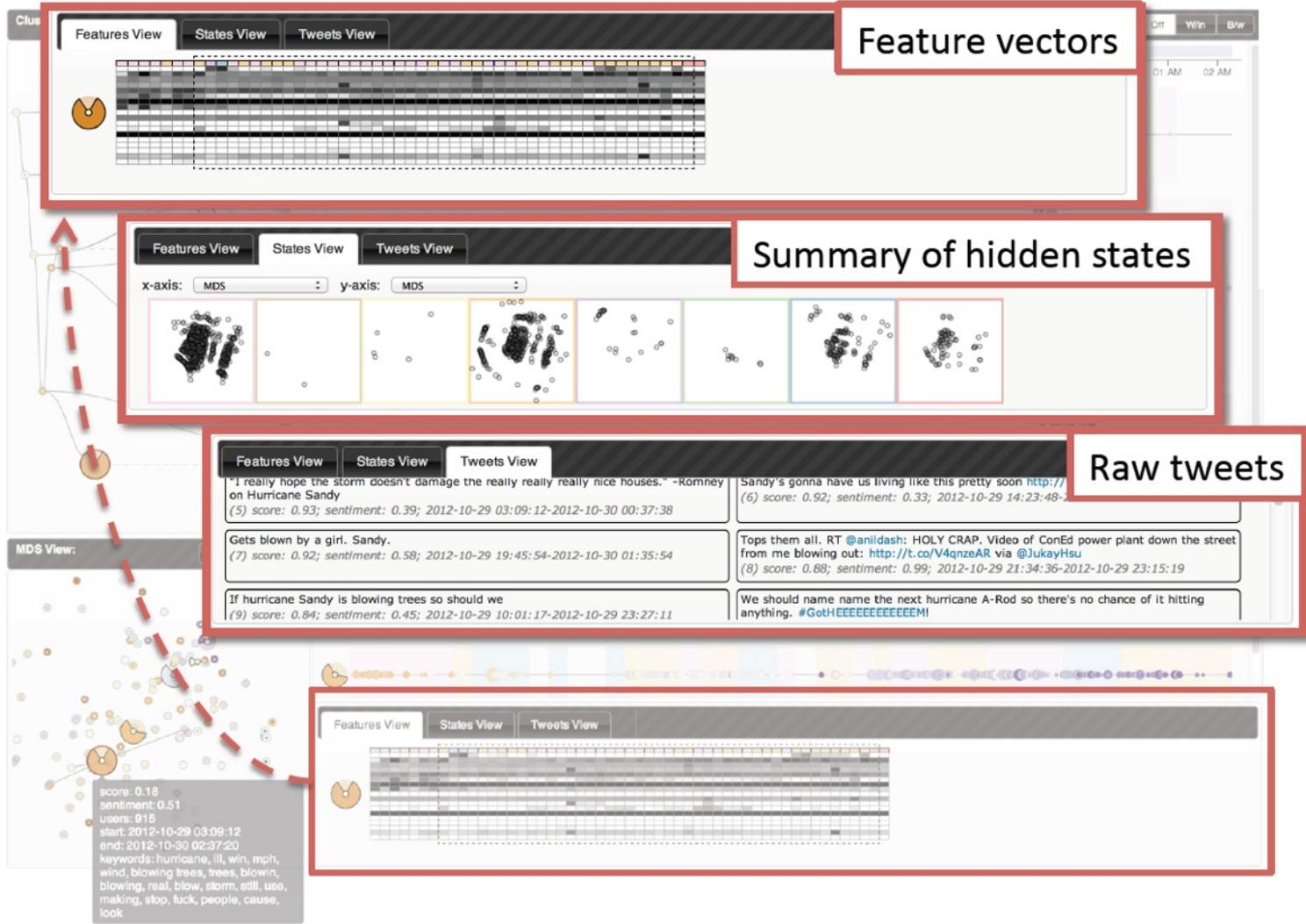
MDS view of threads from high dimensional feature space



User social connections at the intra- or inter-thread level



Deep-Level Information for Input feature vectors, model hidden states, raw tweets



