Articulations of WikiWork: Uncovering Valued Work in Wikipedia through Barnstars

Travis Kriplean Ivan Beschastnikh

Computer Science and Engineering
University of Washington

David W. McDonald

The Information School
University of Washington

University of Washington

Overview: Motivation

- Mass collaborations are a new means to organize large-scale efforts toward the production of important resources
- Wikipedia is a pioneering effort founded upon deliberative principles
- We need to know the range of work that sustains these efforts
- We do a grounded analysis of “Barnstars”, tokens of appreciation exchanged amongst Wikipedians to recognize valued work

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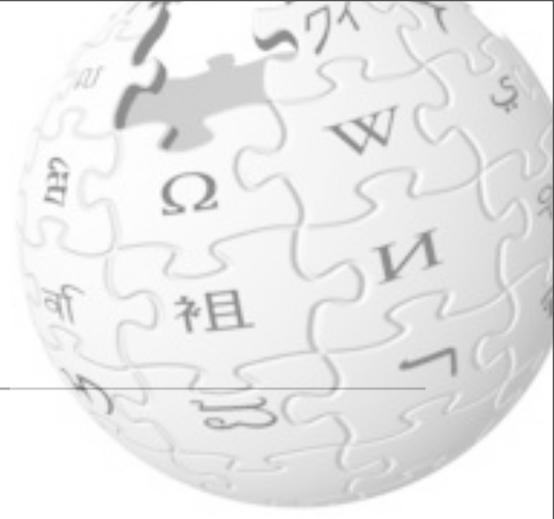
- Examine resulting work categories to understand how work is organized
  - identify the *class/instance pattern* for articulating WikiWork
  - this is our theoretical contribution

Overview: Contributions



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Articulation work: the work that is done to scope, divide and reintegrate the work of others [c.f. Strauss, *1985*]

- dividing up work
- what to work on
- how it relates to the work of others
- how to combine the results

Critical for cooperative work [Schmidt & Bannon, *1992*]

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- Examine resulting work categories to understand how work is organized
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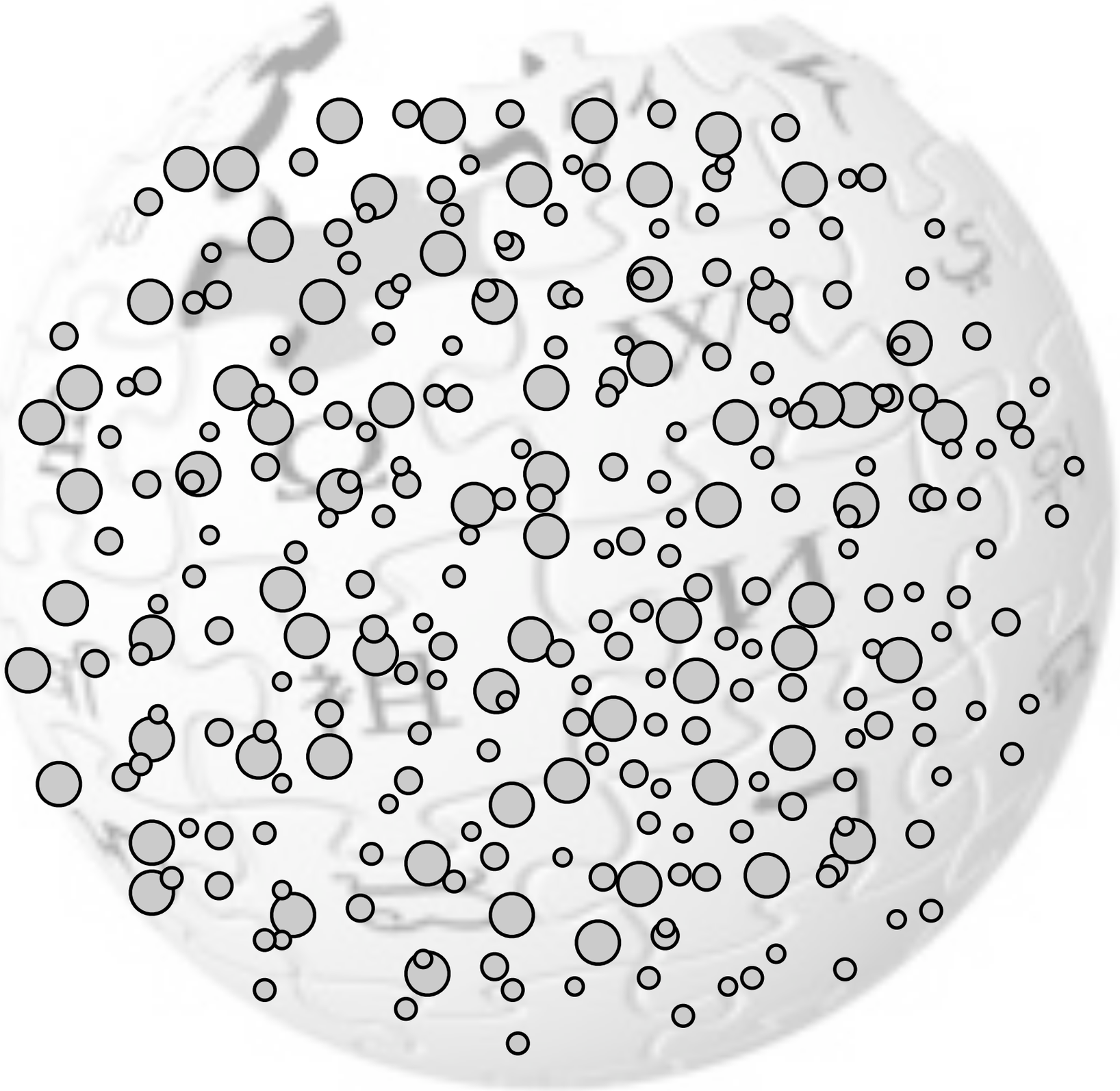
- Design implications for systems supporting mass collaboration
  - reflecting work in complex cooperative arrangements
  - supporting editors in taking appropriate actions

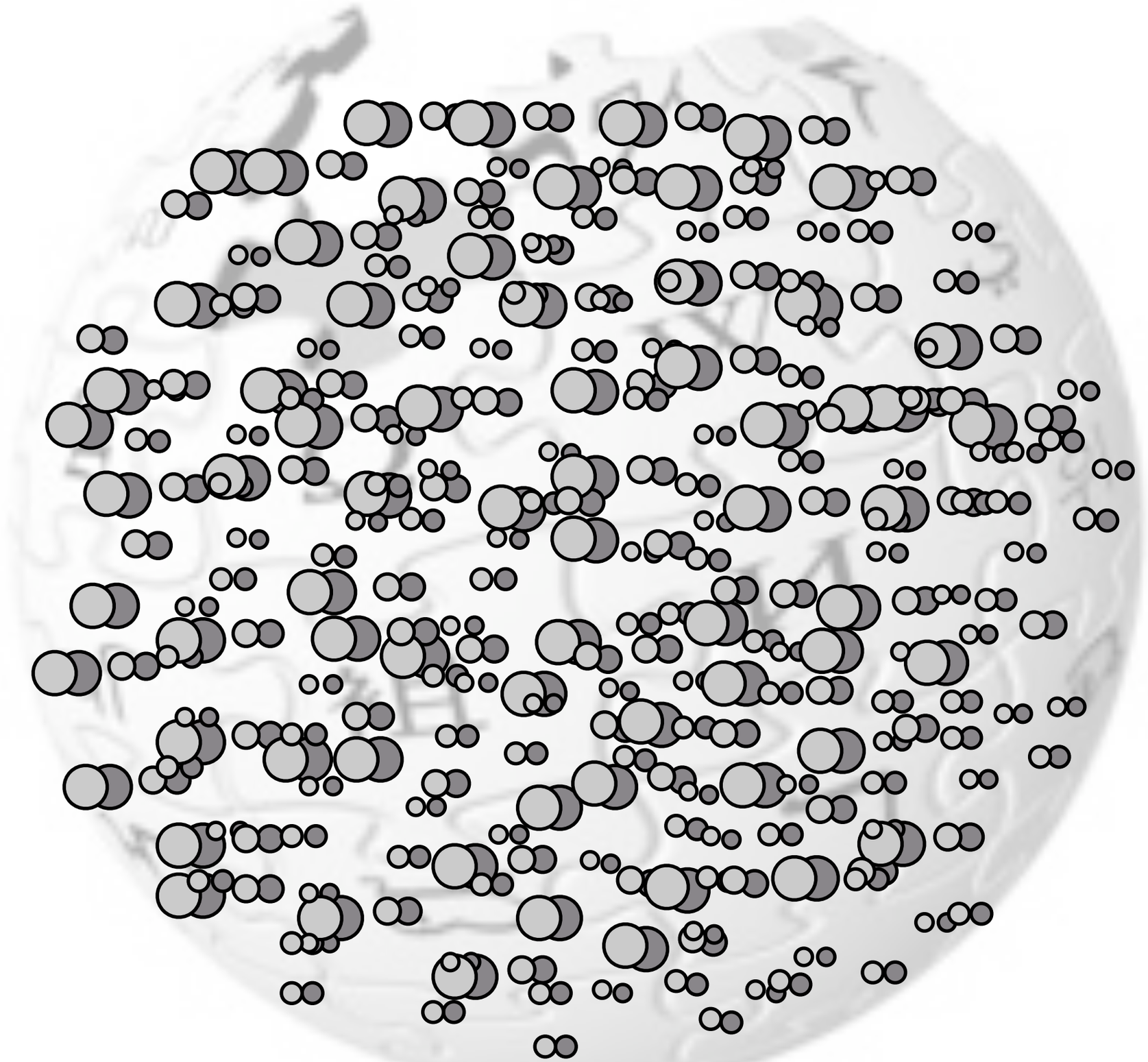
Outline

- ✓ Study motivation
- **Wikipedia anatomy**
- Methodology
- Range of Work
- The Class Instance Pattern

Wikipedia is a collection of hyperlinked pages



Every page has a talk page



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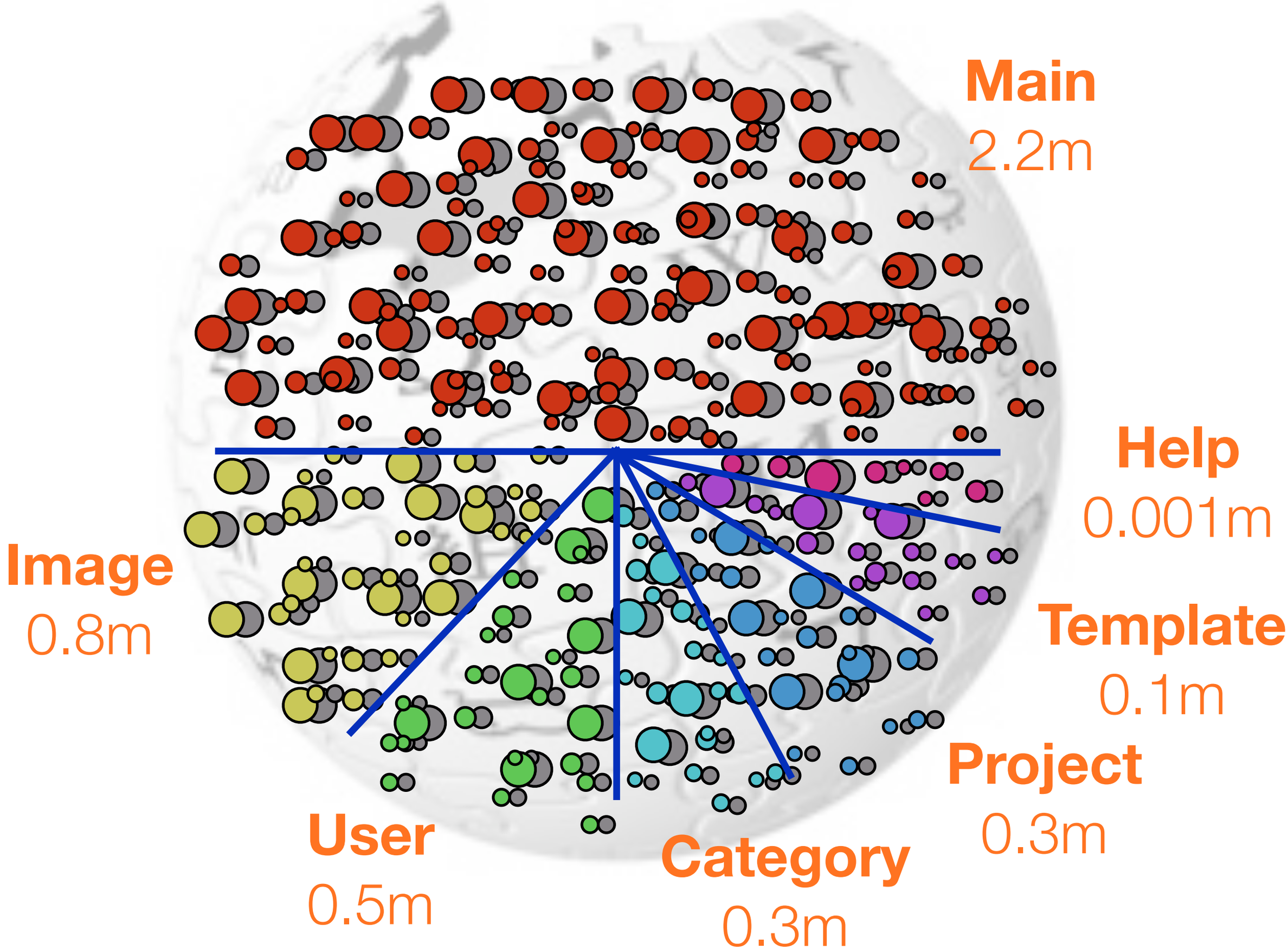

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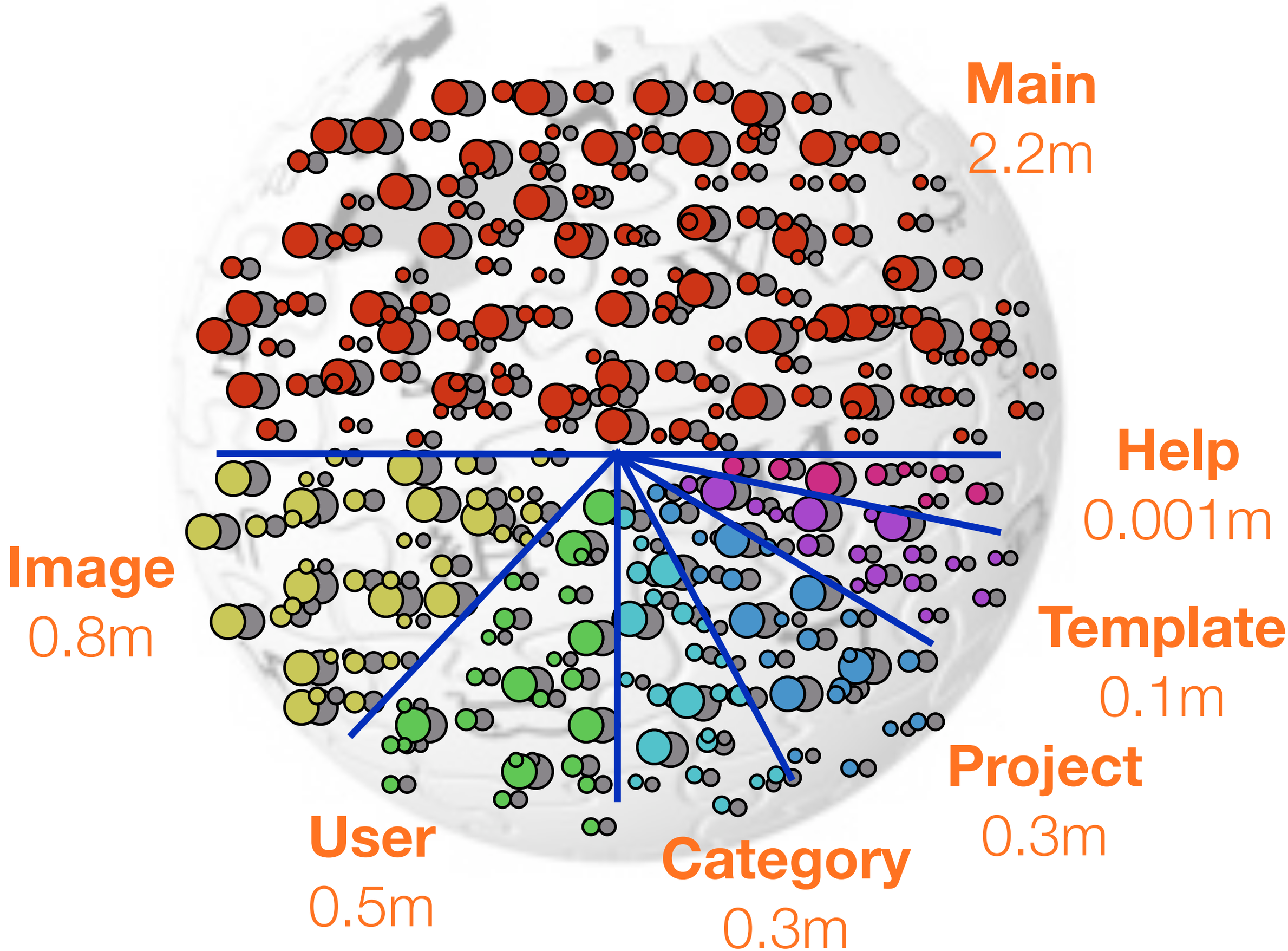

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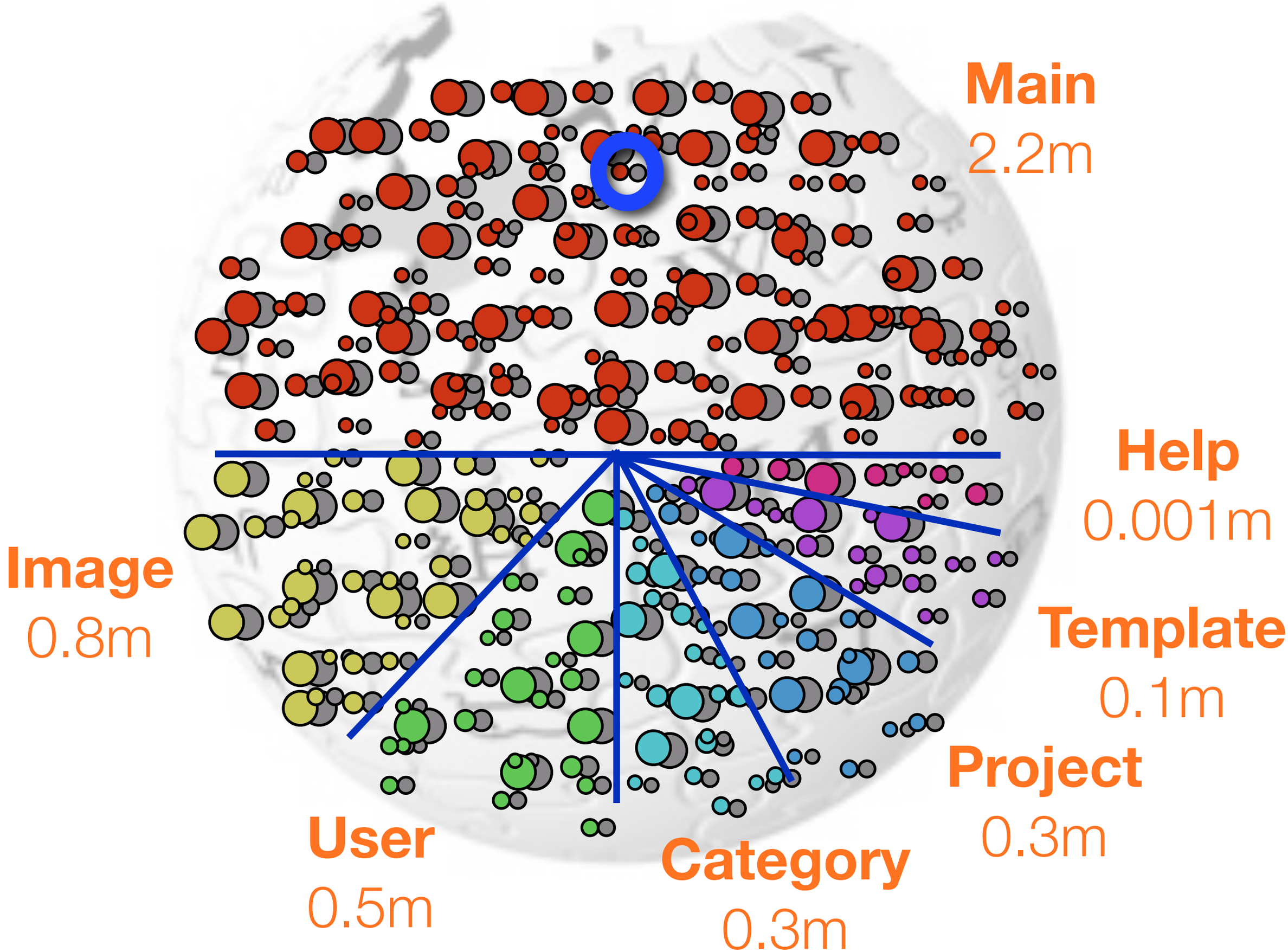

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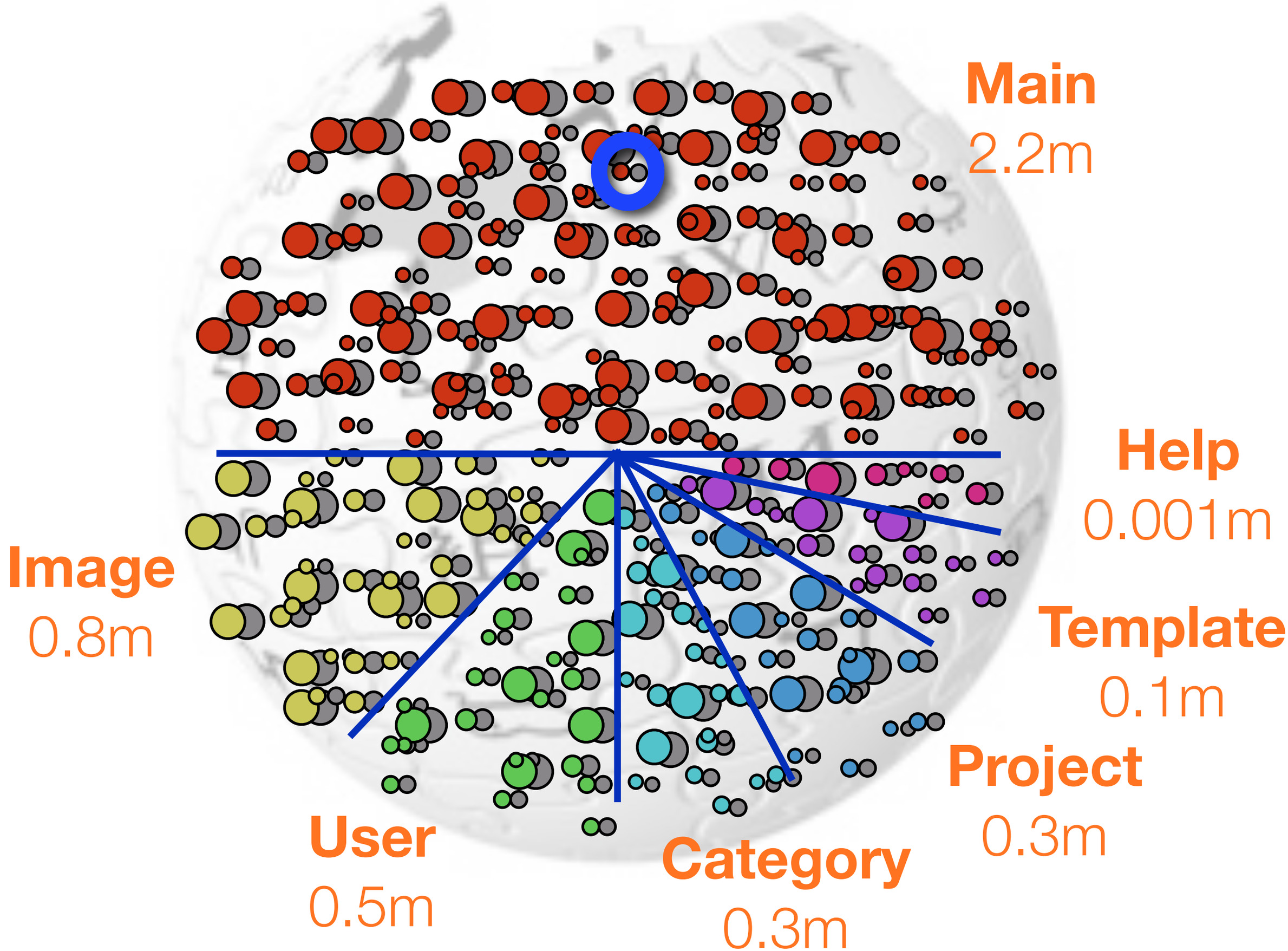

