Lecture 3: Visualization Design

Information Visualization CPSC 533C, Fall 2011

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Material Covered

Chapter 1: Visualization Design

LiveRAC - Interactive Visual Exploration of System Management Time-Series Data. Peter McLachlan, Tamara Munzner, Eleftherios Koutsofios, and Stephen North. Proc CHI 2008, pp 1483-1492.

Sizing the Horizon: The Effects of Chart Size and Layering on the Graphical Perception of Time Series Visualizations. Jeffrey Heer, Nicholas Kong, and Maneesh Agrawala. ACM CHI 2009, pages 1303 - 1312.

Nested Model

- separating design into four levels
- validate against the right threat based on level



- you = visualization designer
- they = target user

Characterizing Domain Problem

problem data/op abstraction encoding/interaction algorithm

- identify a problem amenable to vis
 - provide novel capabilities
 - speed up existing workflow
- validation
 - immediate: interview and observe target users
 - downstream: notice adoption rates

Abstracting Data/Tasks



- abstract from domain-specific to generic
- operations/tasks
 - sorting, filtering, browsing, comparing, finding trend/outlier, characterizing distributions, finding correlation
- data types
 - tables of numbers, relational networks, spatial data
 - transform into useful configuration: derived datan
 - more next time
- validation
 - deploy in the field and observe usage

Designing Encoding and Interaction

problem data/op abstraction encoding/interaction algorithm

- visual encoding: drawings they are shown
- interaction: how they manipulate drawings
- validation
 - immediate: careful justification wrt known principles
 - downstream: qualitative or quantitative analysis of results
 - downstream: lab study measuring time/error on given task

Creating Algorithms



- carry out specification efficiently
- validation
 - immediate: complexity analysis
 - downstream: benchmarks for system time, memory

Upstream and Downstream Validation

humans in the loop for outer three levels

threat: wrong problem validate: observe and interview target users threat: bad data/operation abstraction threat: ineffective encoding/interaction technique validate: justify encoding/interaction design threat: slow algorithm validate: analyze computational complexity implement system validate: measure system time/memory validate: qualitative/quantitative result image analysis [informal usability study] validate: lab study, measure human time/errors for operation validate: field study, document human usage of deployed system validate: collect anecdotes about tool utility from target users validate: observe adoption rates

Validation Mismatch Danger

- cannot show encoding good with system timings
- cannot show abstraction good with lab study

problem validate: observe target users

encoding validate: justify design wrt alternatives

algorithm validate: measure system time

encoding validate: lab study, qualitative analysis

abstraction validate: observe real usage in field

Genealogical Graphs



[Fig 13. McGuffin and Balakrishnan. Interactive Visualization of Genealogical Graphs. Proc. InfoVis 2005, p. 17-24.]

Genealogical Graphs: Validation

justify encoding/interaction design

qualitative result image analysis

test on target users, collect anecdotal evidence of utility

MatrixExplorer

domain: social network analysis

- early: participatory design to generate requirements
- later: qualitative observations of tool use by target users
- techniques
 - interactively map attributes to visual variables
 - user can change visual encoding on the fly (like Polaris)
 - filtering
 - selection
 - sorting by attribute

[MatrixExplorer: a Dual-Representation System to Explore Social Networks. Henry and Fekete. IEEE TVCG 12(5):677-684 (Proc InfoVis 2006)]

Requirements

- use multiple representations
- handle multiple connected components
- provide overviews
- display general dataset info
- use attributes to create multiple views
- display basic and derived attributes
- minimize parameter tuning
- allow manual finetuning of automatic layout
- provide visible reminders of filtered-out data
- support multiple clusterings, including manual
- support outlier discovery
- find where consensus between different clusterings
- aggregate, but provide full detail on demand

Techniques: Dual Views

show both matrix and node-link representations



[Fig 3. Henry and Fekete. MatrixExplorer: a Dual-Representation System to Explore Social Networks. IEEE TVCG 12(5):677-684 (Proc InfoVis 2006)

MatrixExplorer Views

- overviews: matrix, node-link, connected components
- details: matrix, node-link
- controls



[Fig 1. Henry and Fekete. MatrixExplorer: a Dual-Representation System to Explore Social Networks. IEEE TVCG 12(5):677-684 (Proc InfoVis 2006) www.aviz.fr/ nhenry/docs/Henry-InfoVis2006.pdf]

Automatic Clustering/Reordering

- automatic clustering as good starting point
- then manually refine



[Fig 6. Henry and Fekete. MatrixExplorer: a Dual-Representation System to Explore Social Networks. IEEE TVCG 12(5):677-684 (Proc InfoVis 2006)]

Comparing Clusters

relayout, check if clusters conserved



encode clusters with different visual variables

colorcode common elements between clusters

[Fig 11. Henry and Fekete. MatrixExplorer: a Dual-Representation System to Explore Social Networks. IEEE TVCG 12(5):677-684 (Proc InfoVis 2006).]

MatrixExplorer: Validation

observe and interview target users

justify encoding/interaction design

measure system time/memory

qualitative result image analysis

Flow Maps



- algorithm goals
 - move nodes to make room, but maintain relative positions
 - minimize edge crossings

[Fig 1c, 10. Phan, Yeh, Hanrahan, Winograd. Flow Map Layout. Proc InfoVis 2005, p 219-224.]