Visualization techniques summary

How:Encode	Glyph, Thread Timelines
How-Facet	Multiform, Overview/ Detail. linked highlighting.
How: Reduce	Item filtering, Item aggregation, Attribute aggregation, Elide, Superimpose
How: Manipulate	Highlighting, Project, Zoom

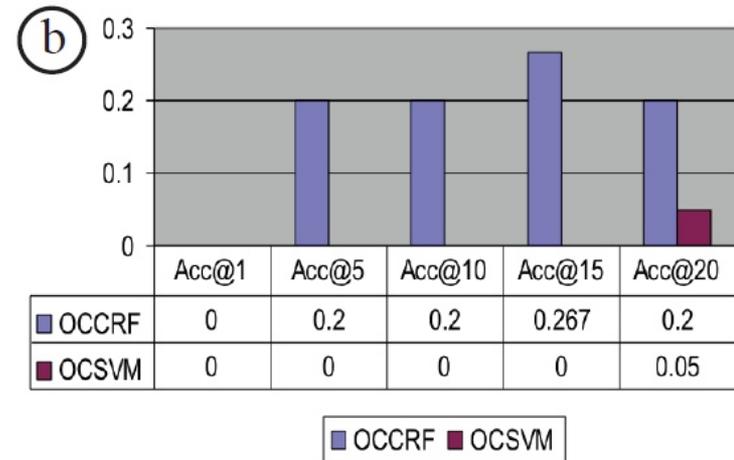
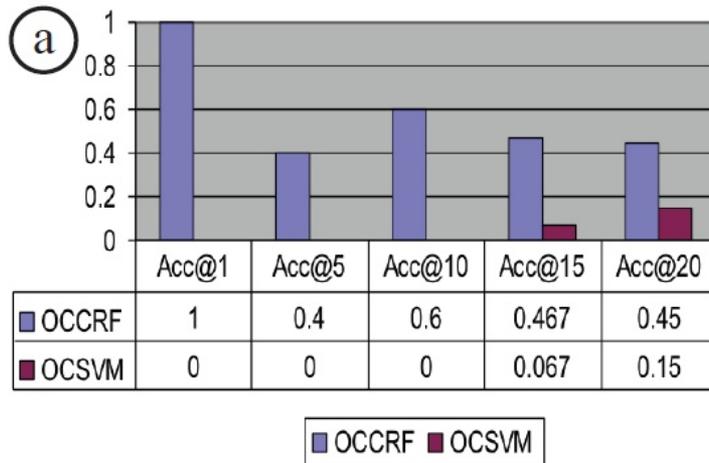
Task Summary

- T1 Summarizing and aggregating important features of retweeting threads.
 - Glyph, Cluster View, MDS View
- T2 Indicating characteristics and connections of involving users.
 - User relationship graphs
- T3 Revealing temporal patterns of information spreading.
 - Thread Timeline
- T4 Facilitating visual data comparisons and correlations.
 - Cluster View, MDS View
- T5 Accessing deep-level information of the model and input.
 - Thread Timeline, Features View, Status View, Tweets View