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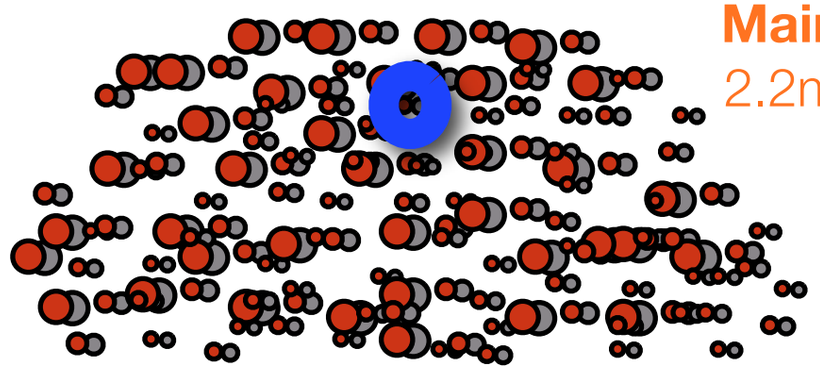

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Jimmy Wales

From Wikipedia, the free encyclopedia

Jimmy Donal "Jimbo" Wales (born 7 August 1966[2] in Huntsville, Alabama[3][4]) is an American Internet entrepreneur known for his role in founding Wikipedia[5][6][7] and other wiki-related projects, including the charitable Wikimedia Foundation and the for-profit company Wikia, Inc.[8]

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2 Education
3 Career
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- 3.2 Wikia
- 3.3 Media appearances and honors

4 Issues and Controversy
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- 4.2 Wikipedia biography
- 4.3 Birthdate

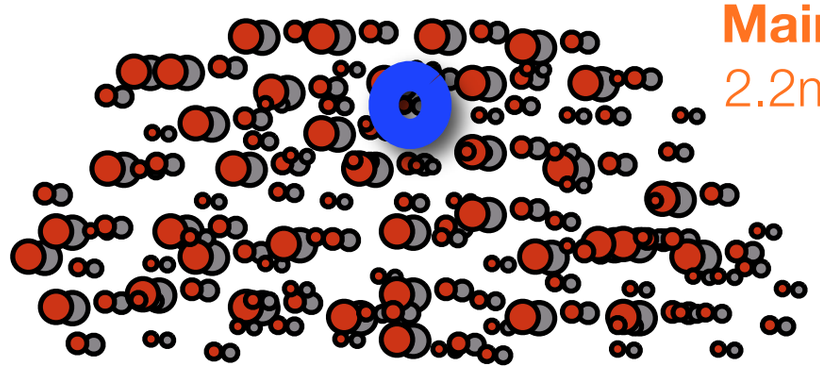
5 Personal philosophy
6 Published work
7 References
8 External links
- 8.1 Audio/video

Personal life [edit]

Jimmy Donal "Jimbo" Wales

Born	August 7, 1966 (age 41) Huntsville, Alabama, U.S.
Occupation	President of Wikia, Inc.; Board member and Chair Emeritus of the Wikimedia Foundation
Spouse	Christine[1]

