Dapper, a Large-Scale Distributed Systems Tracing Infrastructure.

> *Sigelman et al. Google TR 2010*

#### Mid-term survey

- Posted link on Piazza
- 8 responses so far
- Please fill it out to let me know how things are going

#### Dapper meta-level

- Google "experience paper": what did they learn from the <u>Dapper experiment</u>? (Also, not peer-reviewed)
  - Relevant outside of Google? Specific to infrastructure and experiences
  - Even LOC counts are unclear in translation due to supporting infrastructure
  - Is every large-scale paper from google necessarily an interesting paper for the research community? (No..)
  - What **is** a good experiences paper (from a research pov)?
  - <u>An experience is unique</u>, in this case to Google! Without this, it wouldn't be an interesting experience paper
  - Has influenced many later projects (*span* notion is now prevalent)

### Distributed tracing

- What's the motivation for distributed tracing? Why do we need it? Why are the previous tools we've read about insufficient?
  - Model checking: what could have been
  - Tracing: *what actually happened*
- Isn't MC the superset of traces that you'll observe?
- MC: Can't save the traces, requires a property, *huge* state space, ... really intended to find bugs. Requires an *accurate* model!
- If tracing is not for bug finding... then what is it for?
  - Measuring *performance* (e.g., high latency events; may not be bugs)
  - Capture information in production systems (real code: C++, Java)
- What are the requirements for such a system?
  - Goal: <u>Continuous monitoring at runtime</u> across as many services as possible (observability)
  - Low overhead, transparency (automatic instrumentation, min impact on the SUT), scalability (many services), ubiquity
  - Ubiquity: I don't know what I'm going to need/what's important: Capture all, decide what's relevant later
- Is Dapper a monitoring system? If you think of monitoring as runtime verification, then Dapper is not a monitoring system
- If monitoring is passive observation, then Dapper is a monitoring system it's observing from the sidelines

### Distributed tracing

- How realtime does a tracing system need to be?
  - Dapper: mostly under 15s (median)
  - Your <u>utility</u> determined by how realtime you are
- Enables comprehension of the system: draw a picture of your system => You need tools (on top of data)
  - Well-defined abstraction for the data
  - An API to access/query the data (DAPI)
- Dapper big success... so, what can we learn to imitate dapper?
  - Adoption: transparency for existing apps (automate the hard parts for whoever the user is)
  - Adoption: a well-defined API to the data that is being collected (they can solve their own problem with the data)
  - General-purpose utility: solve a problem that someone has.. but don't be overly specific (for systems infrastructure). <u>There's a tension between specificity and generality.</u>
  - Adoption: broadly familiar sequence diagram model of execution (extensible for the power users)

### Dapper abstractions

- Trees/spans: what does dapper aim/need to represent?
  - Distributed control flow (causal relations)
  - Sequence execution diagram (blocks of exec)
  - Time: "span" of time.
  - Inter-connected intervals where things happen (tree)
  - Unique trace identity
  - Optional: user-annotations (key-value map) —- but very widely used, not optional?
  - (Trace ~ Google servicing a single client request)
- Performance focused abstraction => needs realtime (not virtual/logical)

#### Dapper abstractions

- It lacks many distributed abstractions because it extends the notion of a single machine trace
- Maybe this is what makes this abstraction more intuitive (and useful) to developers
- Finn: A complex tool doesn't mean it has to be complicated to use. An overly intelligent tool could be a liability a suboptimal, *but easy to understand*, tool could be more useful!
- Dapper: less intelligence in the tracing system, move the smarts to the end-user tools
  - Leads to low overhead
- Sub-optimal, but easy to understand low "emotional overhead". Forces the user to do work that they are comfortable with doing (writing MapReduce queries :-)
  - Think about and *empathize* with your users that's the path to success!
- Breed familiarity with a distributed execution for someone who doesn't know distributed systems that well?
  - Totally ordered paths to represent real call stack and latency
  - Distributed tracing: take a local trace, and extend it to remote machines
  - And can customize with annotation

## Dapper design

- Mostly driven by scalability concerns (terabyte traces / day)
- Instrument core libraries (e.g., RPC lib)
- Store traces locally on disk, pull when necessary
  - Garbage collect locally. If not used, it never moves over the network.
- Sampling by only tracing 1/n requests
- Additional sampling (fraction of traces included: during collection: hash(tradeID)->[0,1], and give the user a knob in [0,1].
- Adaptive sampling (work in progress): trace frequency based on load; latency is related to number of people who experience it (user-focused metric)
- Tree is not always a tree: these are corner cases and can be dealt with manually
  - RPC-style construction of distributed systems is the norm, so if you support it, you capture most things

#### Dapper experiences

- User annotations (90% of traces had at least one)
  - Indicates the dumb tracing is.. too dumb?
  - Pull in developers, and let them extend later
- Using traces for policy enforcement/checking (privacy/security: service A should not talk to service B)
- Hunted down developers who disabled Dapper and convinced them to re-enable it (another reason they are successful)
  - Network effect of tool adoption

# Next: BigData <u>Compute</u>

- We've covered some basic theory/abstractions, and tools for constructing dist. systems. Now let's look at some complex systems!
- **Big**Data systems ~ cloud-based systems
  - First: **Spark** (analytics)
  - Then, **TensorFlow** (machine learning)
- Both use an important abstraction, data-flow