

Cultural Advisory Meeting Cycle 2
Meeting Minutes

Date: Thursday, October 15, 2010
Room: CHCP Boardroom

Time: 09:30 – 13:30

Cultural Advisory Panel:

Gita Rafiee
Kamaljit Kaur
Vivian Lam
Norma Sanchez
Sayuri Sugawara
Fariyal Dhirani

Principal Investigator:

Dr. Claudia Jacova

Neurologist/Co-Investigator:

Dr. Ging-Yuek Robin Hsiung

UBC Computer Science Graduate Student:

Matthew Brehmer

UBC Computer Science Undergraduate Student:

Hyunsoo Steve Lee

Cultural Advisory Coordinators:

Kymerley Bontinen, Patricia Juvik

CHCP Project Manager:

Dr. Marina Niks

Douglas College BSN Student

Priya Raju

Panel Member	Positives:	Negatives:	Suggestions:	Other Comments:
Fariyal Dhirani	<ul style="list-style-type: none"> • Feasible and good tool • People will become more aware of seeking help • People will be open to using tool • People in their 70's are more likely to use the tool, because they are more likely to be computer literate than 80 year olds 	<ul style="list-style-type: none"> • Language issue • People in their 80's not likely to use tool due to language and computer illiteracy • Click and drop feature frustrating because object was not moving 	<ul style="list-style-type: none"> • Seniors more likely to take test if done with peers • Subdivide the test into blocks, show progress, and how much longer is left • End the test with "Congratulations... You're Done!" • Informative cue post-distraction: The inclusion of a 'back' button on the screen 	<ul style="list-style-type: none"> • There is an increase in individuals in this community affected by dementia • We should focus on tool now, and fix the issue of language and technicality later •
Kamaljit Kaur	<ul style="list-style-type: none"> • Test itself is not difficult to complete 	<ul style="list-style-type: none"> • Language is barrier • Target group will 	<ul style="list-style-type: none"> • More likely to take the test at a community center or temple • Incorporate more graphic 	<ul style="list-style-type: none"> • Target population will trust nurse or any health care professional of same

		<p>not be comfortable taking the test at home</p> <ul style="list-style-type: none"> • Sometimes double click is required for pictures/words questions – this was confusing 	<p>instructions, i.e. movie about how questions can be answered</p> <ul style="list-style-type: none"> ○ Claudia’s response: <ul style="list-style-type: none"> Language is not immediate concern because this is first area affected by cognitive impairment • Create dialogue around tool by implementing awareness workshops • GP can campaign annually to pass the word around in the community about the tool • Instructions present on each aspect of test or option to view instructions available • Informative cue post-distraction: brief re-cap, illustrations, or re-play 	<p>culture when having tool administered</p> <ul style="list-style-type: none"> • Grand children assisting in test process will affect results
<p>Vivian Lam</p>	<ul style="list-style-type: none"> • Beneficial to mild cognitively impaired individuals, especially adults with early onset of symptoms • V2 easier than V1, but still a complicated process 	<ul style="list-style-type: none"> • Language • Pictures • Level of computer literacy • Some complicated questions require more time to complete • Some objects too small or faded to see 	<ul style="list-style-type: none"> • Clients will listen to their Dr’s recommendation of taking tool • Needs to be simpler • Incorporate visual and verbal instructions • There should be a clear picture of what should be expected; this can increase confidence and decrease stress • An example or demonstration of what user will have to do • Informative cue post-distraction: forward/next/previous buttons 	<ul style="list-style-type: none"> • 2nd generation will help encourage clients to take the test

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Sayuri Sugawara	<ul style="list-style-type: none"> • Length of V2 is better because seniors cannot concentrate during long tests 	<ul style="list-style-type: none"> • If test is taken at home, clients will ask family how to solve problems • Clients may not have computer at home, therefore not able to complete test • User must familiarize self with test in order to understand the question • Clicking area is too small – clients with hand mobility issues will have a difficult time 	<ul style="list-style-type: none"> • Likely will see an increase in users if tool is administered by a health care professional • Practice questions prior to test • A possible mini or practice version of test prior to CTOC administration 	<ul style="list-style-type: none"> • Clients more likely to take test if suggested by Dr
Norma Sanchez		<ul style="list-style-type: none"> • Increased level of illiteracy in Afghanistan • This tool requires user to have education, language and computer skills to complete the test • Many components of test are not known to other cultures, i.e. puzzle as toy, saxophone, beaker, baseball 	<ul style="list-style-type: none"> • Group facilitator to administer test • Results or feedback at the end of the test • Option for music to play in the background • Option to take a break → there should be a ‘take a break’ icon • In regards to post-distraction: tests involving recall would not valid if asked distraction 	<ul style="list-style-type: none"> • Some seniors communicate with email, some are illiterate → there is a diverse group with divers skills • Communities are small, therefore client may not trust peers to complete test together • Option to take a break is not easily found • User may not consider going to the ‘help’ menu to pause the test for a break • Questions the validity of

		glove, rose • Increasing difficulty of test as test progresses; performance on test may decline due to user fatigue		test if practice questions, samples, and pictures are provided
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Panel Member	Positives:	Negatives:	Suggestions:	Other Comments:
Gita Rafiee	<ul style="list-style-type: none"> • Great start for development of tool 	<ul style="list-style-type: none"> • Some colors are hard to see • Less contrast of objects with scenes, i.e. chocolate in forest • No audio component in test • Frequent “try again” would be disappointing for user 	<ul style="list-style-type: none"> • Incorporate audio component, i.e. audio instructions • Take test with peers • Nurse from same culture should administer test • Dr should recommend test • Give more options of watching or listening to instructions • Informative cue post-distraction: <ul style="list-style-type: none"> ○ go one step back, start again, then re-score ○ give prevention of distraction instructions ○ there is no way to limit distractions in real world, therefore incorporate them into the test ○ headphones (to listen to instructions and limit external noises) ○ “Are you still there?” prompt 	<ul style="list-style-type: none"> • In the community, information should be given to adults, who can then take the information back to their parents to perform the tool • Parents may not work and therefore stay home – not exposed to tool in the community • Clients will listen to their children about taking the tool • People learn very differently (visual, auditory) • Examples of distractions/interruptions : noise, physical environment • If after distraction, client is still able to successfully finish the question, isn’t this good for them because they are able to complete it?