Namespaces: Main




```
of the project's [[Spokesman|spokesperson]] and promoter through speaking
engagements and media appearances.

His work with Wikipedia, which has become the world's largest encyclopedia,
prompted ''[[Time (magazine)|Time]]'' magazine to name him in its 2006 list of
the world's most influential people.<ref name=Anderson>Anderson, Chris (April 30,
2006). "[http://www.time.com/time/magazine/article/0,9171,1187286,00.html Jimmy
Wales: The (Proud) Amateur Who Created Wikipedia]". ''[[Time (magazine)|Time]]''.
Retrieved on [[2006-05-08]].</ref> Wales is the ''[[de facto]]'' leader of
Wikipedia,<ref name="Holden Frith">
{{cite news
|first=Holden
|last=Frith
|url=http://technology.timesonline.co.uk/tol/news/tech_and_web/the_web
/article1571519.ece
|title=Wikipedia founder launches rival online encyclopaedia
|publisher=[[The Times]]
|date=March 26, 2007
|accessdate=2008-03-07}}
</ref><ref name="Economist2008"/> whose role in the project has gained broad
media attention and has led to controversy.<ref name=Anderson /><ref>
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/2003525473_btwikipedia15.html
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Personal life

[edit]

Spouse	Christine[1]

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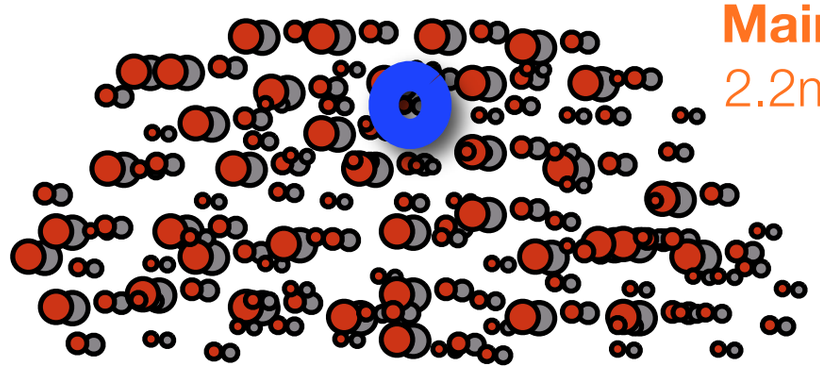

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Revision history of Jimmy Wales

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(Latest | Earliest) View (previous 50) (next 50) (20 | 50 | 100 | 250 | 500)

For any version listed below, click on its date to view it. For more help, see Help:Page history and Help:Edit summary.

(cur) = difference from current version, (last) = difference from preceding version,

m = minor edit, → = section edit, ← = automatic edit summary

Compare selected versions

- (cur) (last) 21:49, 30 October 2007 Jossi (Talk | contribs) **m** (36,148 bytes) *(Reverted edits by Vondort (talk) to last version by Kathleen.wright5)* (undo)
- (cur) (last) 21:48, 30 October 2007 Vondort (Talk | contribs) (36,195 bytes) *(→Education)* (undo)
- (cur) (last) 21:48, 30 October 2007 Vondort (Talk | contribs) (36,197 bytes) *(→Personal life)* (undo)
- (cur) (last) 03:12, 30 October 2007 Kathleen.wright5 (Talk | contribs) **m** (36,148 bytes) *(→Wikipedia and Wikimedia Foundation)* (undo)
- (cur) (last) 00:52, 29 October 2007 A.Z. (Talk | contribs) **m** (36,151 bytes) *(Undid revision 167745491 by Shaggman47 (talk))* (undo)
- (cur) (last) 00:51, 29 October 2007 Shaggman47 (Talk | contribs) (35,315 bytes) *(→Personal life)* (undo)
- (cur) (last) 22:03, 28 October 2007 AlleborgoBot (Talk | contribs) **m** (36,151 bytes) *(robot Adding: tg:Џимбо Вейлс)* (undo)
- (cur) (last) 17:22, 28 October 2007 Jhurlburt (Talk | contribs) (36,122 bytes) *(→External links - Trimming excessive external links as per Wikipedia guidelines WP:EL.)* (undo)
- (cur) (last) 06:02, 27 October 2007 LaraLove (Talk | contribs) **m** (38,353 bytes) *(→Wikipedia biography - Ooops. Removing doulble closing parenthesis.)* (undo)
- (cur) (last) 06:01, 27 October 2007 LaraLove (Talk | contribs) (38,354 bytes) *(→Wikipedia biography - Quotations per*

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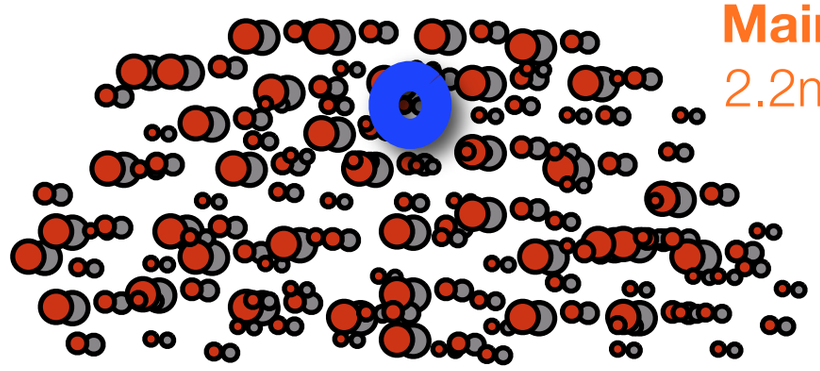

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explain the change and its purpose.

Tualha (Talk) 19:38, 13 July 2007 (UTC)

I will use a more relevant quote. Thanks for your concern. Please review. QuackGuru talk 20:05, (UTC)

That one will do, though it can be trimmed. Thanks. Tualha (Talk) 21:17, 13 July 2007 (UTC)

First sentence in the education section

That part I fixed yesterday in the education section is logically inconsistent. It reads like the school was donating the softwa not Jimbo's user page so I have right to fix it, right? Why has it been undone then? greg park avenue 13:23, 23 July 2007 (U

Birthdate

I just blogged about this.--Jimbo Wales 09:34, 8 August 2007 (UTC)

Supposedly, he was born on the 8th, and Britannica also thinks its the 7th. See this blog entry from The Oregonian newsp the previous, related blog entry about an interview with him, Ward Cunningham and the newspaper, as well as a print artic Open-source thinking. Jason McHuff 22:49, 27 July 2007 (UTC)

It looks like a reporter from a major newspaper has reported on a public records search, confirming what I have been saying According to my birth certificate, August 7th is not my birthdate. Perhaps someday I will produce a note from my mom for ar And perhaps I will just continue to have a bit of fun with this. :)--Jimbo Wales 09:12, 8 August 2007 (UTC)

> Mr. Wales has stated that his birthday is Aug. 7th, 1966. Links to these admissions can be found here and here. Al Biography and Who's Who is America list his birthday as being the 7th. 68.117.211.187 07:21, 28 July 2007 (UTC)
>
> > I hope I am not the only one who is amused that this anonymous ip number calls a discussion of my date of birth a

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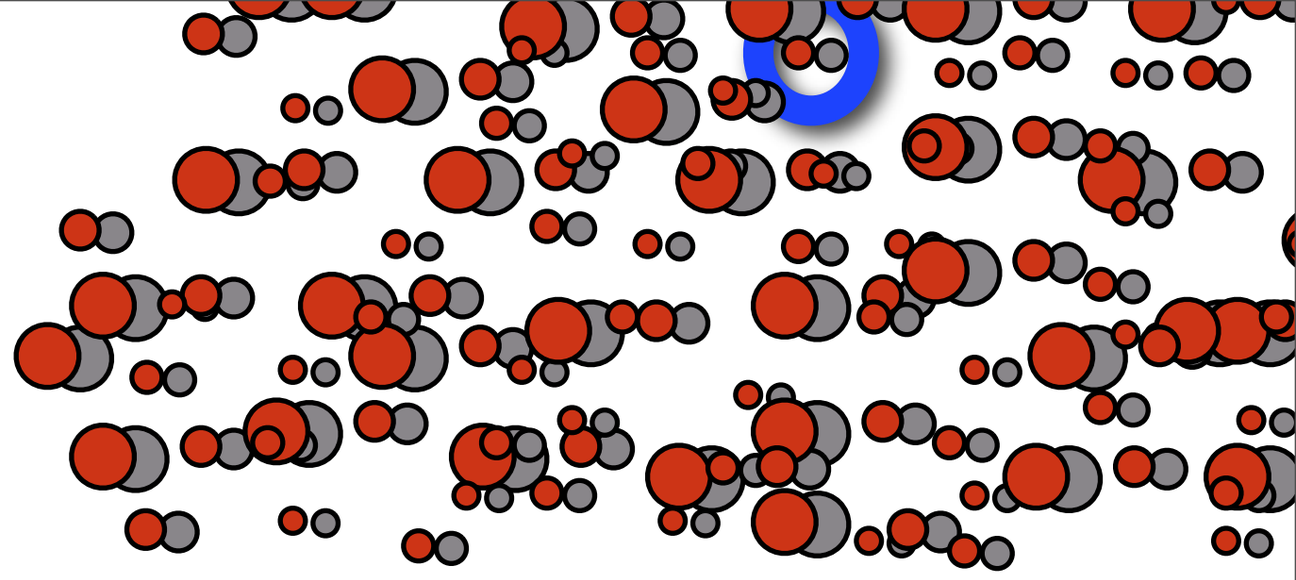

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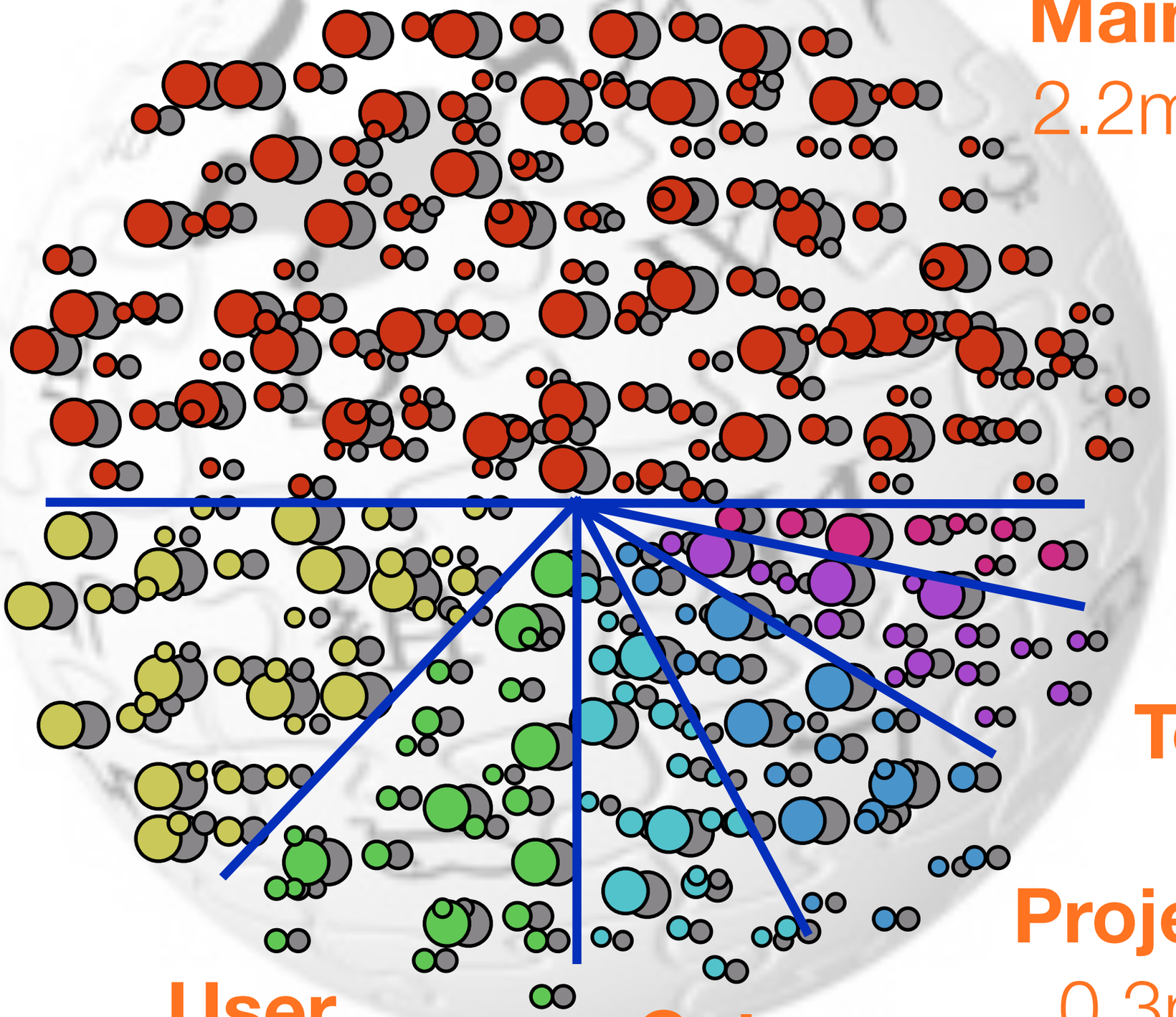

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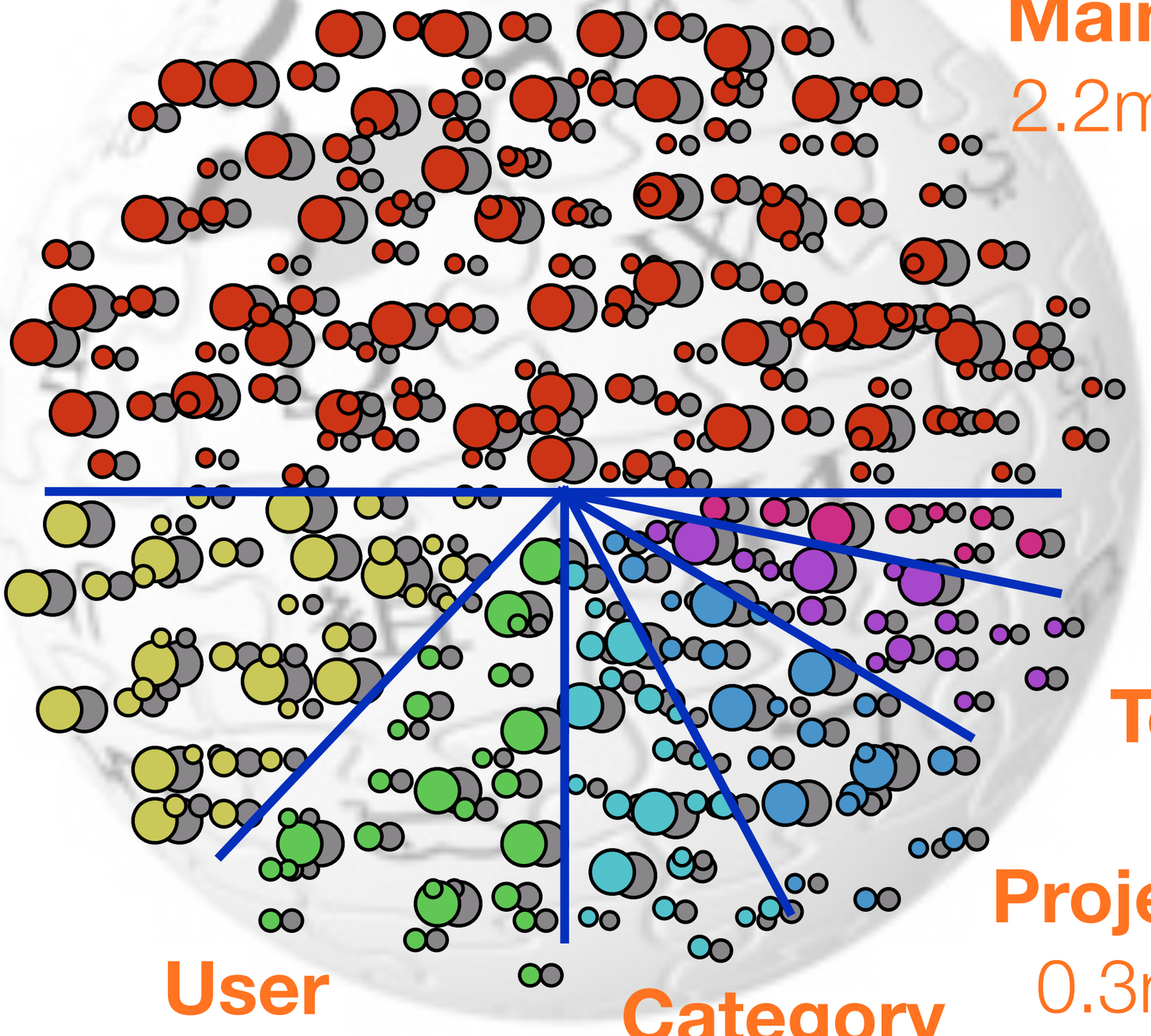

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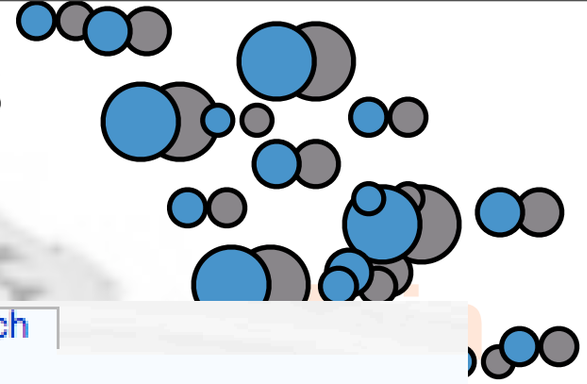

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Wikipedia:Verifiability

From Wikipedia, the free encyclopedia

"WP:V" redirects here. For information on vandalism, see Wikipedia:Vandalism.

This page documents an official policy on the English Wikipedia. It has wide acceptance among editors and is considered a standard that all users should follow. When editing this page, please ensure that your revision reflects consensus. When in doubt, discuss first on the talk page.

This page in a nutshell: Material challenged or likely to be challenged, and all quotations, must be attributed to a reliable, published source.

The threshold for inclusion in Wikipedia is **verifiability, not truth**. "Verifiable" in this context means that any reader should be able to check that material added to Wikipedia has already been published by a reliable source. Editors should provide a reliable source for quotations and for any material that is challenged or is likely to be challenged, or it may be removed.

Wikipedia:Verifiability is one of Wikipedia's core content policies. The others include Wikipedia:No original research and Wikipedia:Neutral point of view. Jointly, these policies determine the type and quality of material that is acceptable in Wikipedia articles. They should not be interpreted in isolation from one another, and editors should try to familiarize themselves with all three.

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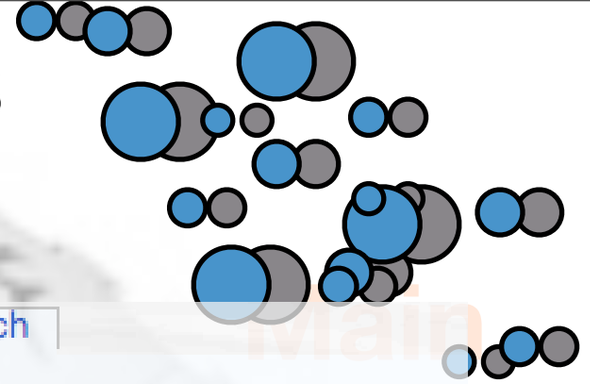

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Wikipedia:Articles for deletion

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Today's AfD log

Before listing an article for deletion here, consider whether a more efficie alternative is appropriate:

- For problems that do not require deletion, including duplicate articles, needing improvement, pages needing redirects, or POV problems, be fix the problem or tag the article appropriately.
- If an article is a copyright violation, please list it at Wikipedia:Copyrigh
- Some articles may qualify for speedy deletion; please refer to the spe deletion criteria and process.
- For non-controversial deletions, please refer to the proposed deletion
- For a potentially controversial merger, consider listing it at proposed r

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Articles for deletion (AfD) is where Wikipedians discuss whether an article should be deleted. Articles listed here are debated for up to five days, after which the deletion process proceeds based on Wikipedia community consensus. The page is then either kept, merged and/or redirected, transwikied (copied to another Wikimedia project), renamed/moved to another title, userfied to the creator's user page or user

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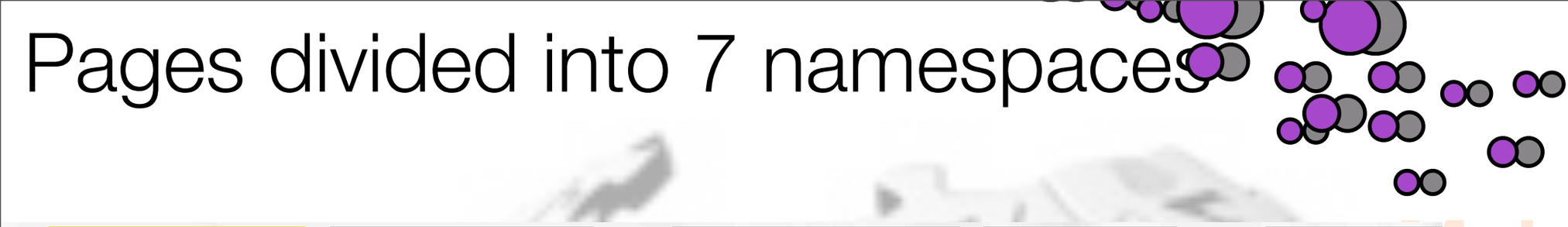


Template:Fact

From Wikipedia, the free encyclopedia

[*citation needed*]

Template documentation

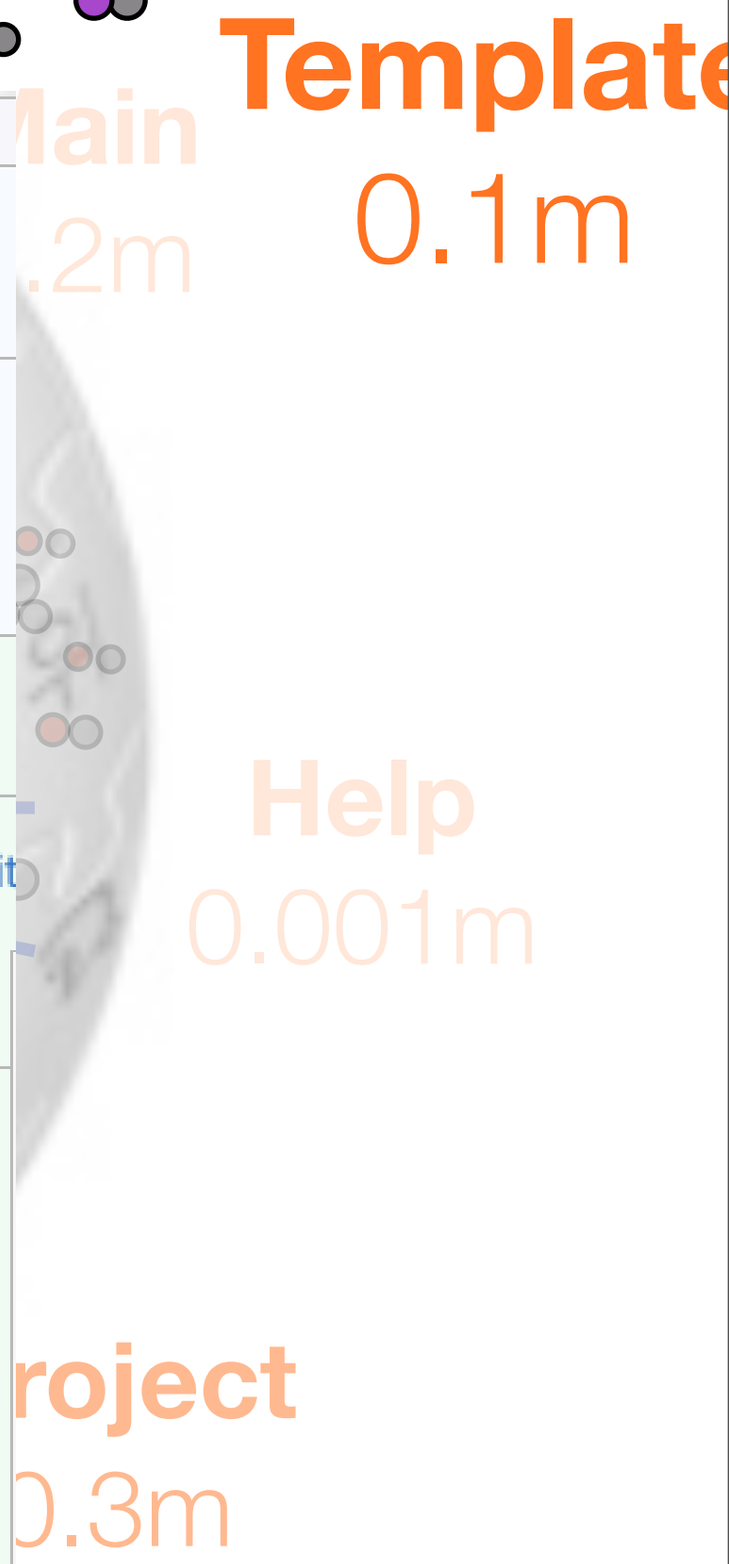
This documentation is transcluded from Template:Fact/doc. (edit)

Purpose

This template is used in articles to identify sentences or short passages which need an inline citation. It produces a superscripted notation like the following:

> Humphrey Bogart is the greatest actor that ever lived.[*citation needed*]

Use this template to "tag" information which may be



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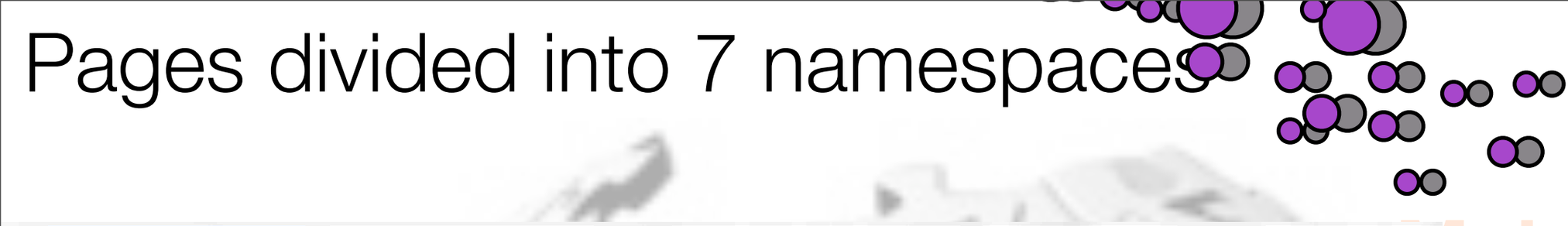

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Project
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Template:Fact

From Wikipedia, the free encyclopedia

WikiText: `{{fact}}`

Rendered html:

mechanized corps.[*citation needed*]

superscripted notation like the following:

> Humphrey Bogart is the greatest actor that ever lived.[*citation needed*]

Use this template to "tag" information which may be

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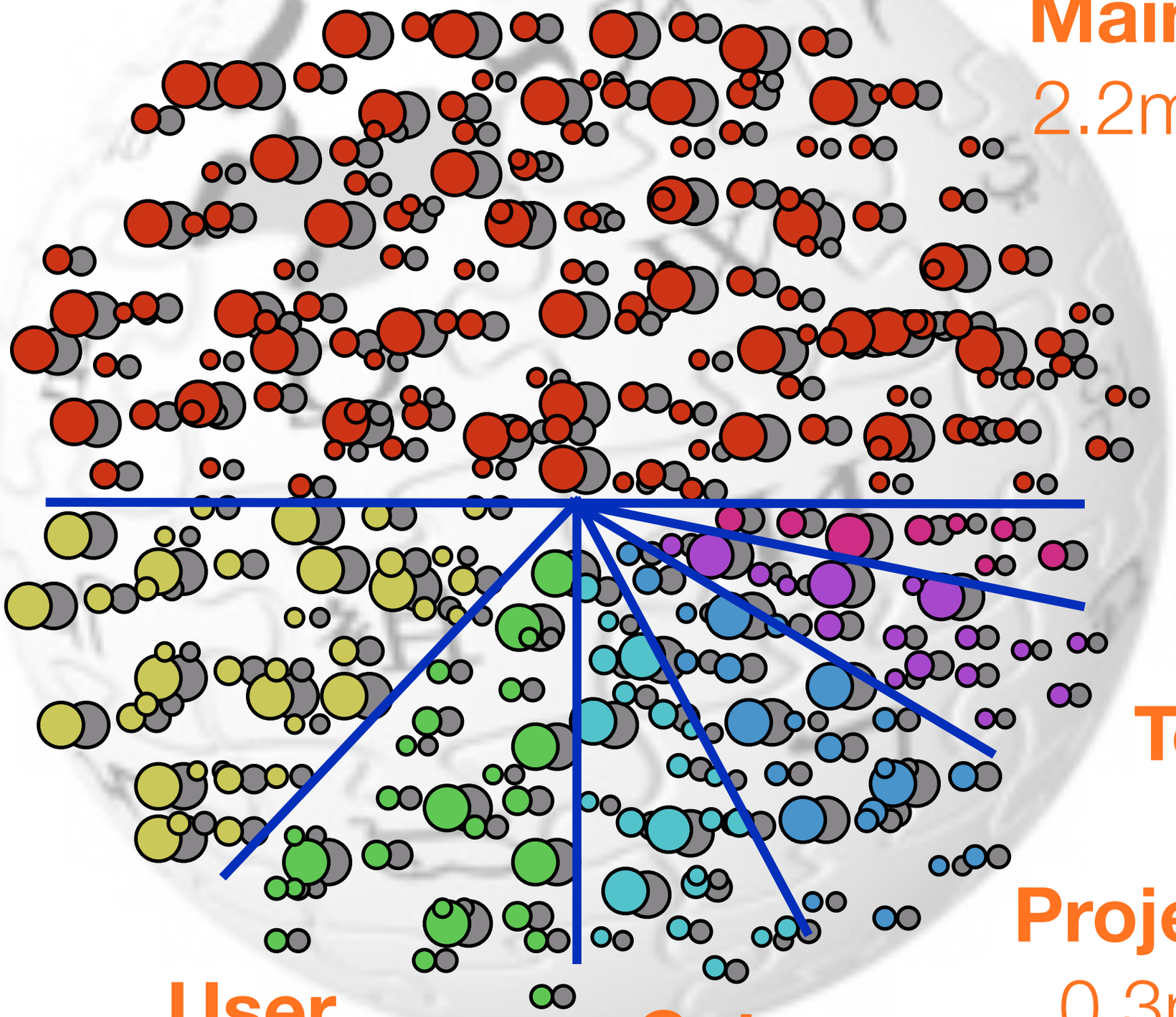

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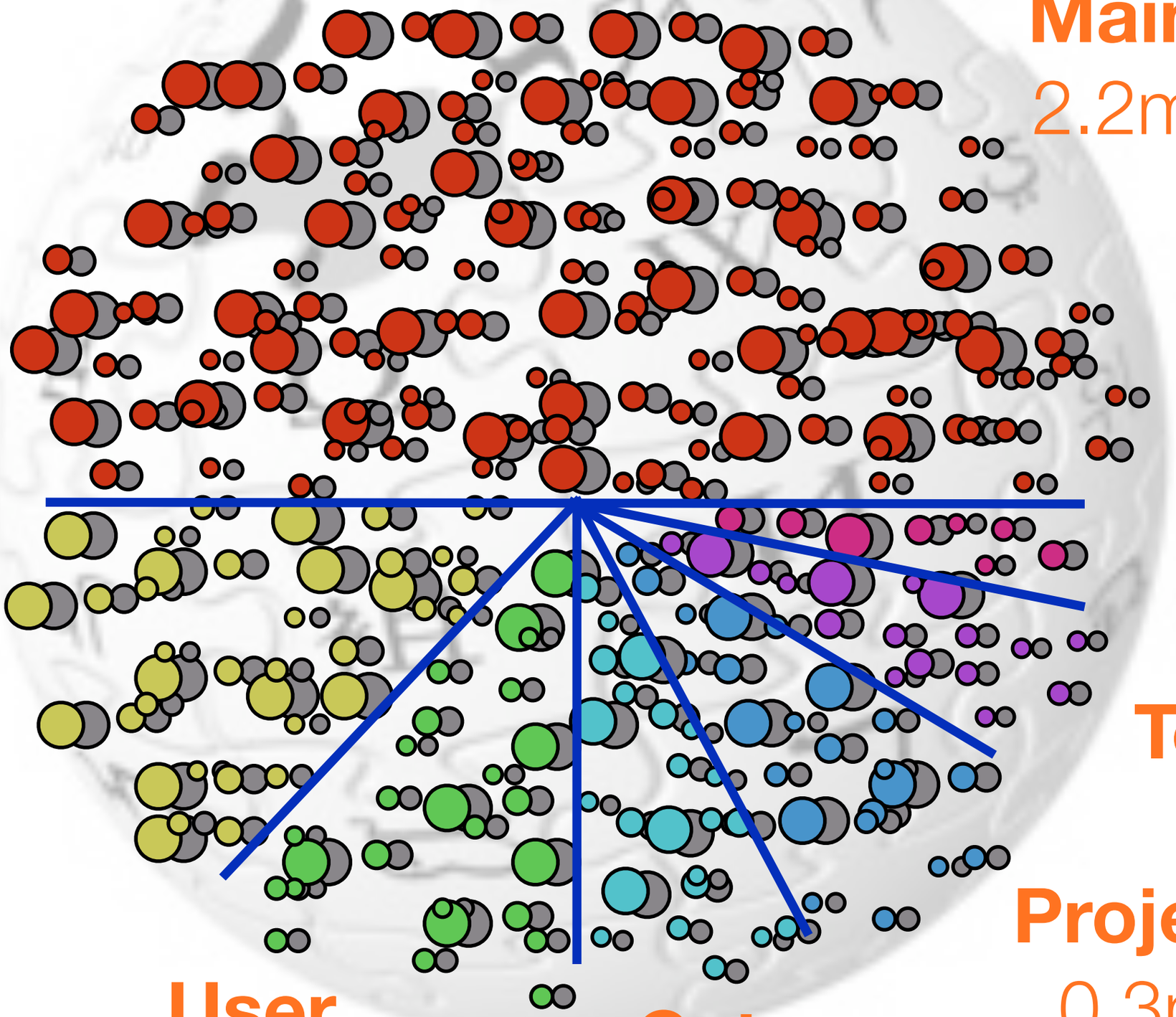

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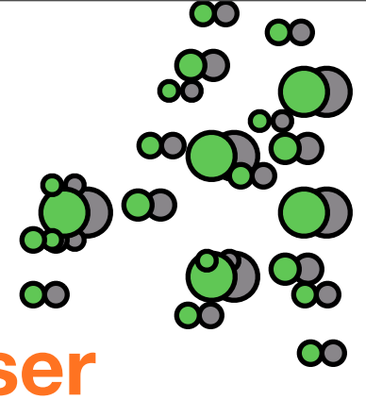
Every registered user has their own page



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User:Rlevse

Status: Sleeping.

From Wikipedia, the free encyclopedia

My User Page

Home | Talk | About me | Awards | Articles | eMail | Contributions | Images | Notebook | Sandbox | Todo

Sawadee krap! (Hello!) I am Rlevse. My main interests here on Wikipedia are building and helping others to build the encyclopedia in a positive environment. As you know, that's sometimes easier said than done, but if we all cooperate to build the encyclopedia, it can be done and wiki can become a model for international cooperation. My main topics of interest are Scouting, History, Culture and article improvement. My wife, JoJo is from Thailand, so I am interested Thai articles too. I was a Russian linguist in the U.S. Navy but am now retired from the Navy and work as a computer systems engineer. I also speak some German, Japanese, and Thai. There is more about me on my about page.

My history on wikipedia: First edit as an IP - Nov 03, 2005; created my Rlevse account - Nov 15, 2005; became admin on Feb 27, 2007; became an arbitration clerk in November 2007; became a Commons admin Dec 7, 2007; became a bureaucrat on Jul 29, 2008; became a checkuser on Oct 06, 2008. If you need help in any of those areas, let me know.

This user has written
contributed to **fifteen**
articles on Wikipedia

This user has written
contributed to **one F**
on Wikipedia.

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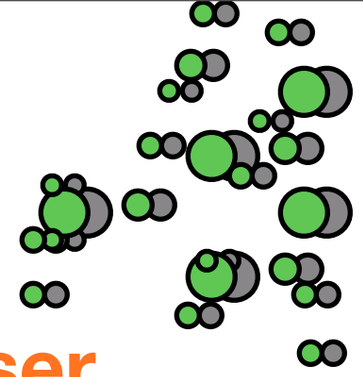

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Thanks for pointing out the article on Minnie Spotted-Wolf. I'll take a look and try to find more information
ERcheck (talk) 03:07, 8 October 2006 (UTC)

Thanks

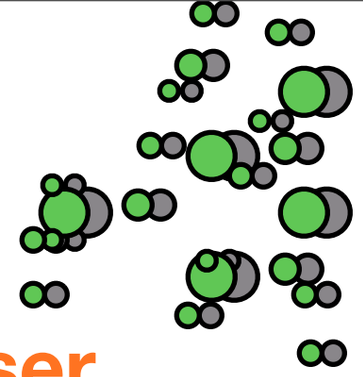
- Thank you very much for the barnstar! It is very nice of you to take the time to do that, and it means a
  Encouragement like you've just provided really helps me to keep plugging along when the wiki-frustra
  brotherhood, **Johntex**\[talk] 02:48, 8 October 2006 (UTC)

Appreciation