Flow Maps: Validation

justify encoding/interaction design

computational complexity analysis measure system time/memory

qualitative result image analysis

LiveRAC

- domain: large-scale sysadmin
- data: time series of system status from devices (10 Aug 2007 9:52:47, CPU, 95%)
- tasks
 - interpret network environment status
 - capacity planning
 - event investigation (forensics)
 - coordinate: customers, engineering, operations

[McLachlan et al. LiveRAC - Interactive Visual Exploration of System Management Time-Series Data. Proc CHI 2008, pp 1483-1492.]

LiveRAC

LiveRA0 _ 🗆 🗵 File Edit Focus Groups Arrange Screen shot Reports Hel Manual CPU Load #Procs Memory usage Swap used Ne Ne Fil #U Ping Ping Ala 3000 tweak 120 2000 1000 Sat 01 Thu 06 Sat 01 Wed 05 SCOOD proof 160 120 manipulator 2000-80 1000-40 0-Sat 01 Sat 01 Wed 05 Thu 06 2007.09.01 00:00 ÷ 01 Sep 02:00 2007.09.08 00:00 play 03 Sep 18:00 06 Sep 10:00 Asset search Current asset manipulator Al

techniques

- semantic zooming
- stretch and squish navigation











Design Approach

- time series challenges
 - not safe to just cluster/aggregate
 - need overview and details
- design principles
 - spatial position is strongest perceptual cue
 - side by side comparison easier than remembering previous views
 - multiple views should be explicitly linked
 - show several scales at once for high information density in context
 - preserve familiar representations when appropriate
 - overview first, zoom and filter, details on demand
 - avoid abrupt visual change
 - provide immediate feedback for user actions

Phased Design

- target users hard to access: high-level corporate approval
- phase 1
 - external experts
 - simulated data
 - result: visenc/interaction proof of concept
- phase 2
 - internal engineers, managers
 - real data
 - result: hi-fi prototype
- phase 3
 - 4 internal technical directors
 - result: deployment-ready robust prototype
- phase 4
 - field test: 4 directors, 7 network engineers
 - prototype deployed for 4 months

LiveRAC: Validation

observe and interview target users

justify encoding/interaction design

qualitative result image analysis

field study, document usage of deployed system

LinLog

energy model to show cluster structure

- reject metric of uniform edge length
- refine: two sets for length, within vs between clusters
- validation: proofs of optimality
- level is visual encoding not algorithm
 - energy model vs. algorithm using model for force-directed placement



[Fig 1. Noack. An Energy Model for Visual Graph Clustering. Proc. Graph Drawing 2003, Springer LNCS 2912, 2004, p 425-436.]

LinLog: Validation

qualitative/quantitative result image analysis

Sizing the Horizon

high data density displays

horizon charts, offset graphs



[Fig 2. Heer, Kong, and Agrawala. Sizing the Horizon: The Effects of Chart Size and Layering on the Graphical Perception of Time Series Visualizations. CHI 2009, p 1303-1312.]

Experiment 1

how many bands? mirrored or offset?

- design: within-subjects
 - 2 chart types: mirrored, offset
 - 3 band counts: 2, 3, 4
 - 16 trials per condition
 - 96 trials per subject
- results
 - surprise: offset no better than mirrored
 - more bands is harder (time, errors)

stick with just 2 bands

Experiment 2

mirror/layer vs line charts? effect of size?

- design: within-subjects
 - 3 charts: line charts, mirror no banding, mirror 2 bands
 - 4 sizes
 - 10 trials per condition
 - 120 trials per subject



[Fig 7. Heer, Kong, and Agrawala. Sizing the Horizon: The Effects of Chart Size and Layering on the Graphical Perception of Time Series Visualizations. CHI 2009, p 1303-1312.]

Results

found crossover point where 2-band better: 24 pixels

- virtual resolution: unmirrored unlayered height
- line: 1x, 1band: 2x, 2band: 4x
- guidelines
 - mirroring is safe
 - layering (position) better than color alone
 - 24 pixels good for line charts, 1band mirrors
 - 12 or 16 pixels good for 2band

Sizing the Horizon: Characterization

lab study, measure human time/errors for operation

Key Ideas

characterize methods using lab studies

- more useful than A/B system comparison lab studies
- finding thresholds
- uncovering hidden variables
- controlled experiments
 - experimental design and statistical power

Critique

Critique

strengths

- very well executed study
 - best paper award
- finding crossover points is very useful

weaknesses

a human in the loop

- a human in the loop
- visual perception

- a human in the loop
- visual perception
- external representation

- a human in the loop
- visual perception
- external representation
- a computer in the loop

- a human in the loop
- visual perception
- external representation
- a computer in the loop
- show the data in detail

Identical statistics	
x mean	9.0
x variance	10.0
y mean	7.50
y variance	3.75
x/y correlation	0.816

- a human in the loop
- visual perception
- external representation
- a computer in the loop
- show the data in detail



[http://upload.wikimedia.org/wikipedia/commons/b/b6/Anscombe.svg]

- a human in the loop
- visual perception
- external representation
- a computer in the loop
- show the data in detail
- driving task

- a human in the loop
- visual perception
- external representation
- a computer in the loop
- show the data in detail
- driving task
- the meaning of better

Resource Limitations

- computational capacity
 - CPU time
 - computer memory: size, cache hierarchy
- human capacity
 - human memory: working, longterm recall
 - human attention: search, vigilance
- display capacity
 - information density
 - information encoded / total space used
 - show lots: minimize navigation/exploration
 - show less: minimize visual clutter