Evaluation

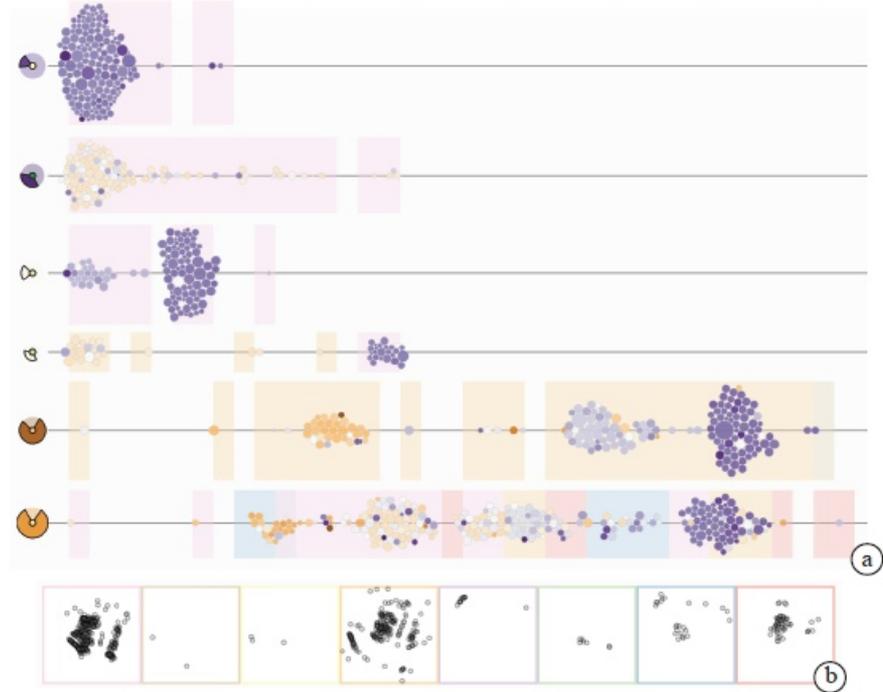
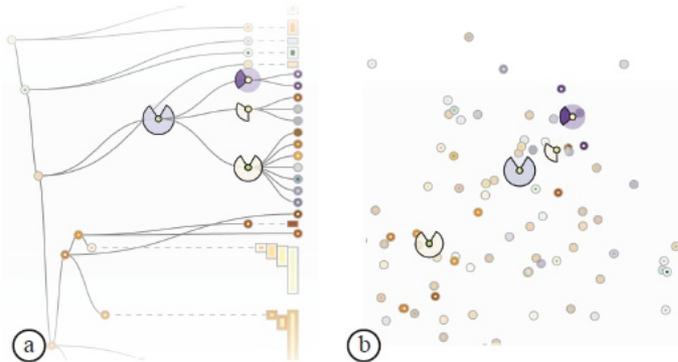
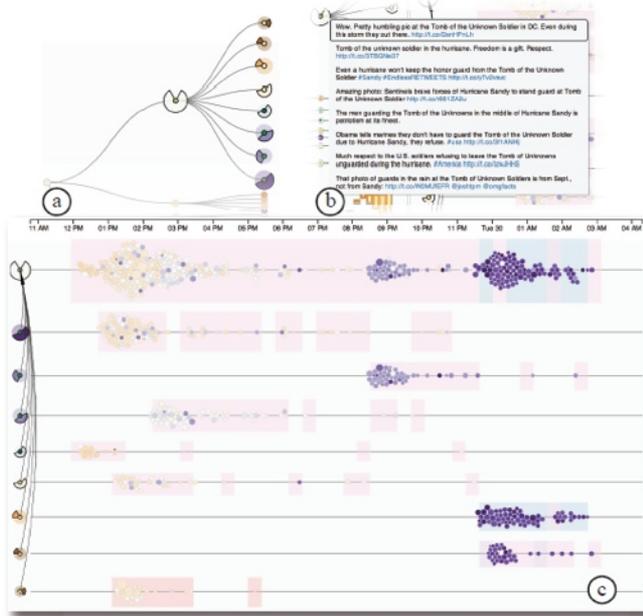
- Datasets: two 10% Twitter feed datasets collected during two significant events:
 - 2012 Hurricane Sandy(52 million tweets)
 - 2013 Boston Marathon Bombing(242 million tweets)
- Baseline: One-Class SVM (OCSVM) [Scholkopf et al., 2001]
- Ground truth: manually labeled by three annotators to based on reports after the events

Comparison Results



Accuracies of OCCRF and OCSVM in correctly detecting rumors in the top-K retweeting threads ranked by the models in datasets: a) Hurricane Sandy, and b) Boston Bombing.

Case Study of Hurricane Sandy



Critiques

- Data
 - Incorporate further content attribute(e.g., topics, tags, deeper semantic analysis)
- Data mining algorithm
 - Improve on algorithm scalability and response time
 - Decouple with specific models
 - More insights about the model beyond hidden states, e.g. interactions of model parameters
- Visualization
 - Timeline visualization need better reducing techniques to be scalable for real social network data
 - Better to show the “chain” of retweeting, and influence between users
- Evaluations
 - Stronger ground truth for quantitative evaluation

Thank you