The Working Man's Barnstar

To **Rlevse**:
This barnstar is given in recognition of and appreciation for your work in updating po
references for the USMC Portal.
Thank you, ERcheck 11:26, 8 October 2006 (UTC)

Every registered user has their own page



- "Barn-raising" metaphor
- Adopted in Wikipedia starting in 2004
- Means to recognize valuable work
- Anyone can create, customize and give out barnstars

user page

Thanks for p ore information

ERcheck (tal

Thanks

- Thank yo and it means a
  Encourag the wiki-frustra
  brotherho

Appreciation

The Working Man's Barnstar

To **Rlevse**:

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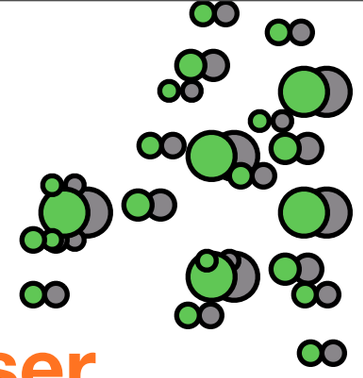
We study these barnstars to identify the range of valued work across Wikipedia



user page | discussion | edit this page | history | watch

Thanks for pointing out the article on Minnie Spotted-Wolf. I'll take a look and try to find more information
ERcheck (talk) 03:07, 8 October 2006 (UTC)

Thanks

- Thank you very much for the barnstar! It is very nice of you to take the time to do that, and it means a
Encouragement like you've just provided really helps me to keep plugging along when the wiki-frustra
brotherhood, **Johntex**\[talk] 02:48, 8 October 2006 (UTC)

Appreciation

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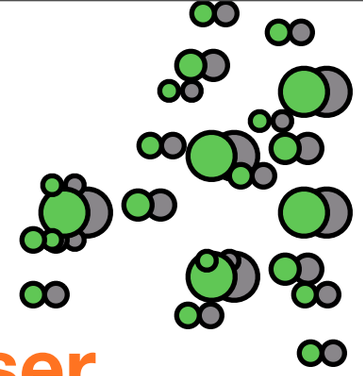


user page | discussion | edit this page | history | watch

User:Rlevse

Status: Sleeping.

From Wikipedia, the free encyclopedia

My User Page

Home | Talk | About me | Awards | Articles | eMail | Contributions | Images | Notebook | Sandbox | Todo

Sawadee krap! (Hello!) I am Rlevse. My main interests here on Wikipedia are building and helping others to build the encyclopedia in a positive environment. As you know, that's sometimes easier said than done, but if we all cooperate to build the encyclopedia, it can be done and wiki can become a model for international cooperation. My main topics of interest are Scouting, History, Culture and article improvement. My wife, JoJo is from Thailand, so I am interested Thai articles too. I was a Russian linguist in the U.S. Navy but am now retired from the Navy and work as a computer systems engineer. I also speak some German, Japanese, and Thai. There is more about me on my about page.

My history on wikipedia: First edit as an IP - Nov 03, 2005; created my Rlevse account - Nov 15, 2005; became admin on Feb 27, 2007; became an arbitration clerk in November 2007; became a Commons admin Dec 7, 2007; became a bureaucrat on Jul 29, 2008; became a checkuser on Oct 06, 2008. If you need help in any of those areas, let me know.

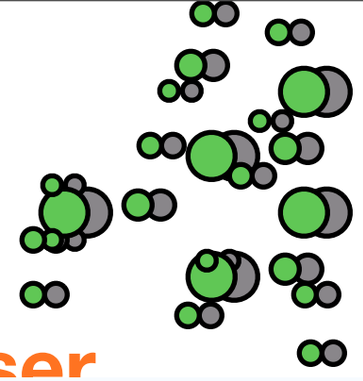
This user has written
contributed to **fifteen**
articles on Wikipedia

This user has written
contributed to **one F**
on Wikipedia.

This user has written
contributed to **one F**
Wikipedia.

This user has been
Awesome Wikip

We study these barnstars to identify the range of valued work across Wikipedia



user page | discussion | edit this page | history

User:Rlevse

From Wikipedia, the free encyclopedia

Home | Talk | About me | Awards | A

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need help in any of those areas, let me know.

I am honored and humbled to have received these awards:

The **Wiki Merit Badge**, for History of merit badges (Boy Scouts of America) FA article, Smack 19:27, 29 December 2005

The **Original Barnstar**, in recognition of your contributions to *numerous* Scouting-related articles, particularly by bringing History of merit badges (Boy Scouts of America) to Featured Article status, I, Rebelguys2, present you this Barnstar! 21:35, 28 Januray 2006

Rlevse, Thanks so very much for supporting the recent FAC of *Cheers*. It was successful and *Cheers* has been promoted! I'm looking forward to hopefully getting *Cheers* on the front page. In the mean time, please accept this Beer as a token of my gratitude. Cheers! Staxringold 11:59, 30 January 2006

I, evrik, award
Scouting Bar
Rlevse for his
contributions
related article
February 200

Scouting Barnstar, I just want to say thanks for all of

Scouting Tireless Contributor Award, a sash

I, Wim van Dorst, give you this **Scouting barnstar** for

The **Barnstar**
Diligence, In

Outline

- ✓ Study motivation
- ✓ Wikipedia anatomy
- • **Methodology**
- • Range of Work
- • The Class Instance Pattern

Studying valued work across Wikipedia

Studying valued work across Wikipedia

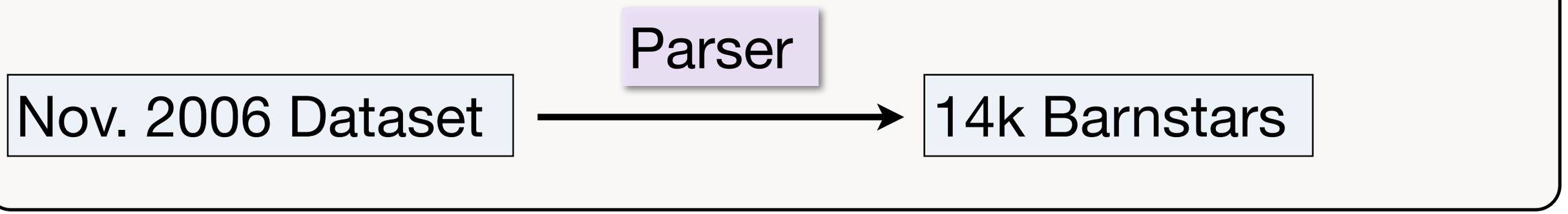
- Barnstars as observations
  - + Widespread community practice
  - + In-situ observations by community members
  - - Biased toward experienced observers
  - - Descriptions of work, but not of work practice

Studying valued work across Wikipedia

- Barnstars as observations
  - + Widespread community practice
  - + In-situ observations by community members
  - - Biased toward experienced observers
  - - Descriptions of work, but not of work practice
- Do not confuse “articulations of WikiWork” with barnstars
  - - Barnstars describe work, but do not articulate it; however...
    - ‣ Barnstars articulate the work of recognizing work
    - ‣ Barnstars may articulate work by reifying a division of work
  - - We do not consider these articulating aspects of barnstars here

Methodology: Grounded analysis of barnstars

Extraction



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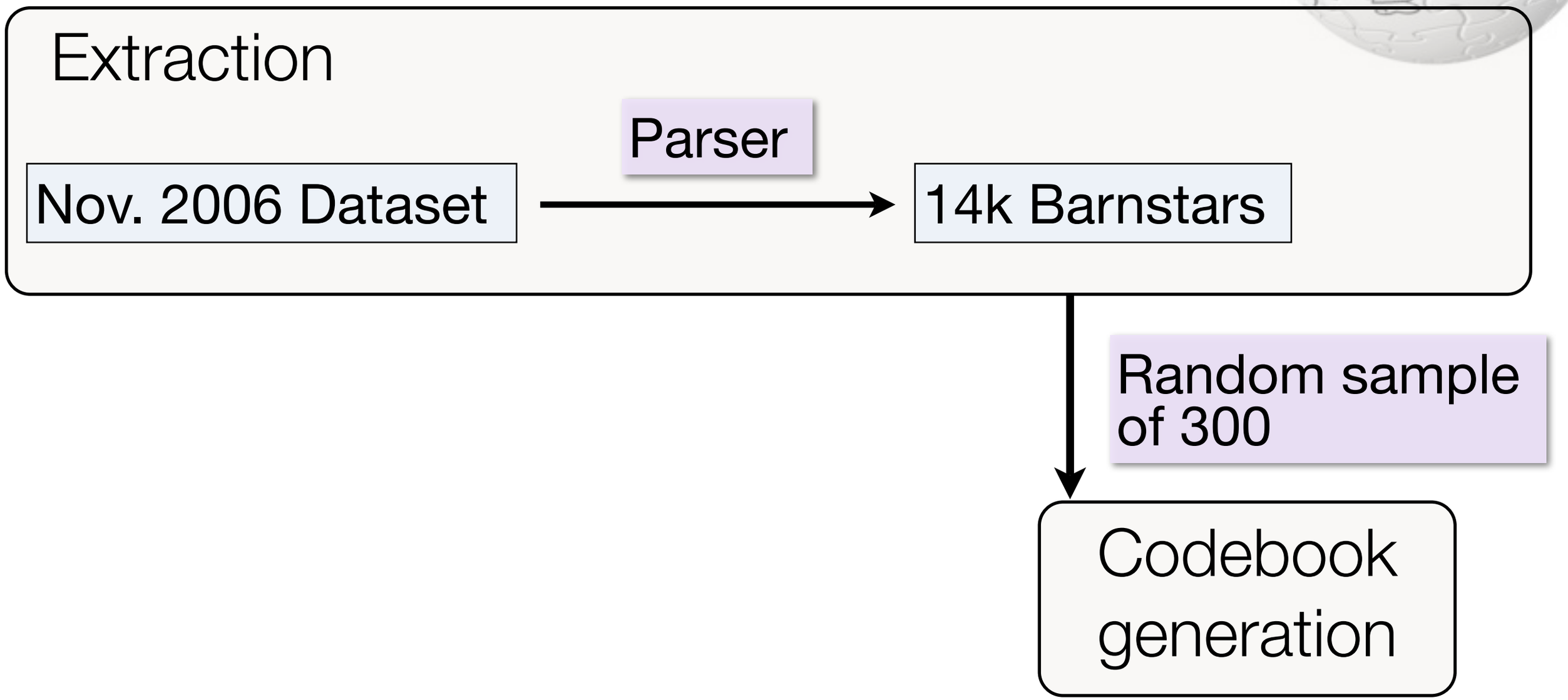

Met

Extra

Nov. 2

mple

Editing Work	
minor	copy-editing
media	images, audio
initiative	starting articles, stubs
major	substantial textual addition to an article
achievement	shepherding an article to a higher quality level
classification	categorizing articles, adding templates
redesign	large-scale refactoring, merging pages
translation	to or from another language
attribution	citing sources, removing unsourceable info
general	
Social and Community Support Actions	
commitment	to an article, a wiki-project
teaching	mentorship, question-answering
leadership	of wikiprojects & other initiatives
humor and cheer	being funny, cheering others up
user page design	helping to design another's user page
rewarding	recognizing the achievements of others
welcoming	welcoming newcomers
general	
Border Patrol	
vandal fighting	reverting damage to unspecified namespace
deletion	article notability, spam removal
vandal fighting	reverting damage to user pages
vandal fighting	reverting damage to articles
sockpuppets	finding users operating multiple accounts

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vandal fighting	reverting damage to unspecified namespace
deletion	article notability, spam removal
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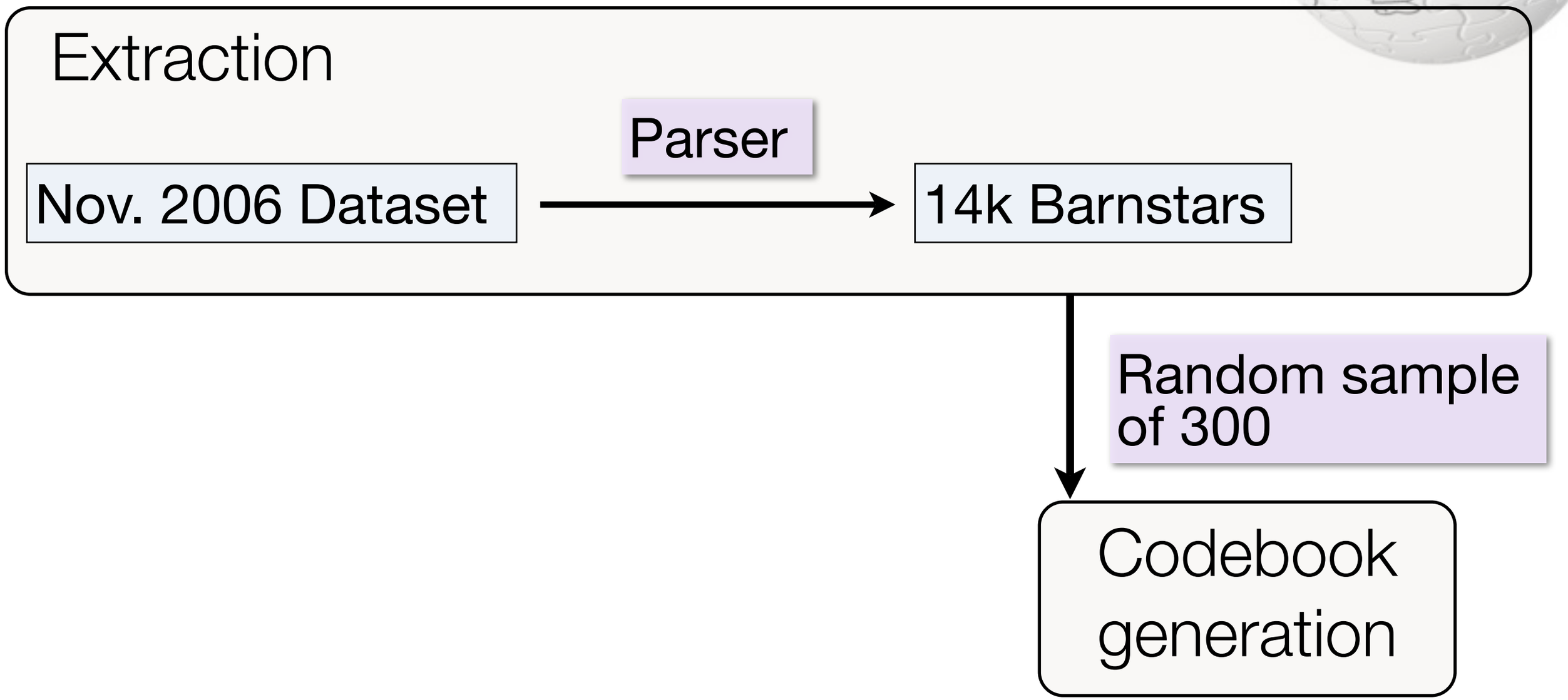
sockpuppets	finding users operating multiple accounts
legal	copyright violations, fair use rationale
general	
Administrative	
privilege granting	helping vet potential administrators
intervention	formal mediation of user conflicts
quality designation	determining article status (e.g. Featured)
technical action	exercise of privileged power
general	
Collaborative Actions and Disposition	
disposition	civility, accepting of criticism, keeping cool
adherence	policy interpretation, integrity
diplomatic action	conflict mediation, consensus-seeking
explanation	rationale for an edit, decision, or standard
general	
Meta-Content Work	
template	design of applicable templates
tool programming	design & support of tools (e.g. bots)
forums / portals	creation & support of help desks
classification	category creation & organization
process & policy	policy authoring & process design
archiving	storing away old discussions
general	

Methodology: Grounded analysis of barnstars



Methodology: Grounded analysis of barnstars

Extraction

Nov. 2006 Dataset → (Parser) → 14k Barnstars

Random sample of 2400

Random sample of 300

Codebook generation

Coding

- Divided into six bins
- Two coders per bin, independent coding
- Resolve conflicts through discussion

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Codebook generation

Coded Barnstars

Outline

- ✓ Study motivation
- ✓ Wikipedia anatomy
- ✓ Methodology
- **Range of Work**
- The Class Instance Pattern

Results: high-level breakdown

Category	% Codes Applied
Editing Work	27.8%
Social and Community Support Actions	24.9%
Border Patrol	11.2%
Administrative	9.3%
Collaborative Actions and Dispositions	8.0%
Meta-Content Work	4.2%
Undifferentiated	14.6%

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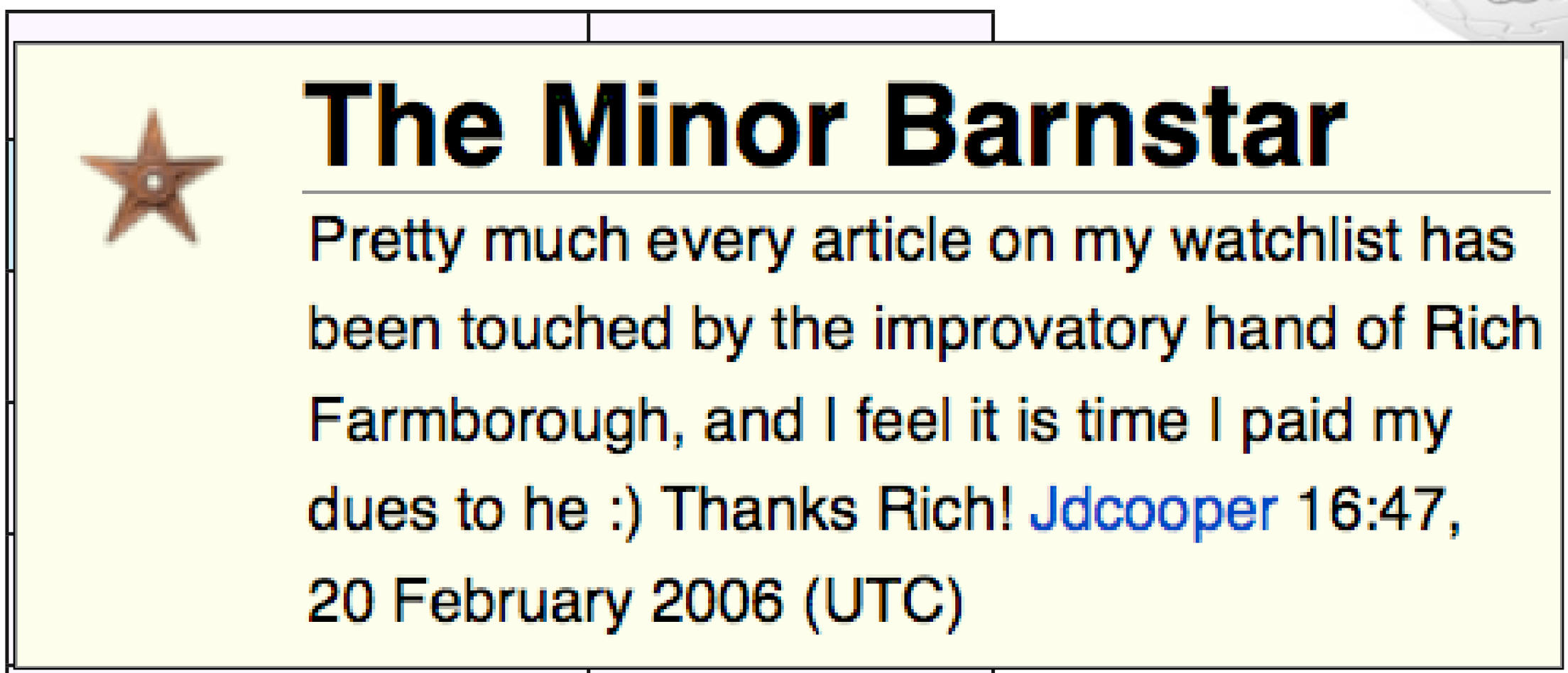

The Minor Barnstar

Pretty much every article on my watchlist has been touched by the improvatory hand of Rich Farmborough, and I feel it is time I paid my dues to he :) Thanks Rich! Jdcooper 16:47, 20 February 2006 (UTC)

Collaborative Actions and Dispositions	8.0%
Meta-Content Work	4.2%
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The Random Acts of Kindness Barnstar for someone who has gone that extra mile, to help mop the troubled brows of two much-valued editors - Ballista 07:19, 14 June 2006 (UTC)

Results: high-level breakdown

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For standing with me this morning to revert all of those AOL vandals hell-bent on causing as much trouble as possible, I award you this barnstar.

digital_me (Talk • Contribs)
22:41, 18 August 2006 (UTC)

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E…	
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Undifferentiated	14.6%

I award you for your calmness and level-headedness when editing and discussing controversial articles.
Asterion 18:01, 9 April 2006 (UTC)

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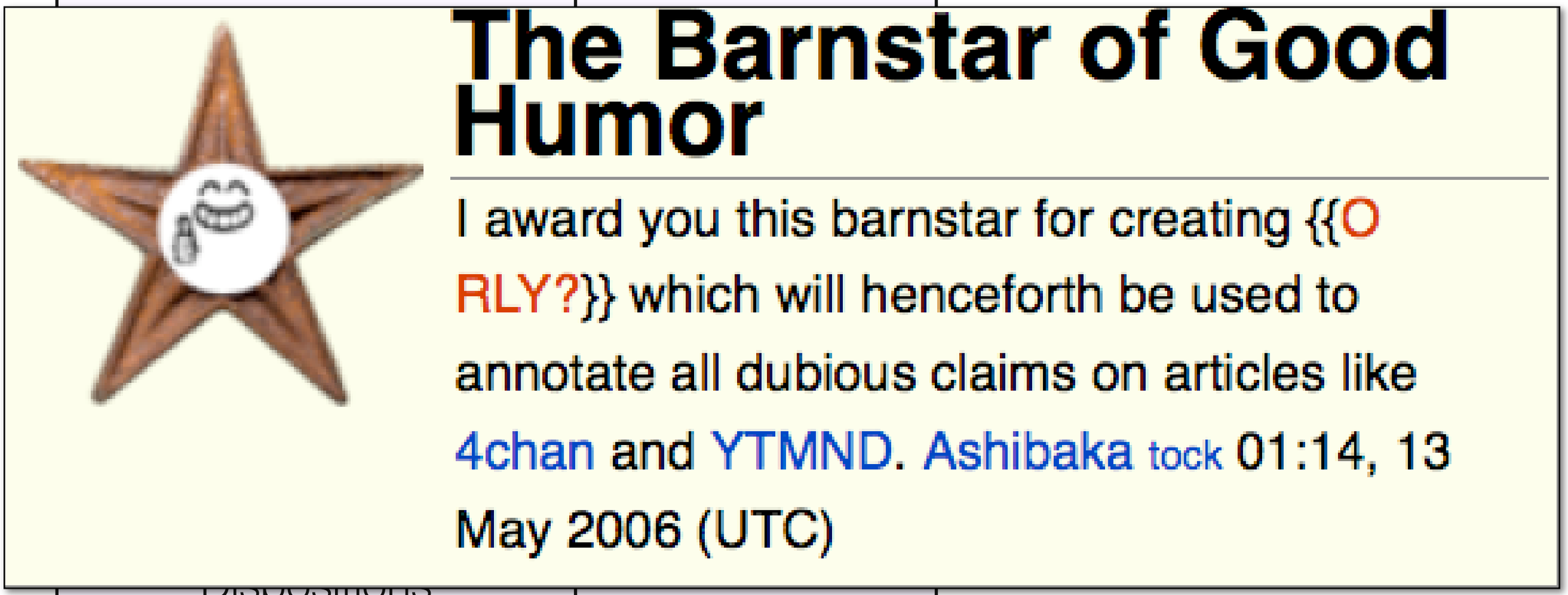
Undifferentiated	14.6%



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Direct editing work is NOT even the majority of acknowledged work

Implications: Reflecting work

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- Reputation systems can incentivise desired behavior

  ...must be grounded in what a community values

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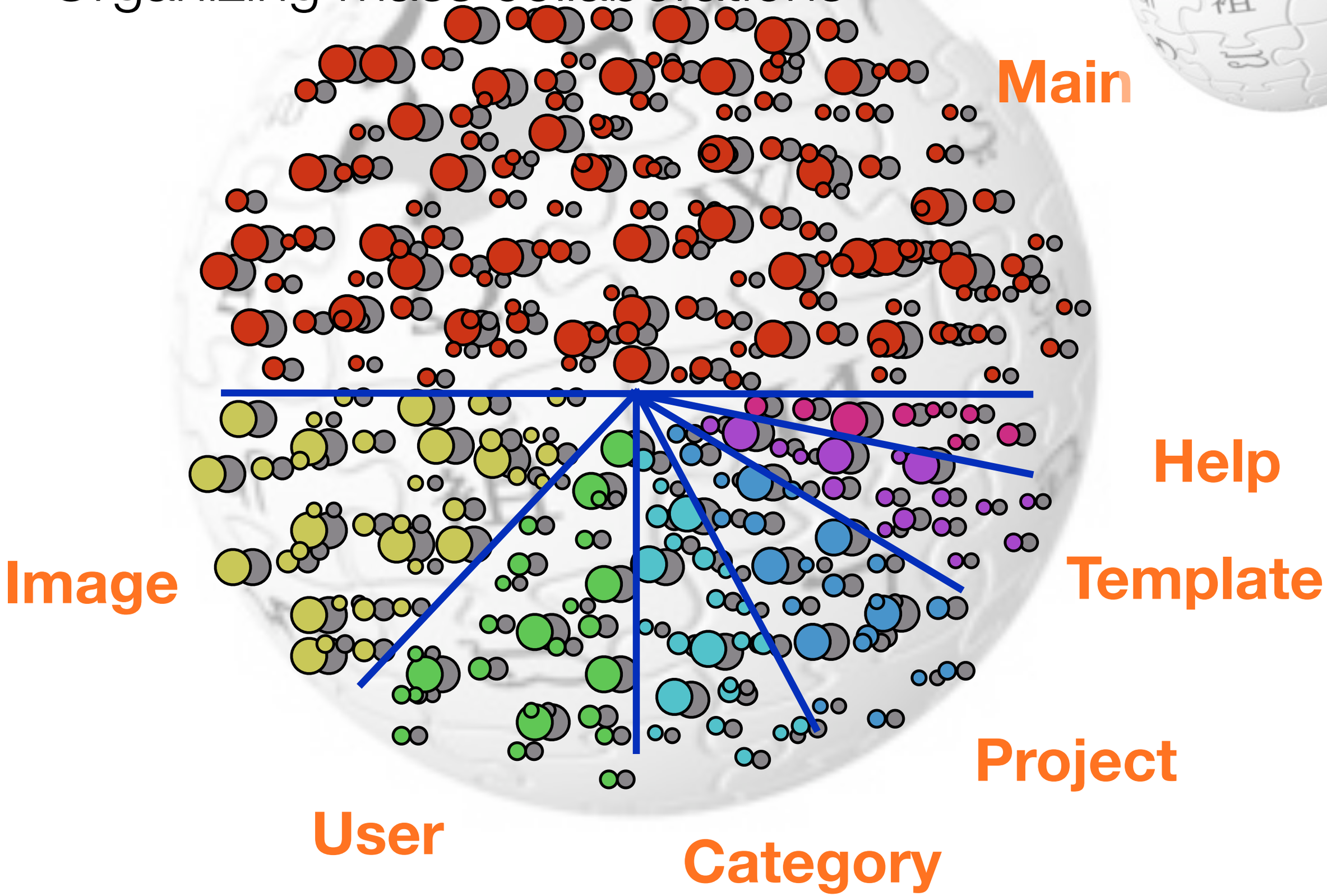
- Reputation systems can incentivise desired behavior

  ...must be grounded in what a community values

- Need reputation *frameworks* for complex cooperative work
  - provide composable primitives for defining a reputation
  - collaborative negotiation of what constitutes a reputation
  - allow valuations of work to grow with the community

Organizing mass collaborations



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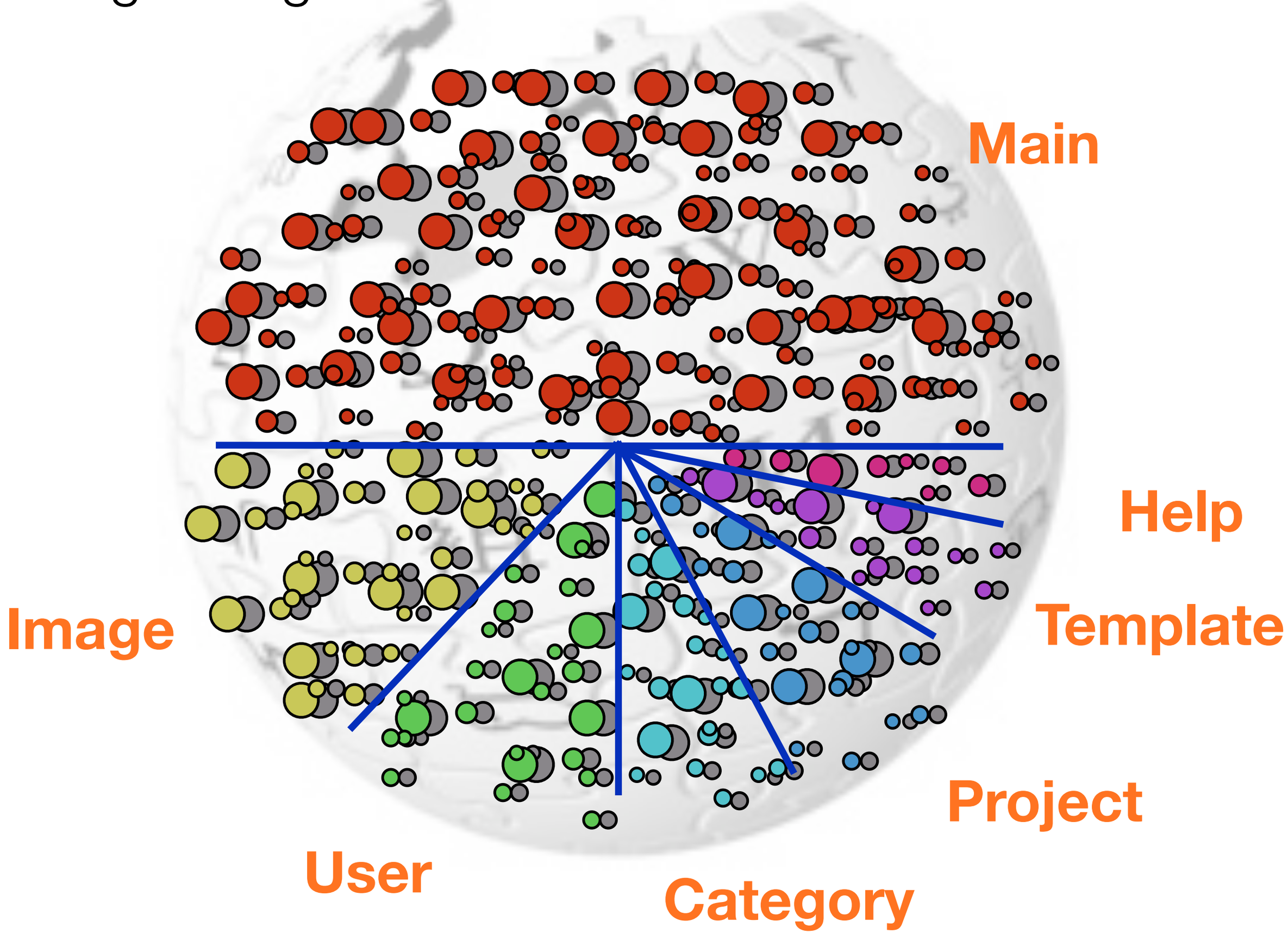
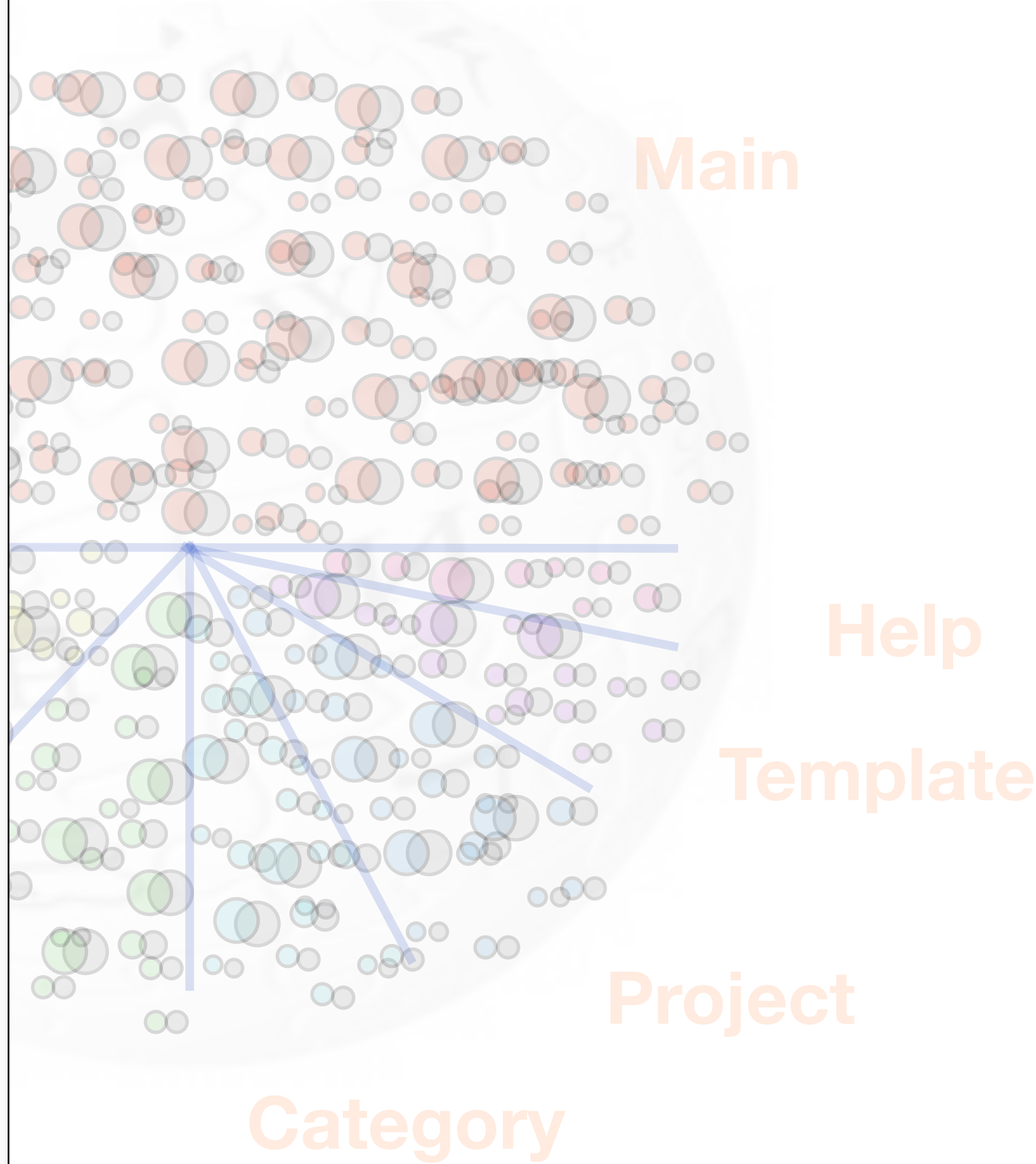


Creating a template

I award you this barnstar for your outstanding work on the embryology template. Grouping many articles into an easily understood navigation pane ensures that all readers have access to the whole picture.



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Applying a template

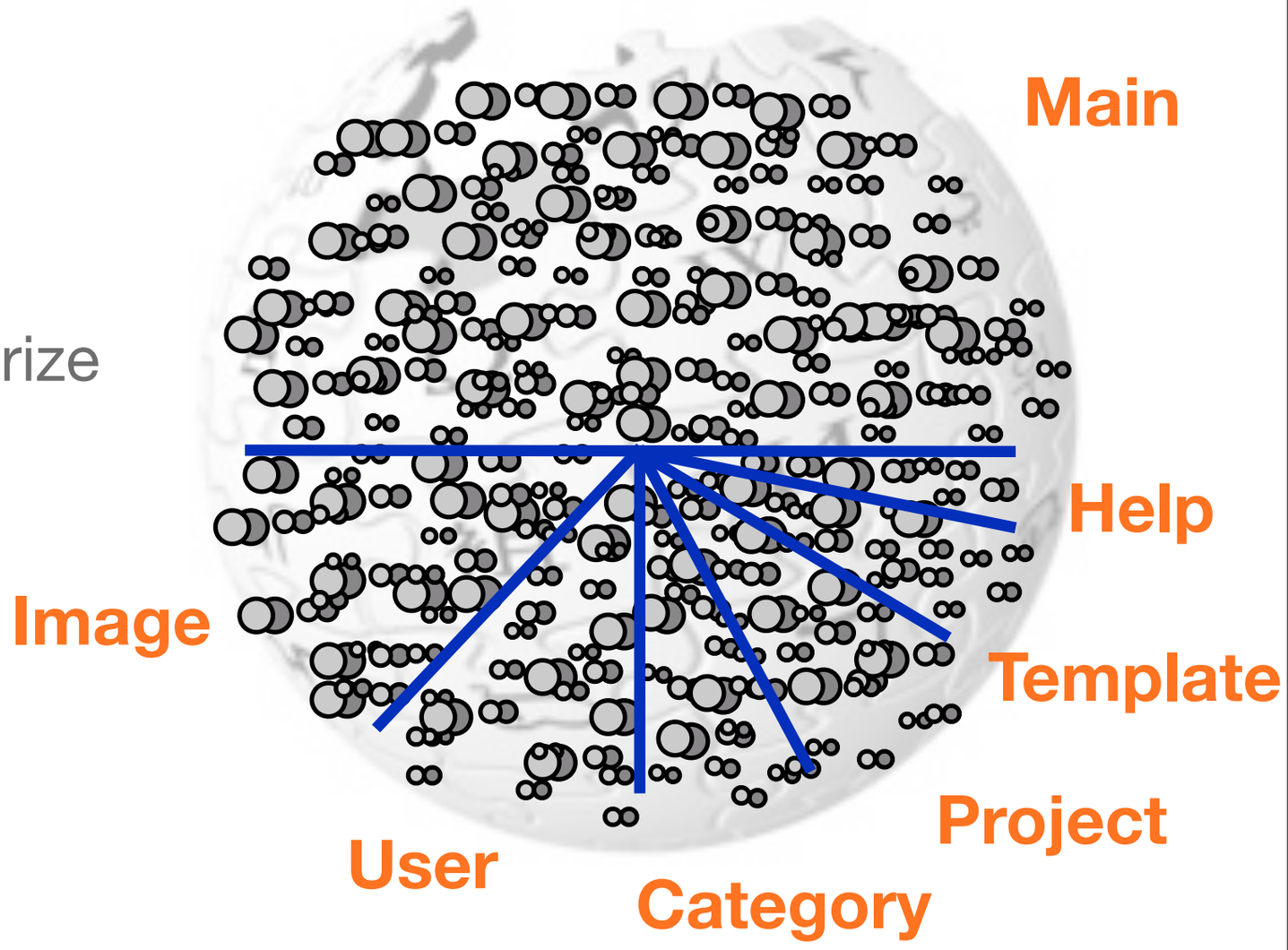
I User:Nichalp/sg award Bhadani for his persistent effort to tag all Indian cities with the wikiproject Indian cities tag. July 8, 2005 08:14 (UTC)

Outline

- ✓ Study motivation
- ✓ Wikipedia anatomy
- ✓ Methodology
- ✓ Range of Work
- **Articulating WikiWork: The Class / Instance Pattern**

Class/instance pattern

- editors create work *classes* that structure activity
- editors *instantiate* and parameterize classes to do work



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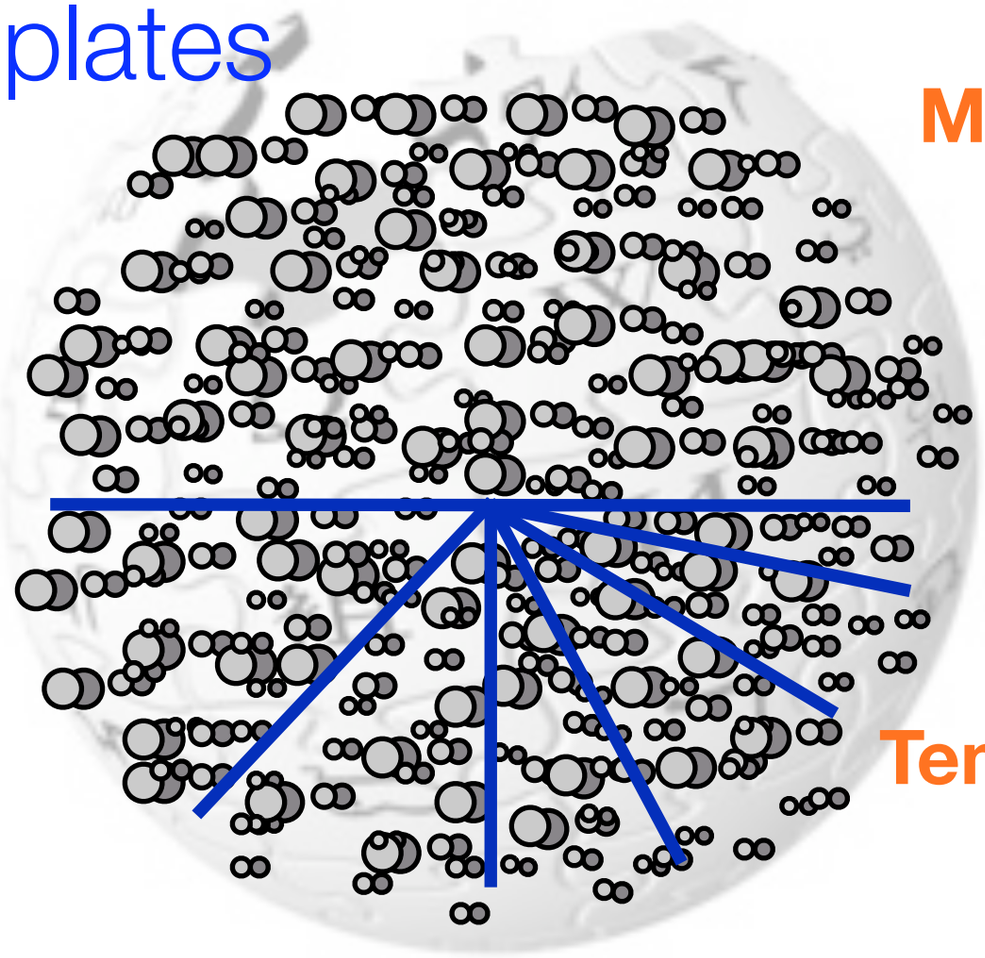

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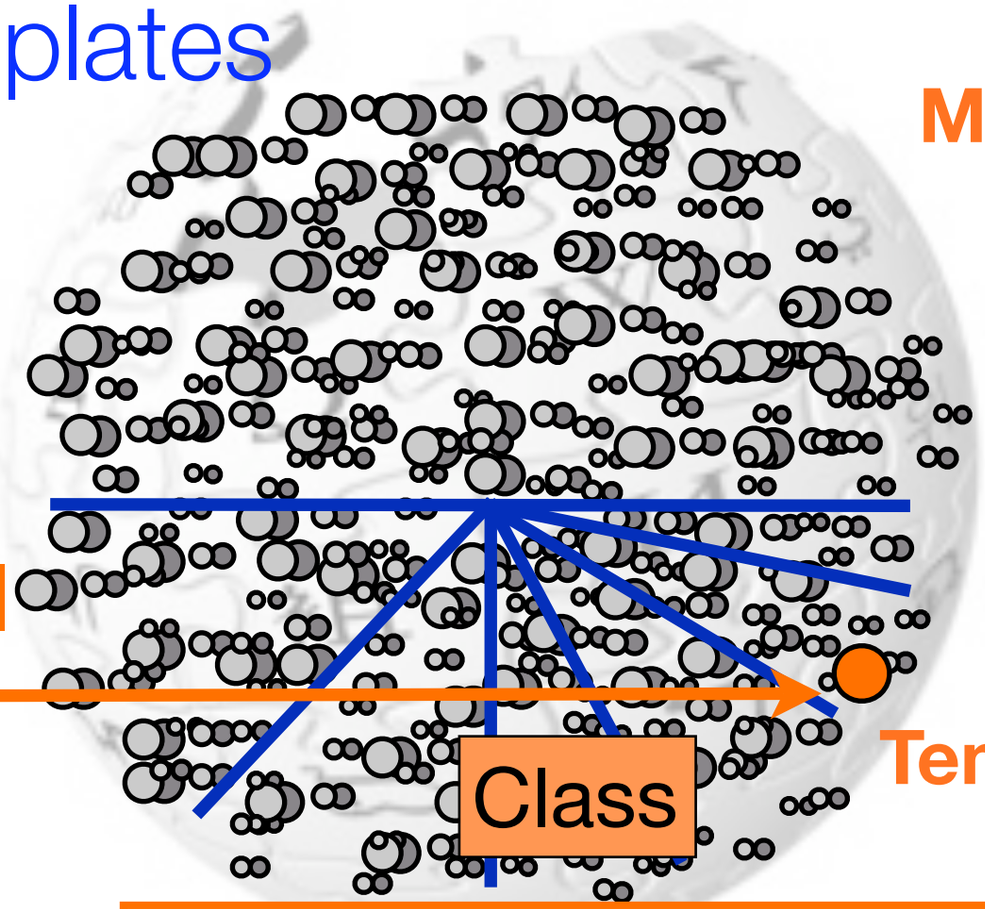


```
{{Infobox Secondary school
| name                =
| native_name         =
| logo                =
| motto               =
| established         =
| type                =
| category_label      =
| category            =
| gender_label        =
| gender              =
| affiliations        =
| affiliation         =
| president           =
| chairman_label      =
| chairman            =
```

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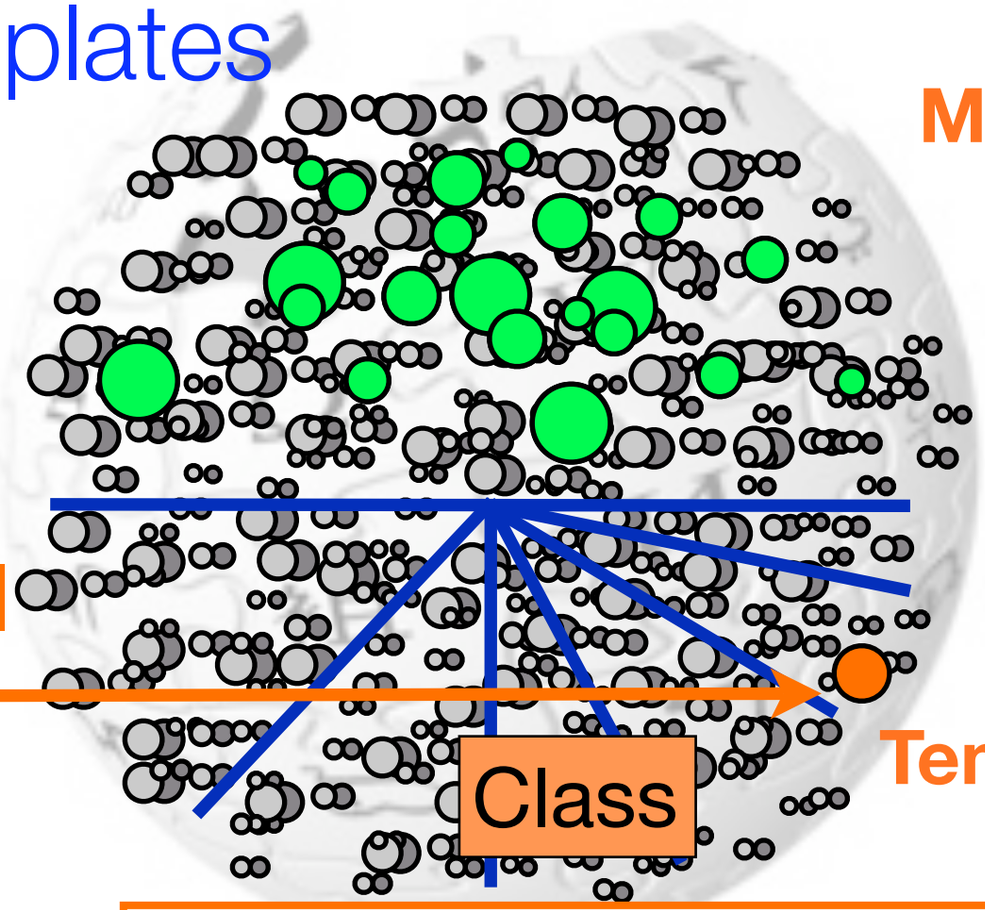


Instances

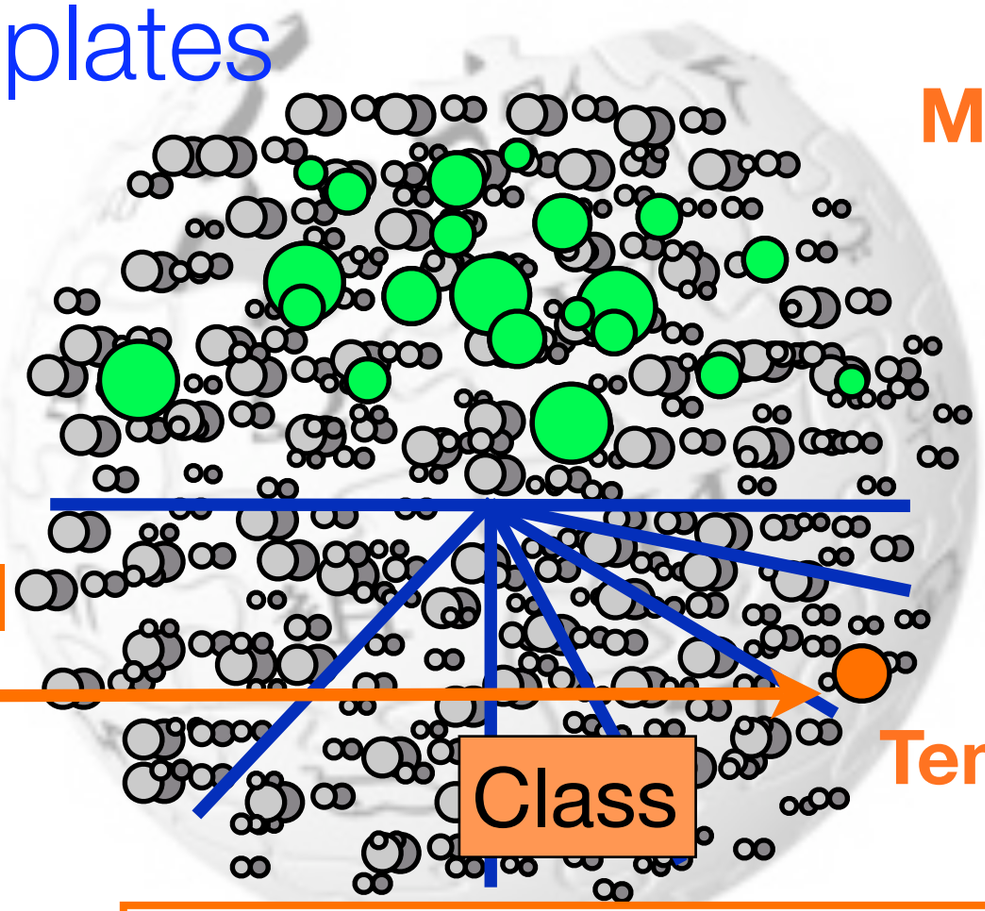
Motto	The world's leading teaching

Motto	"Every great advance in science has issued from a new audacity of imagination" --John Dewey
Established	1938
Type	Public (Selective Magnet) Secondary
Principal	Valerie J. Reidy
Founder	Morris Meister
Faculty	139[1]
Grades	9-12

```
{{Infobox Secondary school
| name                =
| native_name         =
| logo                =
| motto               =
| established         =
| type                =
| category_label      =
| category            =
| gender_label        =
| gender              =
| affiliations        =
| affiliation         =
| president           =
| chairman_label      =
| chairman            =
```

Class/instance pattern : templates

- a class scopes work at its instantiation



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Class/instance pattern

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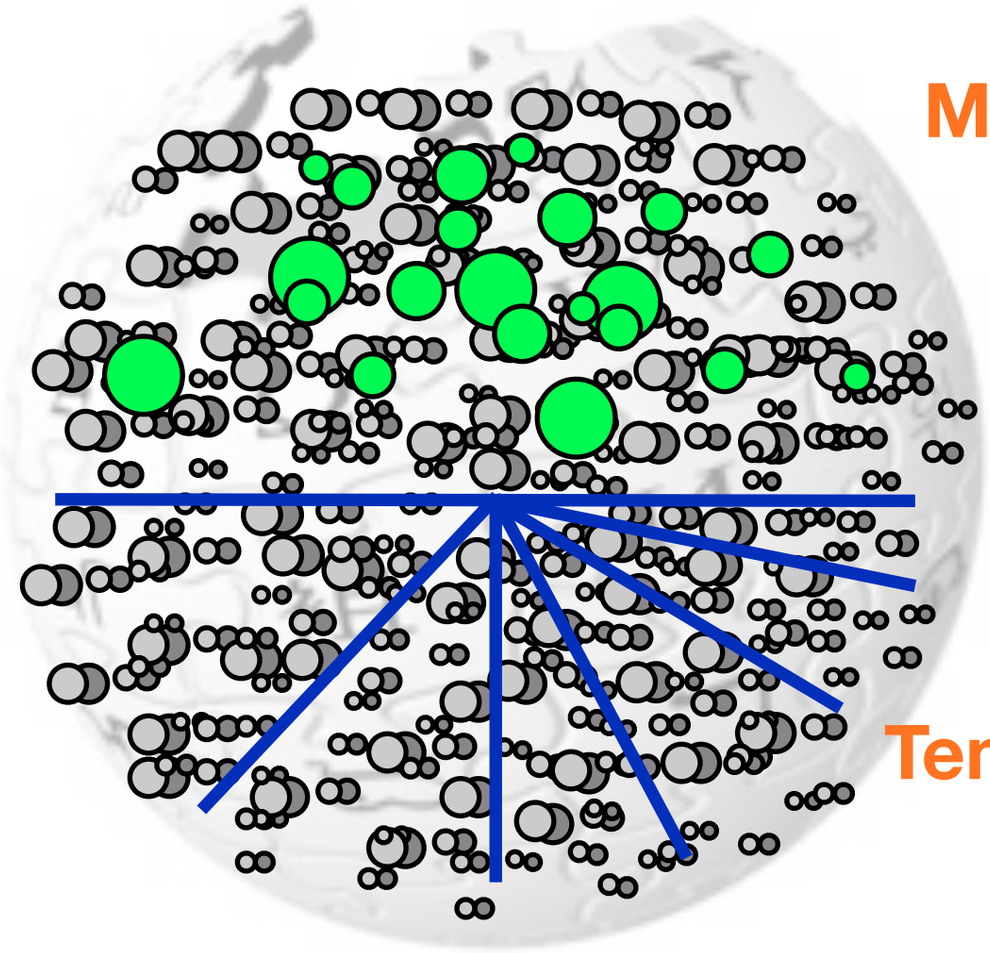

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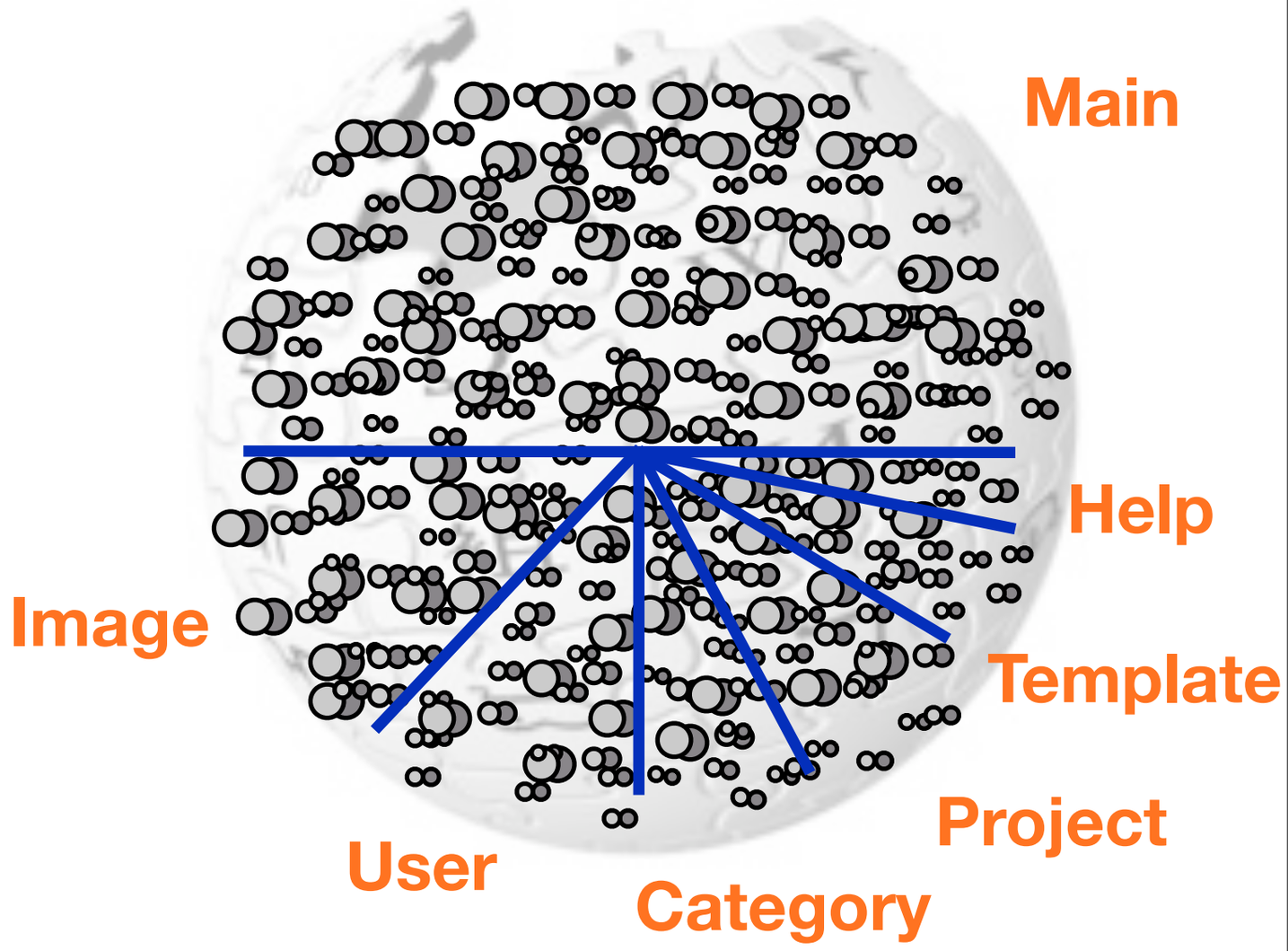
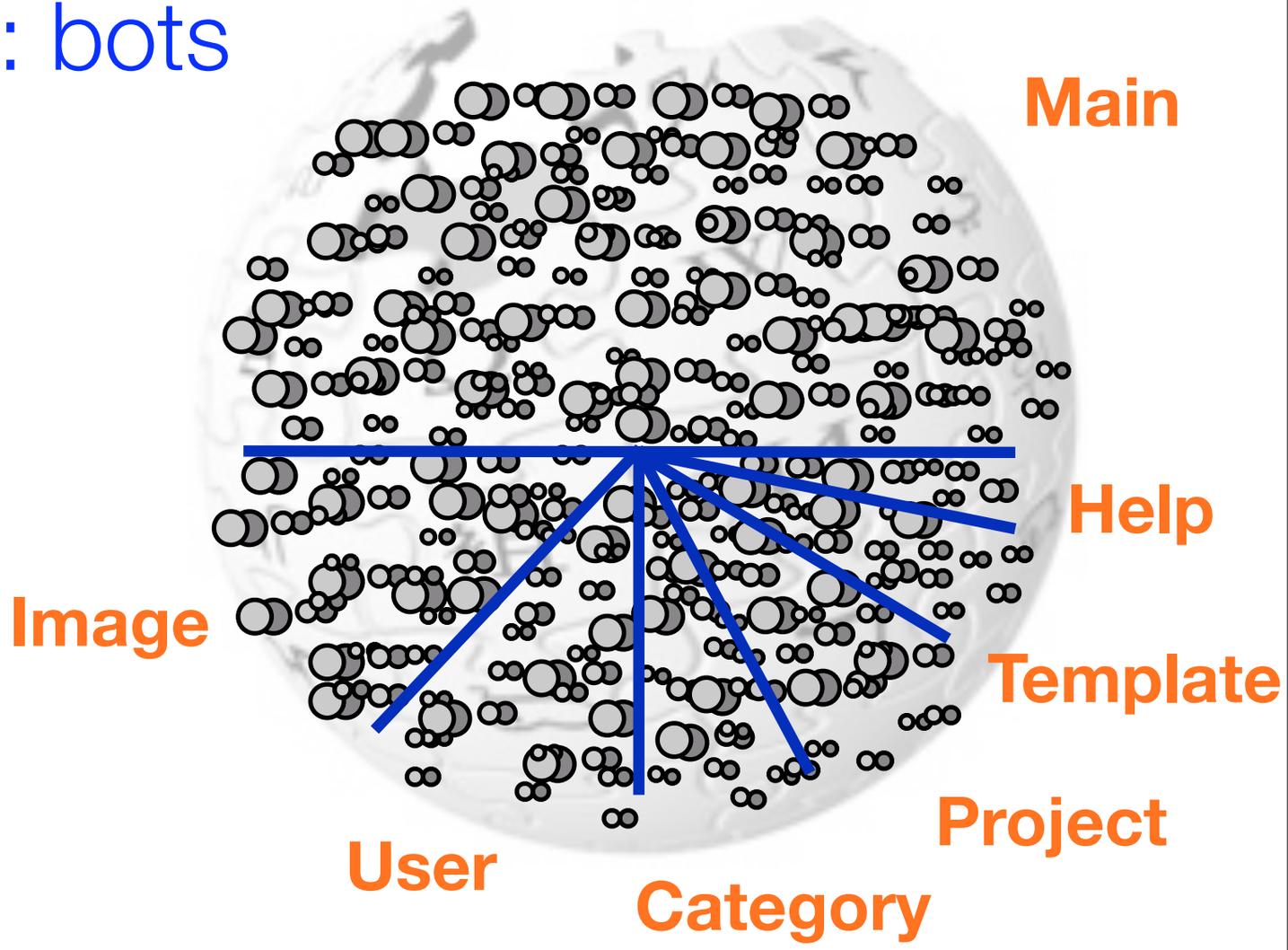


Class/instance pattern : bots

- a class scopes work at its instantiation

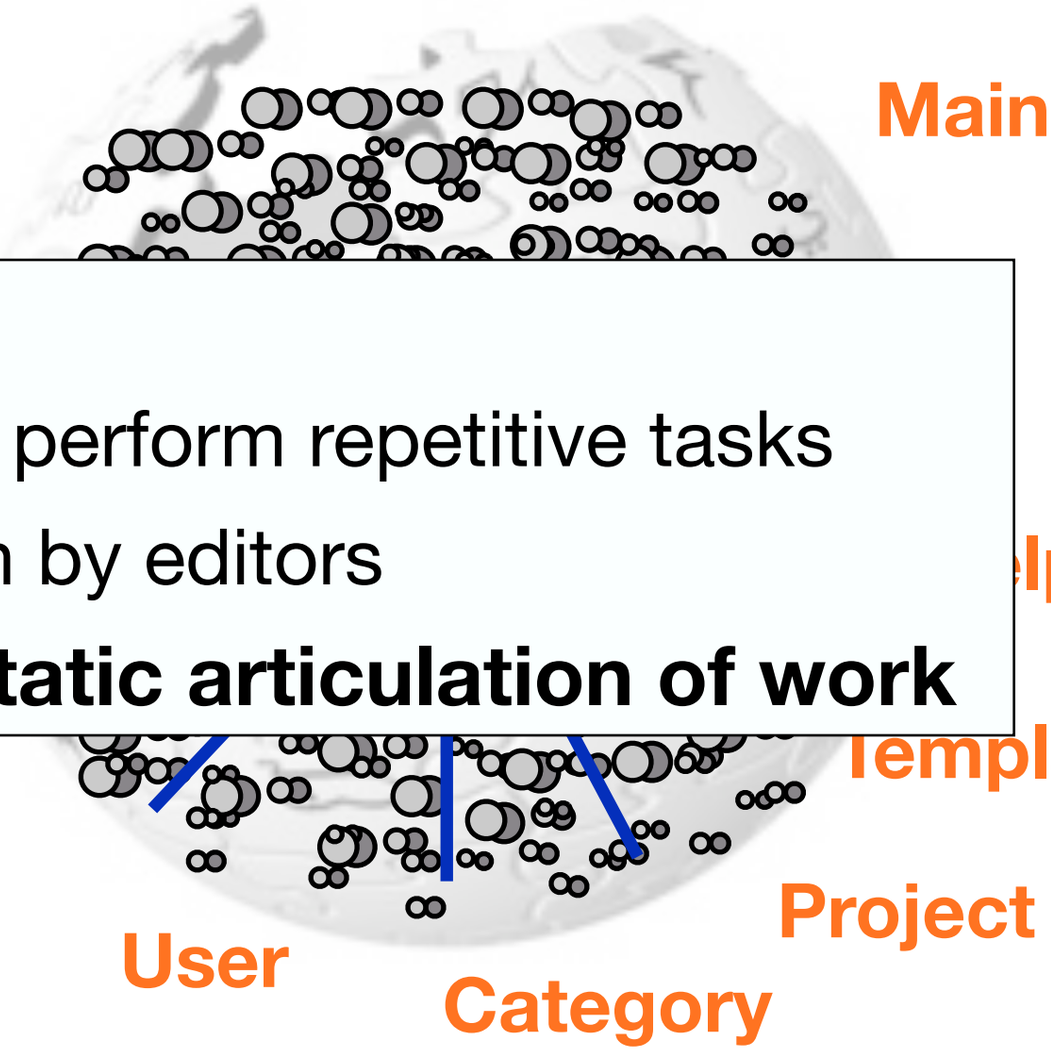


Class/instance pattern : bots

- a class scopes work at its instantiation

Bots

- software agents that perform repetitive tasks
- programmed and run by editors
- **a bot's code is a static articulation of work**



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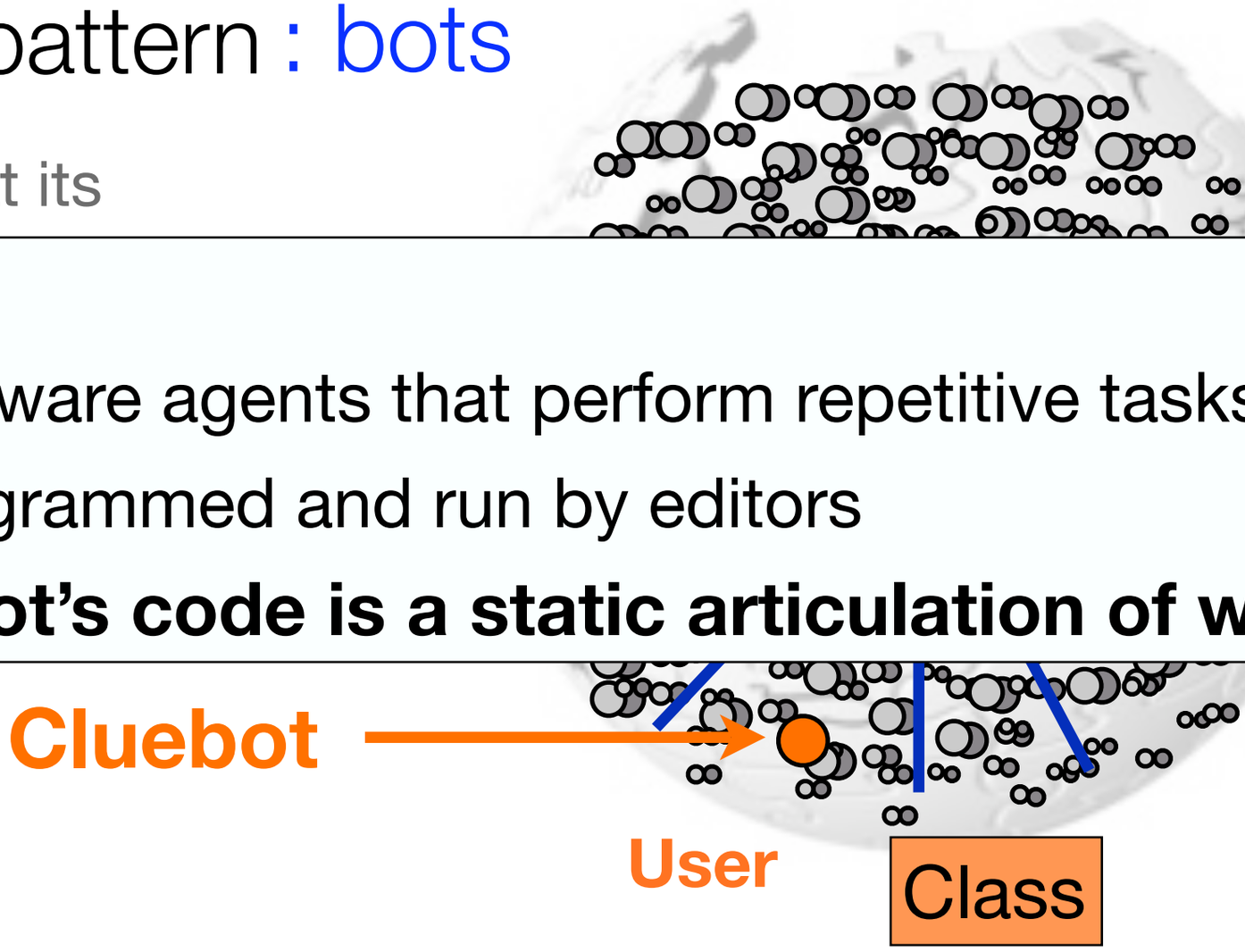



```
include 'cluebot3.config.php';
include '../wikibot.classes.ph

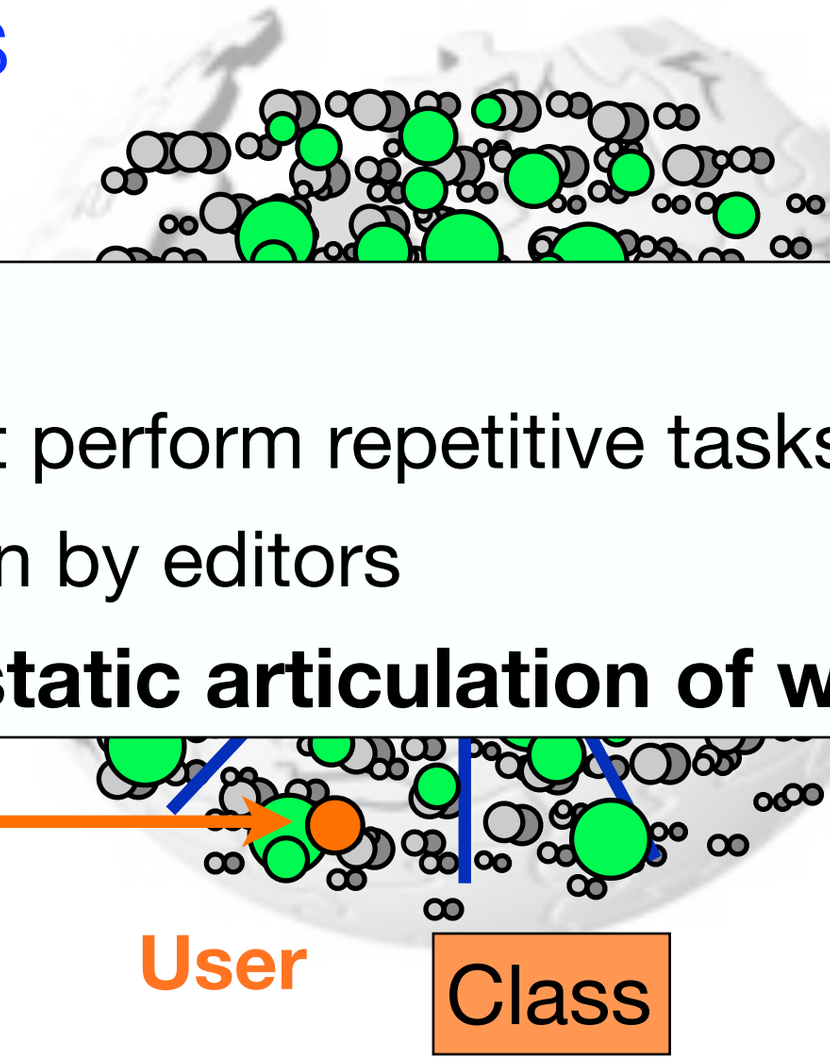
function splitintosections ($d
        preg_match('/^(.*)((?<
        echo $data."\n\n\n";
        print_r($header);
        $d = $header[2];
        $header = $header[1];
        preg_match_all('/(?<=^
        $ret = array();
```

Class/instance pattern : bots

- a class scopes work at its instantiation

Bots

- software agents that perform repetitive tasks
- programmed and run by editors
- **a bot's code is a static articulation of work**



Instances

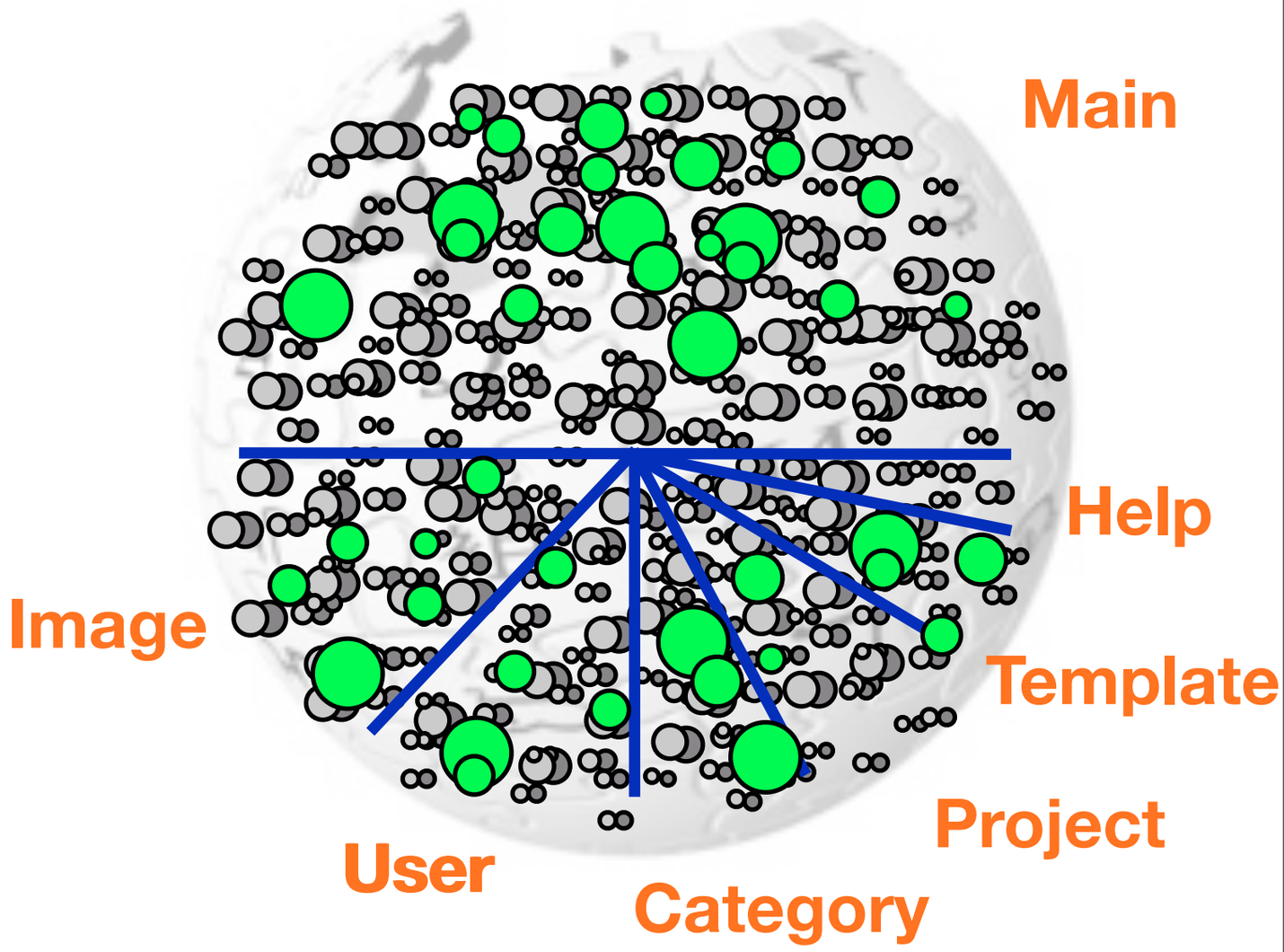
- 04:46, 1 September 2008 (hist) (diff) **m** Us
  - 04:13, 29 October 2008 (hist) (diff) **m** User talk:Elucidate *(Archiving 1 discussion to User talk:Elucidate/Archives /2008/October. (BOT))* **(top)**

```
include 'cluebot3.config.php';
include '../wikibot.classes.ph

function splitintosections ($d
        preg_match('/^(.*)((?<
        echo $data."\n\n\n";
        print_r($header);
        $d = $header[2];
        $header = $header[1];
        preg_match_all('/(?<=^
        $ret = array();
```

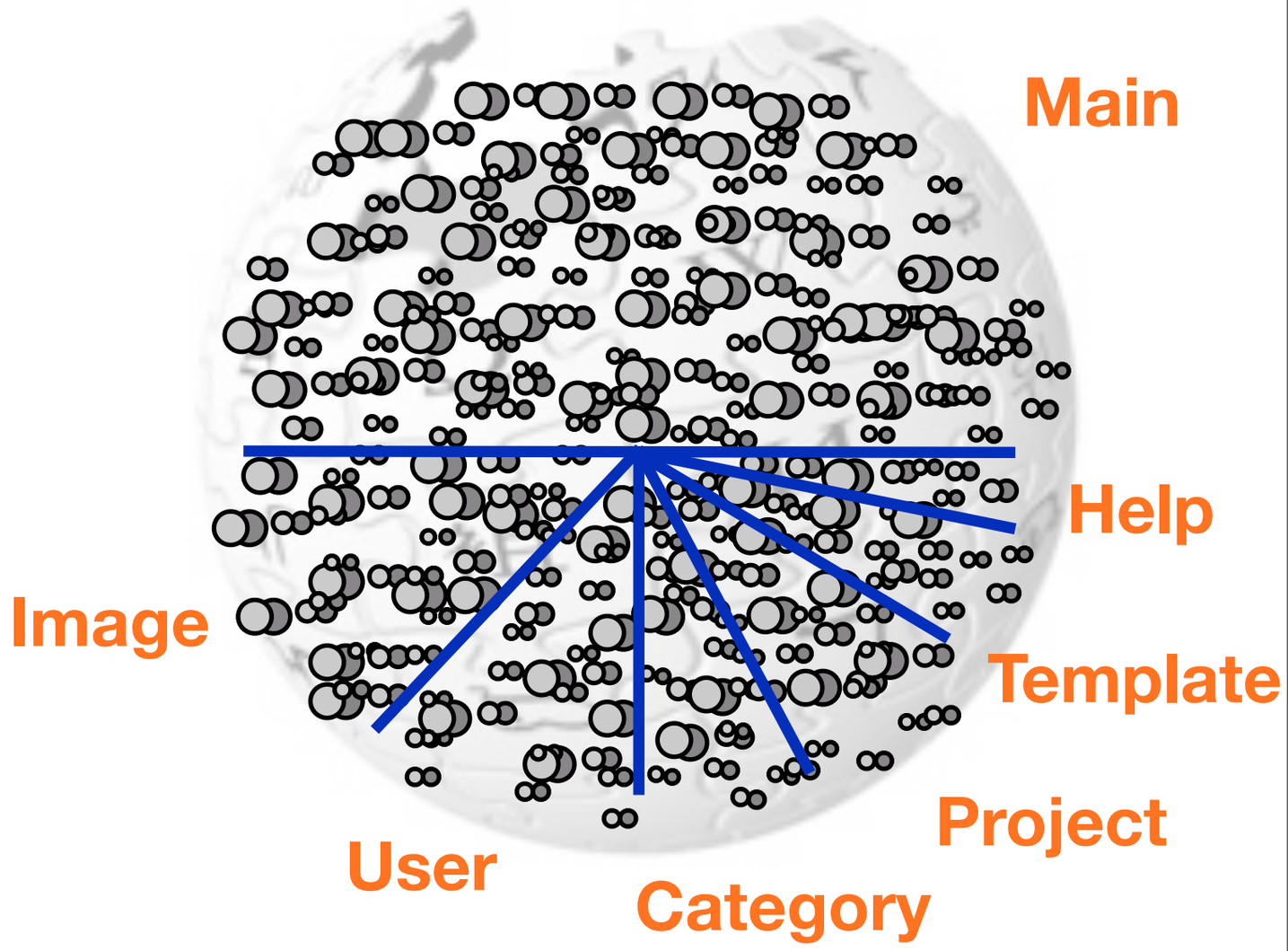
Class/instance pattern

- a class scopes work at its instantiation



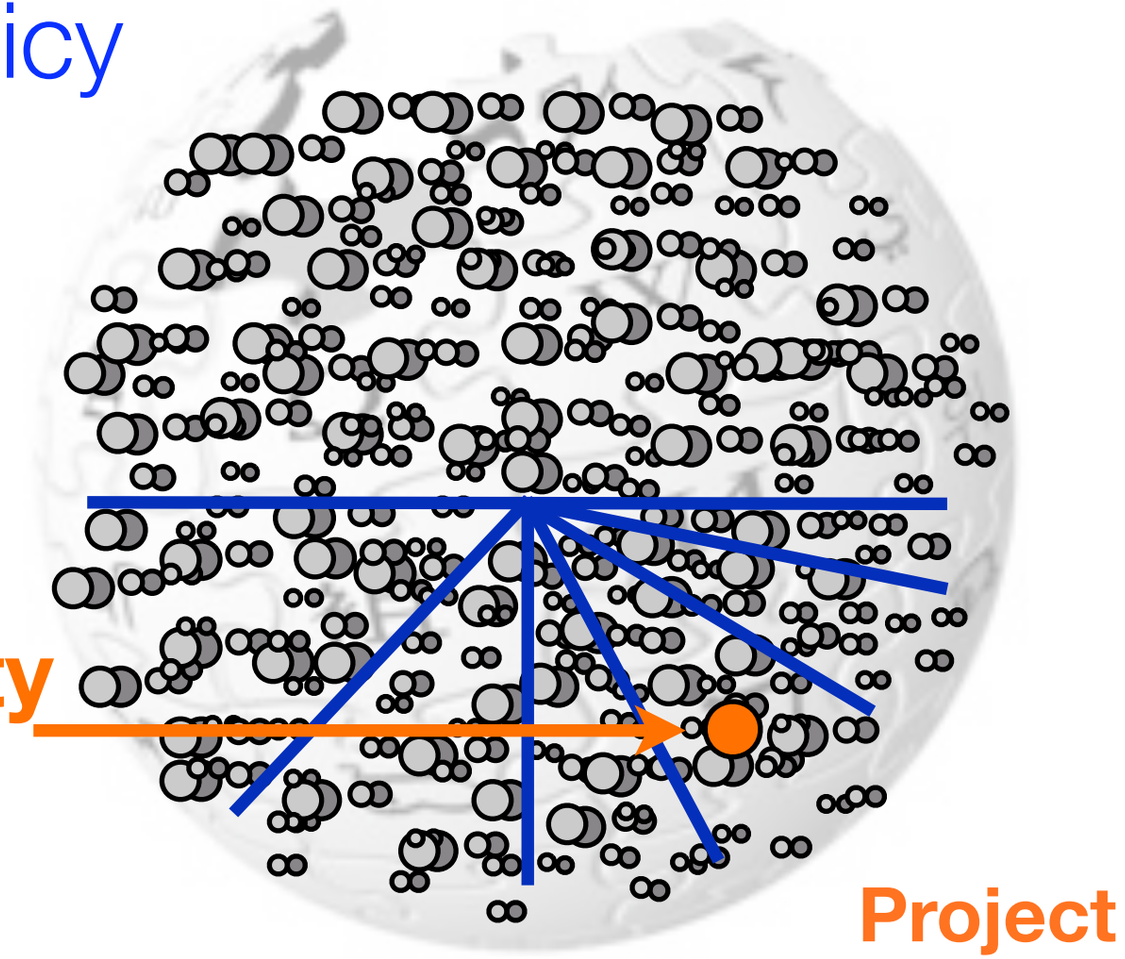
Class/instance pattern

- a class scopes work at its instantiation



Class/instance pattern: policy

- a class scopes work at its instantiation



Class/instance pattern: policy

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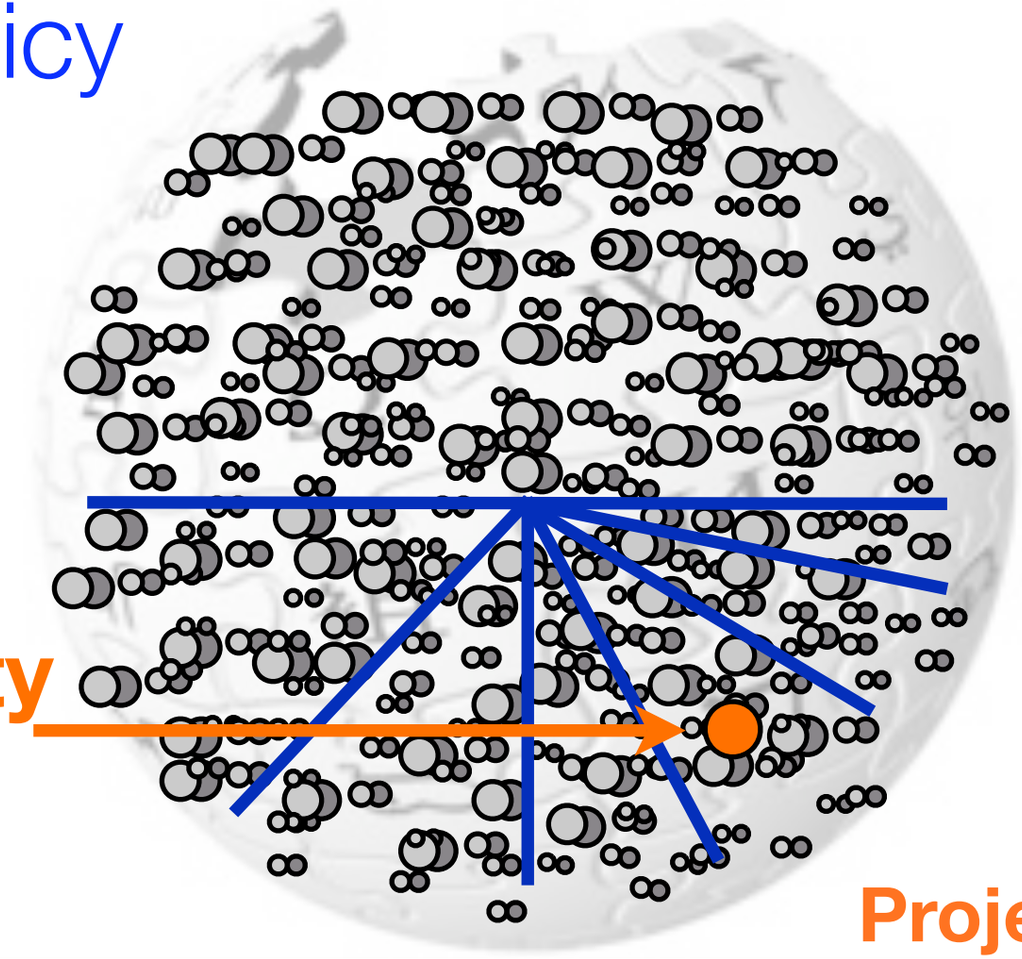


Verifiability policy

Class

Project

project page | discussion | edit this page | history | move | watch

Wikipedia:Verifiability

From Wikipedia, the free encyclopedia

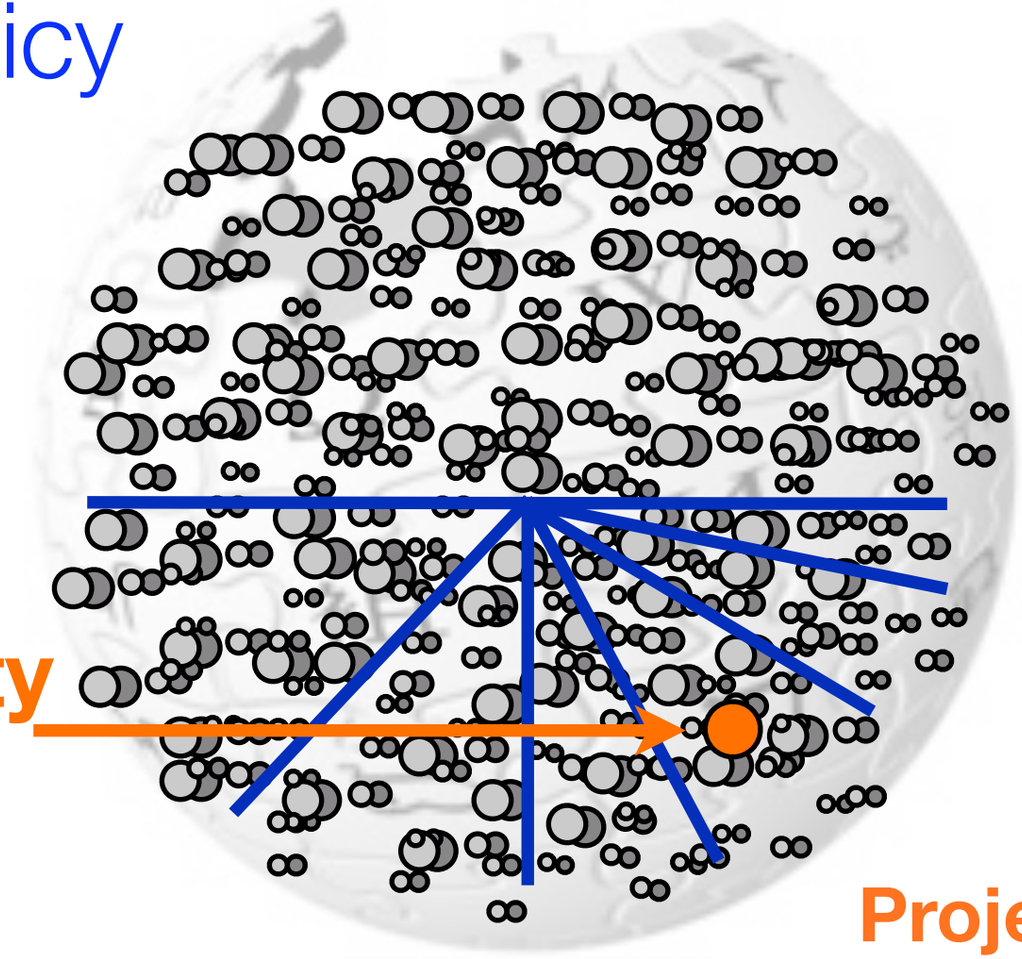
"WP:V" redirects here. For information on vandalism, see Wikipedia:Vandalism.

This page documents an official policy on the English Wikipedia. It has wide acceptance among editors and is considered a standard that all users should follow. When editing this page, please ensure that your revision reflects consensus. When in doubt, discuss first on the talk page.

This page in a nutshell: Material challenged or likely to be challenged, and all quotations

Class/instance pattern: policy

- a class scopes work at its instantiation



Verifiability policy

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project page | discussion | edit this page | history | move | watch

Wikipedia:Verifiability

From Wikipedia, the free encyclopedia

This page in a nutshell: Material challenged or likely to be challenged, and all quotations, must be attributed to a reliable, published source.

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ollow.
When in

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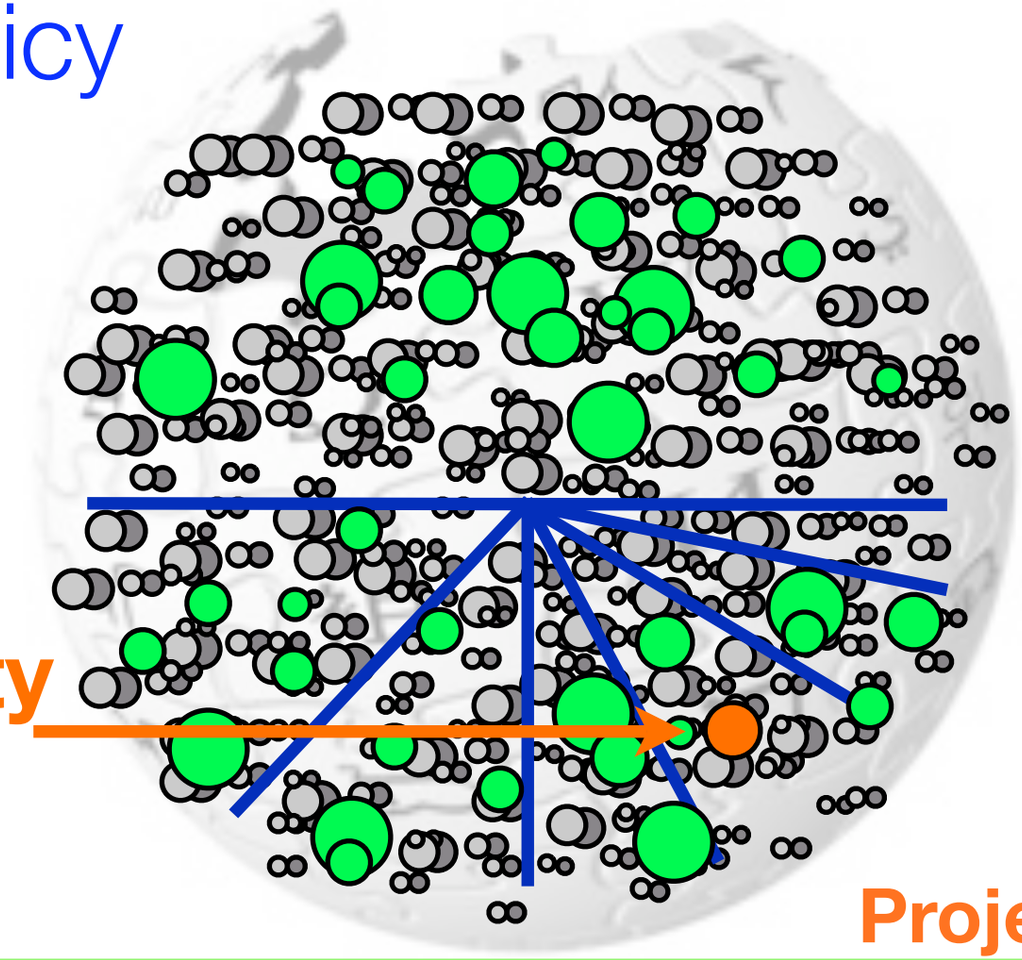
Class/instance pattern: policy

- a class scopes work at its instantiation



Instances

Per Wikipedia policy, Wales' statement cannot be used as a source. See Wikipedia:Verifiability, "[illegible]rticles and posts on Wikipedia may not be used as sources." This certainly includes statements in user space. Quatloo (talk) 00:34, 3 Marc

Also, as a reminder, wikipedia's verifiability and reliable sources policy indicates th claims in Wikipedia require exceptionally high-quality reliable sources; if such sour available, the material should not be included." The claim of a so-called consensus warmi overw 'conse direct

Removed two sentences that cannot be verified

Diff. Essentially, the problem is that racism, discrimination, and eugenics and **not** out of evolution. While it is true that social darwinism has cultural

Class/instance pattern: policy

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> We can adhere to the letter of the policy and pretend that they aren't seperated, even though there is clear evidence that they are. Or, we can recognize that sentence as being a measure to prevent people from posting [illegible]hen sourcing it elsewhere, and accept the man's statements about his life as definitive. I prefer the latter. -Amarkov moo! 00:45, 3 March 2008 (UTC)
>
> > There is no need to pretend anything. We can adhere to the policy by not addressing the matter, since it is not important and doesn't need to be in the encyclopedia. If it were important, there'd be a WP:RS. There is not. Quatloo (talk) 01:38, 3 March 2008 (UTC)
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Instances

Class/instance pattern: policy

- a class scopes wo
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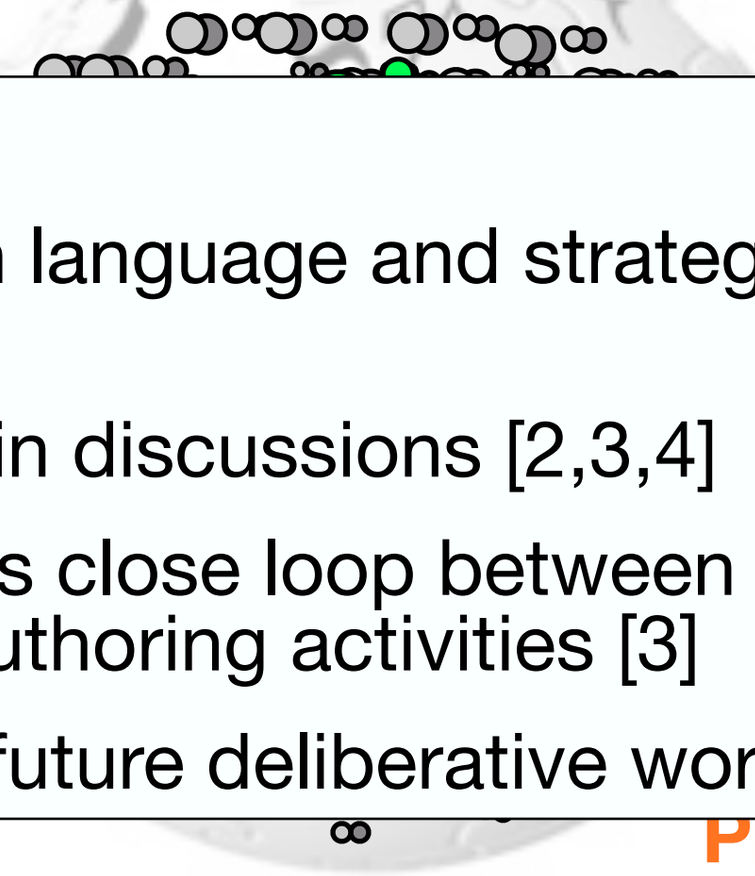
Policies

- provide a common language and strategies of action [1]
- widely referenced in discussions [2,3,4]
- hyperlinking fosters close loop between self-governance and authoring activities [3]
- policies articulate future deliberative work

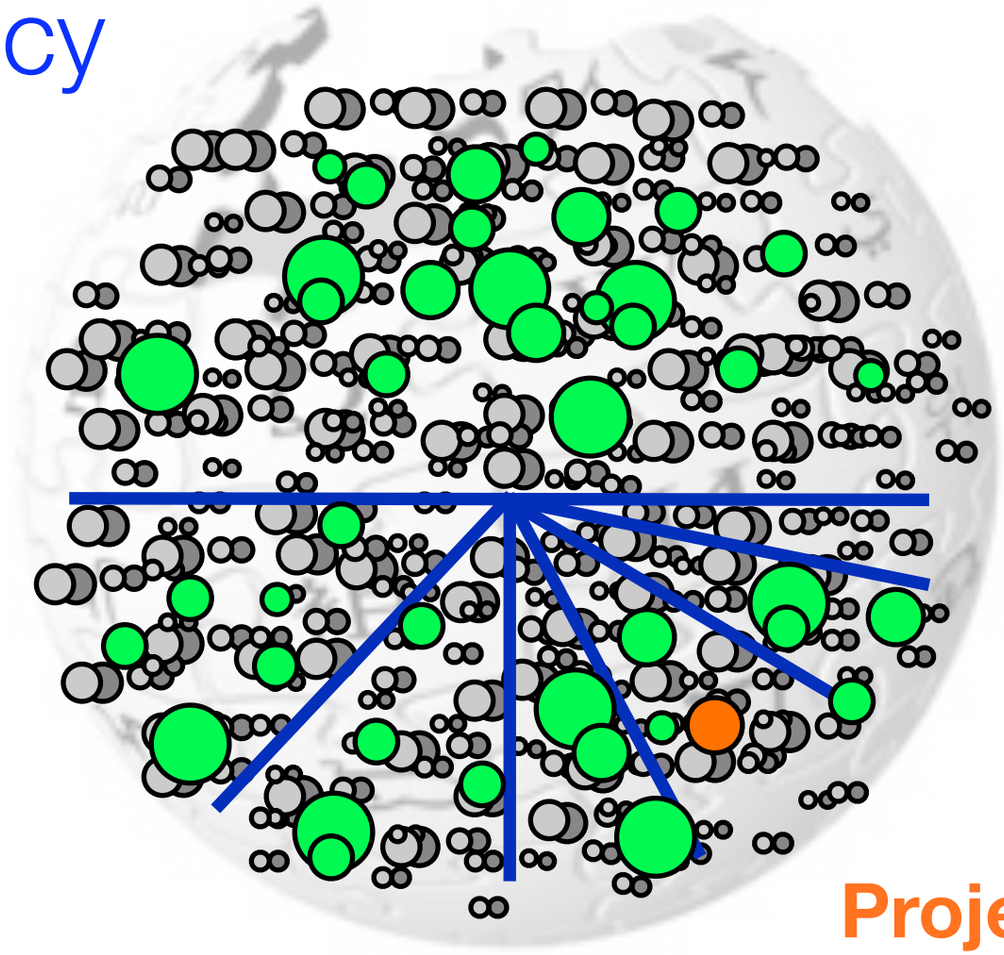


Project

[1] Viegas et al. HICSS ’07
[2] Kriplean et al. GROUP ’07
[3] Beschastnikh et al. ICWSM ’08
[4] Forte et al. HICSS ‘08

Class/instance pattern: policy

- a class scopes work at its instantiation
- scopes consensus-seeking efforts into distinct spaces
- scale participation while maintaining project coherence



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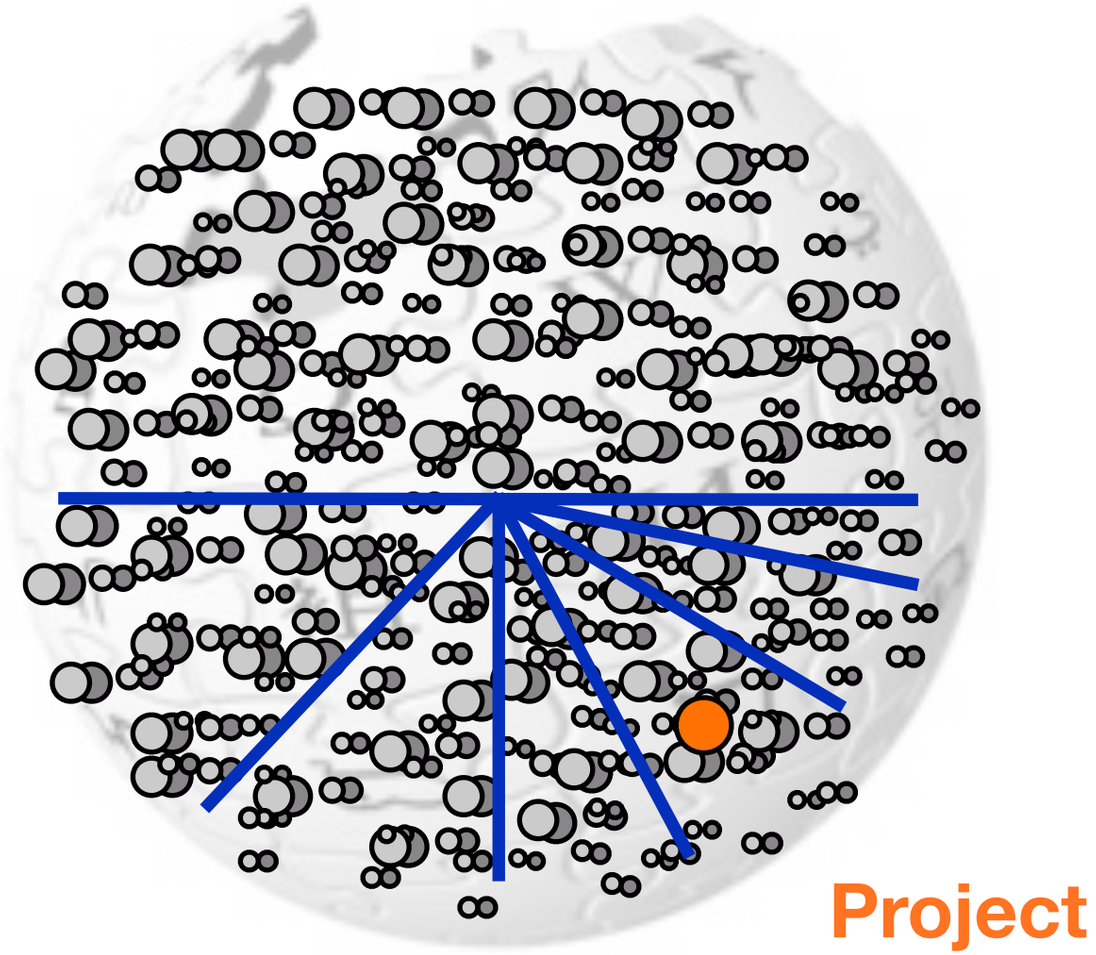

Class/instance pattern: processes

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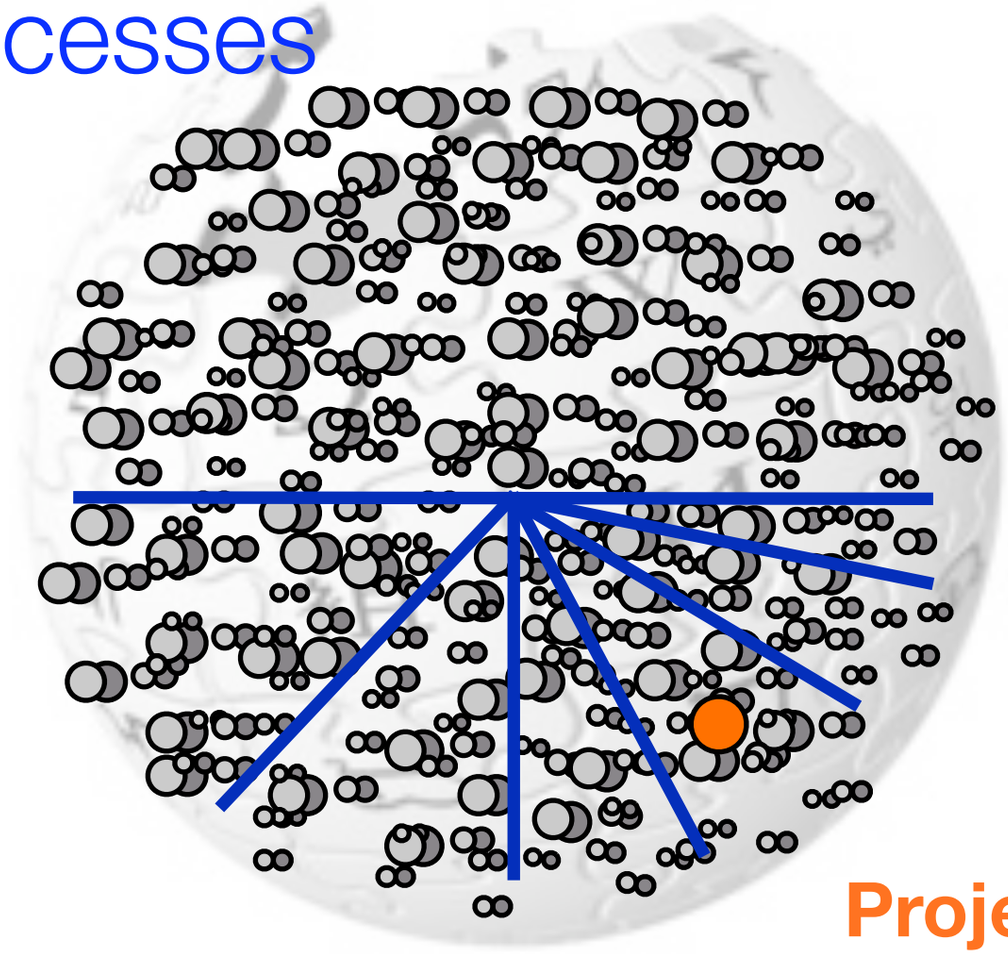

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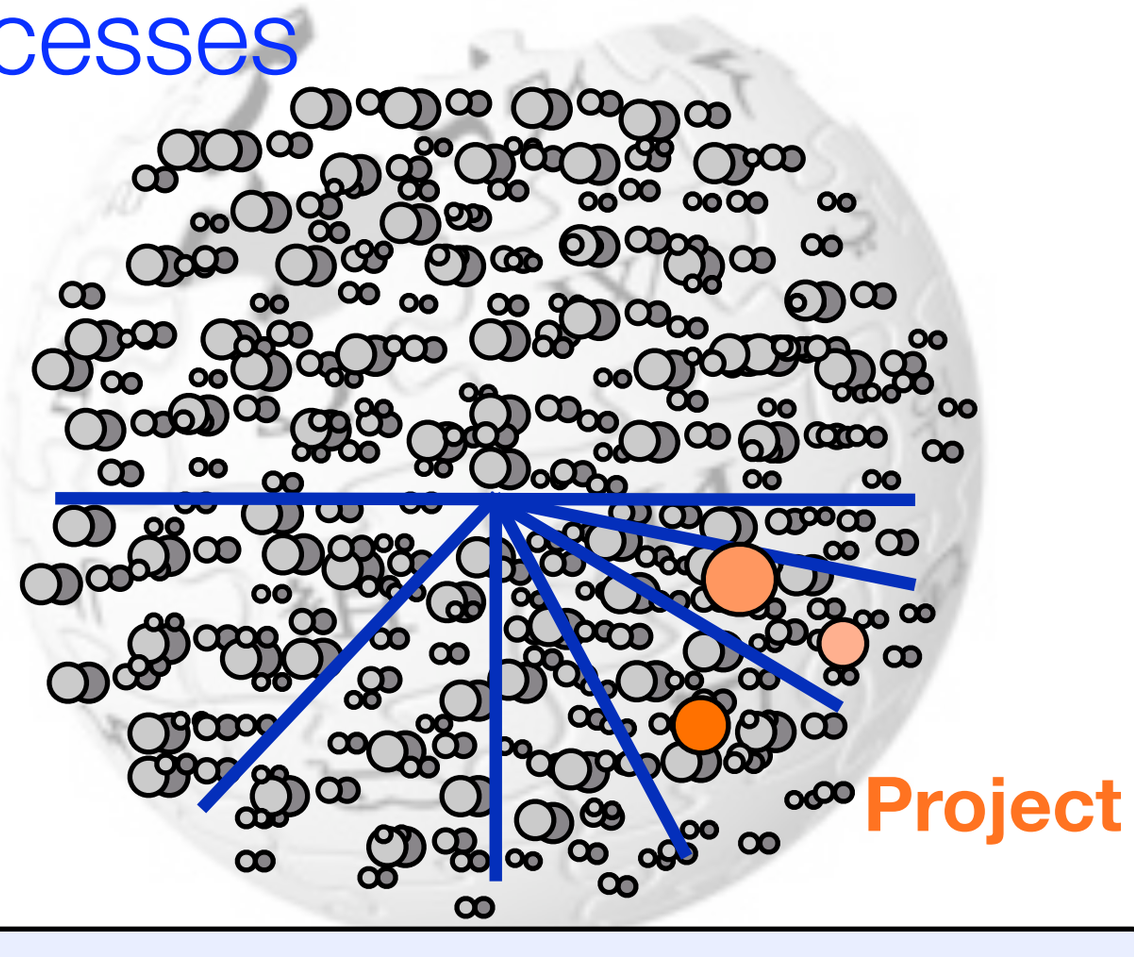
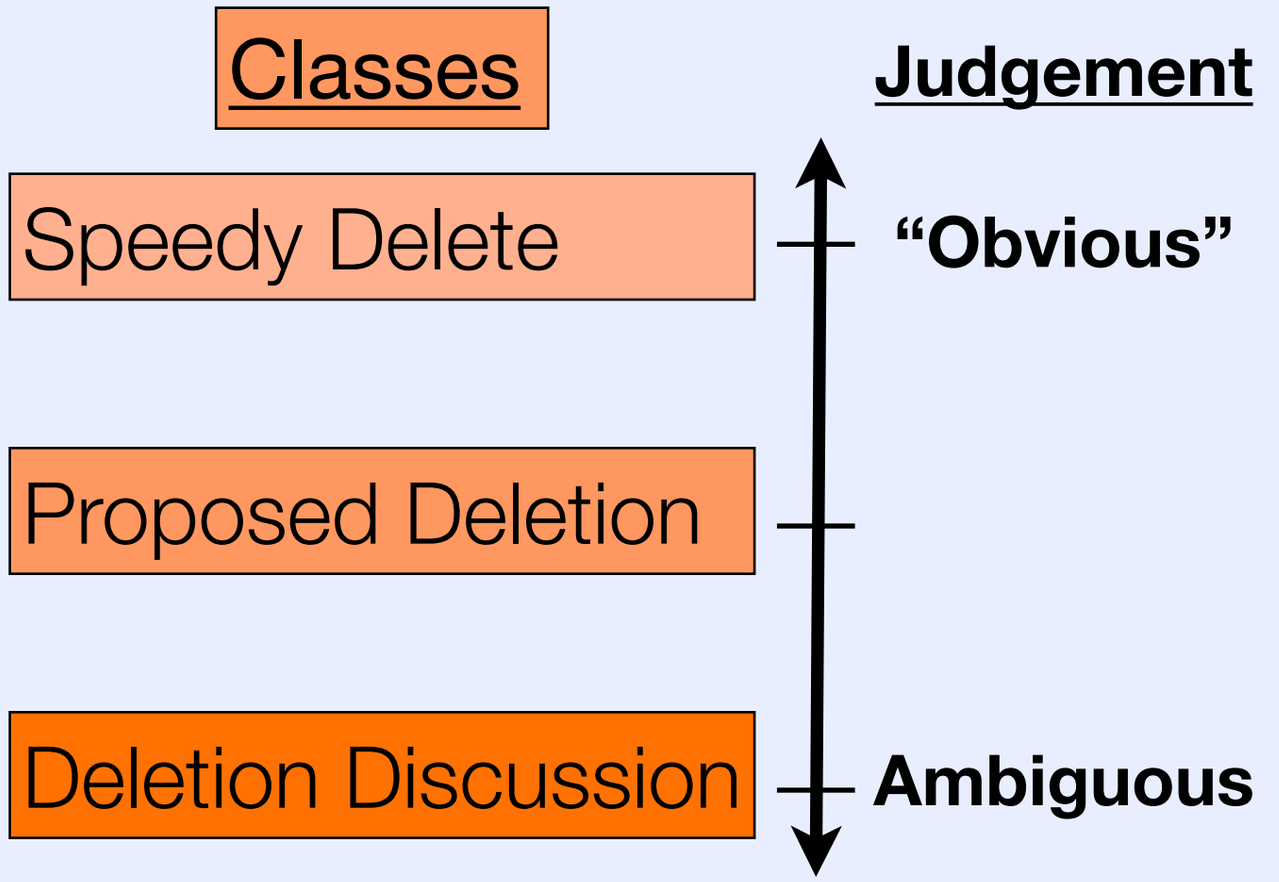


Page deletion processes



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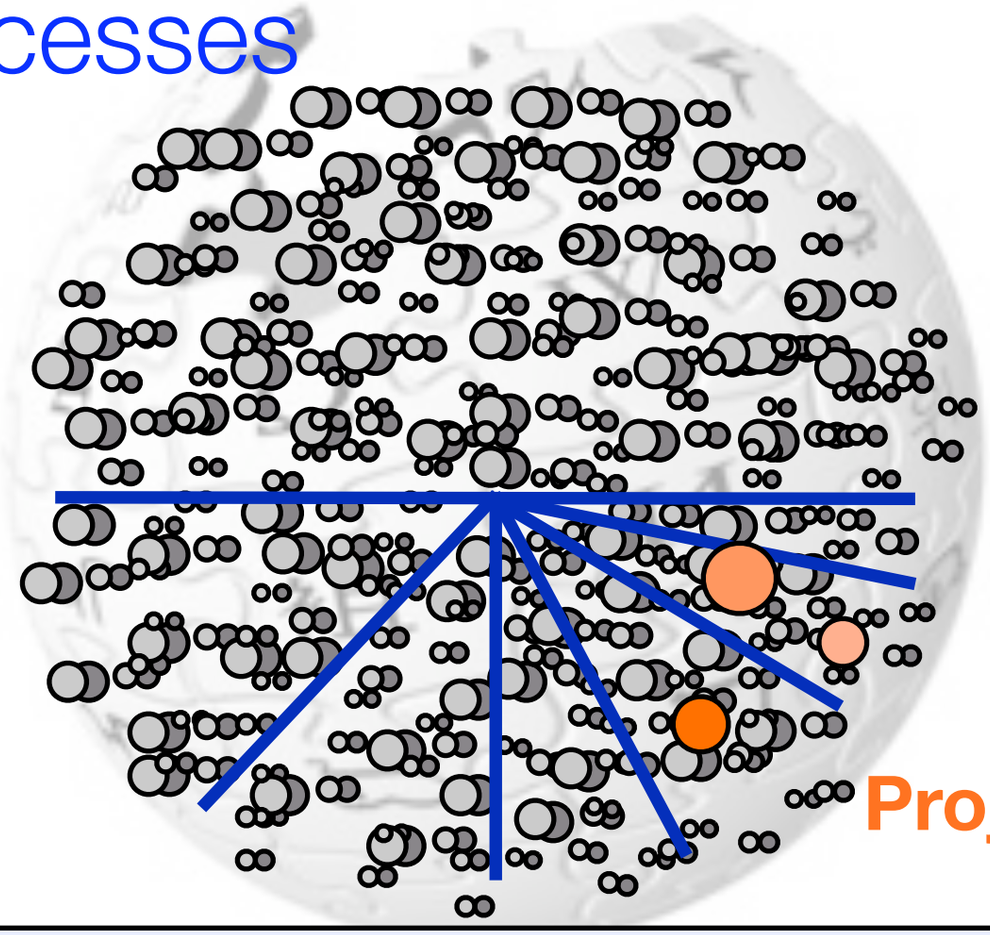

Page deletion processes

	Protocol	Classes	Judgement
Uni-lateral	Admin can delete without discussion	Speedy Delete	**“Obvious”**
	Admin can delete if nobody objects after 5 days	Proposed Deletion	
Arduous deliberation	Discussion for 5+ days	Deletion Discussion	**Ambiguous**

Class/instance pattern: processes

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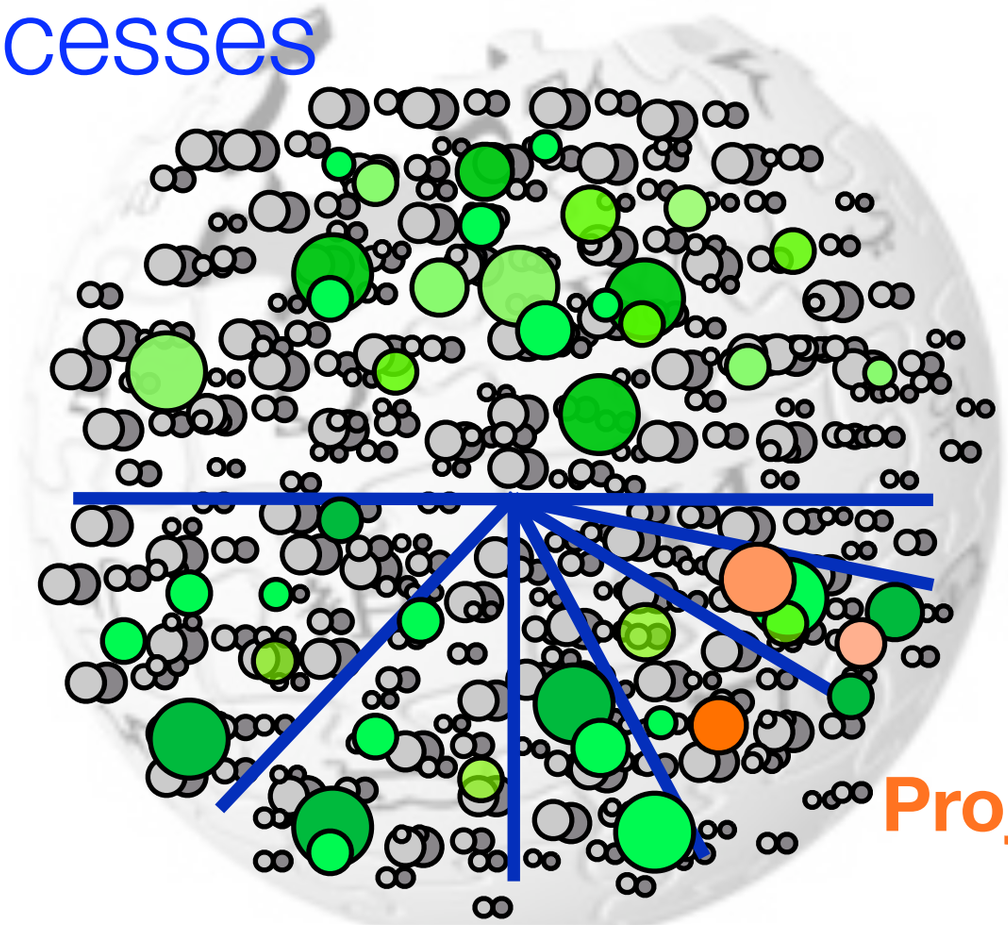
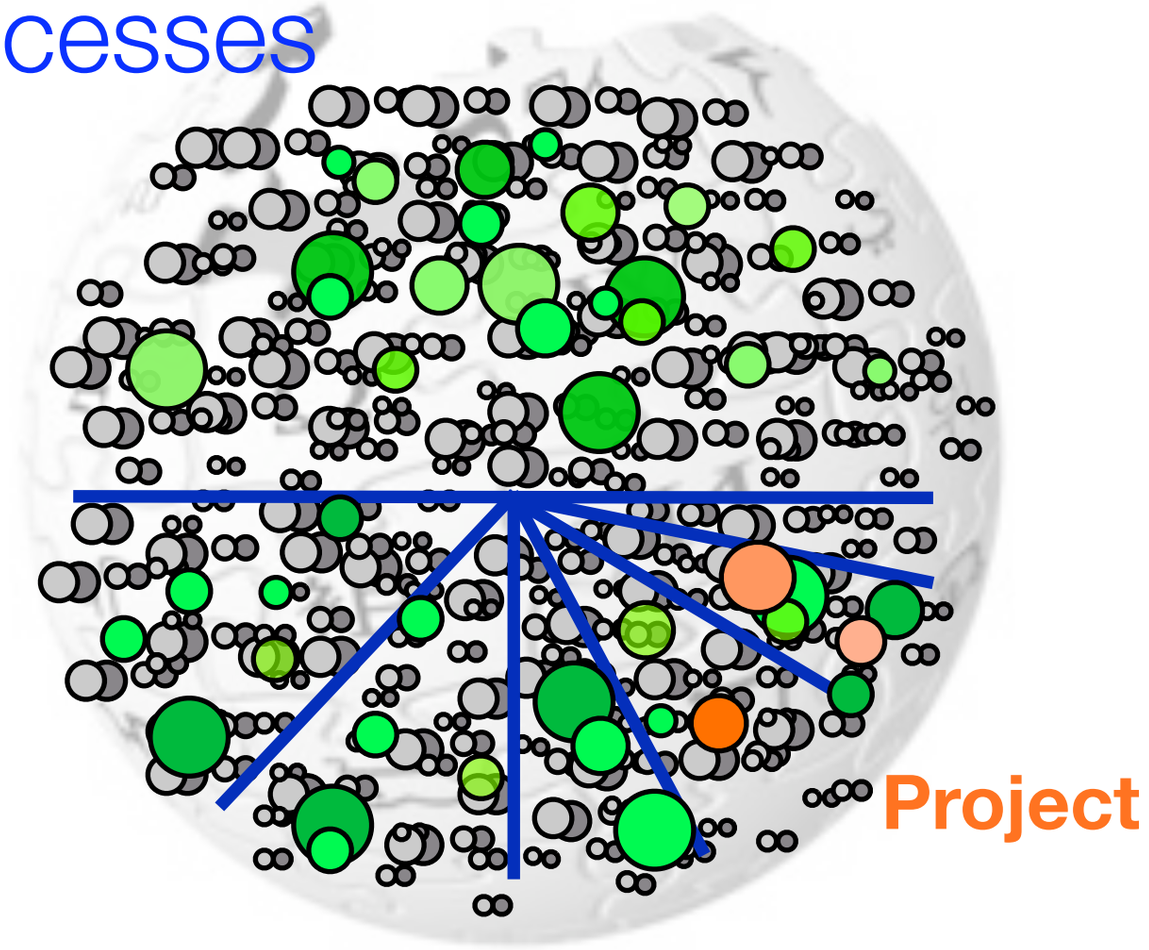


Page deletion processes

Instances	Classes	Judgement
{{db-g11}}	Speedy Delete	"Obvious"
{{subst:prod}}	Proposed Deletion	
{{subst:afd1}}	Deletion Discussion	Ambiguous

Class/instance pattern: processes

- a class scopes work at its instantiation
- scopes consensus-seeking efforts into distinct spaces
- scale participation while maintaining project coherence
- attract appropriate editors for deliberation



Implications: Class / Instance

- Editors must recognize the appropriate class for a given situation
  - ...but its difficult to keep abreast of the large number of processes
- Need to support editors in classifying situations
- *Normative Indexing*
  - leverage instantiations of classes to build predictive model for identifying potentially relevant classes

Conclusions

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- Collected and coded barnstars for valued work
  - direct editing work is NOT the majority of the valued work
  - instead, found a wide range of work
  - implications for reflecting work with composable reputation

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See our paper 4 more detailz and implications!!1

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Travis Kriplean

David W. McDonald

Ivan Beschastnikh

Questions?