

Orko: Facilitating Multimodal Interaction for Visual Exploration and Analysis of Networks

CPSC 547 – Networks Presentation
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What is Multimodal Interaction?

Using **two or more** modes of input/output

Different combinations:

- Touch and speech
- Movement and gaze
- Gestures and gaze
- Pen and touch
- ... or various combinations of these



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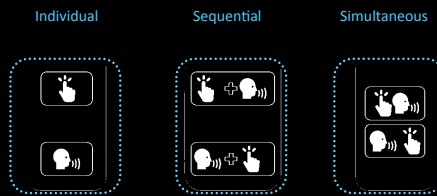
Data visualization user interfaces

- WIMP-based direct manipulation interfaces
- Post-WIMP systems
 1. Touch input
 2. Natural language interfaces (NLIs)

Data visualization user interfaces

- WIMP-based direct manipulation interfaces
- Post-WIMP systems
 1. Touch input
 2. Natural language interfaces (NLIs)
 3. Multimodal interaction

Combinations of input modalities



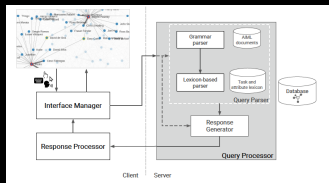
Challenges and complexities in interpreting NLIs

- Multiple interpretation
- Different ways to ask the same query
- Ambiguity
 - Syntactic level
 - Semantic level

Possible query types

- **Explicit:** Operations and targets are specified (sufficient tasks and values information)
- **Follow-up and contextual:** Follow-up to the previous queries or actions (typically lack references to tasks or values associated with the task)
- **High-level:** open-ended questions; multiple operations combined together

System architecture

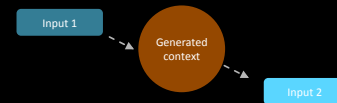


Two step approach parser:

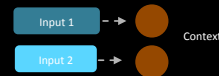
1. Grammar parser
2. Lexicon parser

Combinations of input modalities

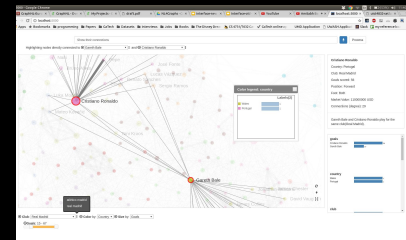
1. The context generated by one input is used to complement the second and highlight connections of the filtered nodes



2. The system processes the two inputs individually, preserving filters from the spoken query



Attributes and connections



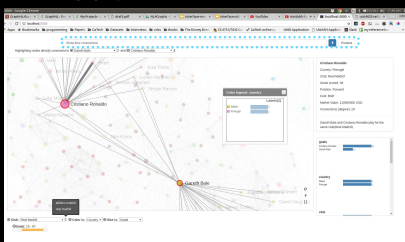
Orko



<https://vimeo.com/238502489>

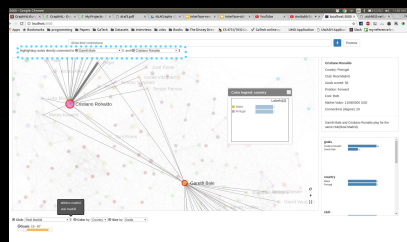
Orko's user interface

A: Natural language input and action feedback



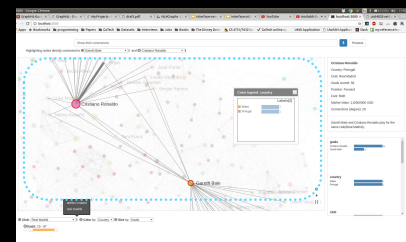
Orko's user interface

B: Action feedback



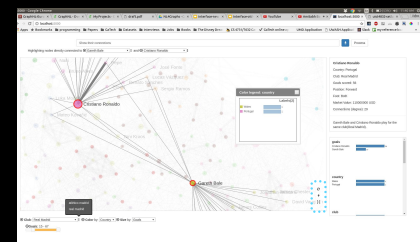
Orko's user interface

C: Network Canvas



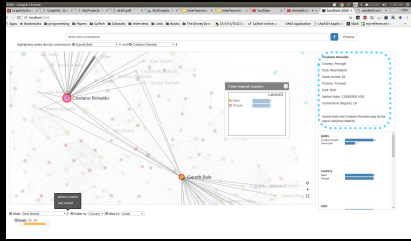
Orko's user interface

D: Quick access icons



Orko's user interface

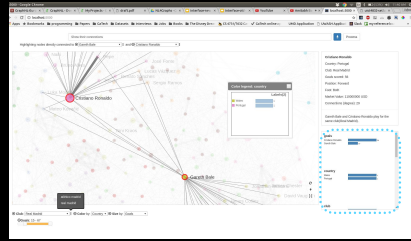
E: Details container



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Orko's user interface

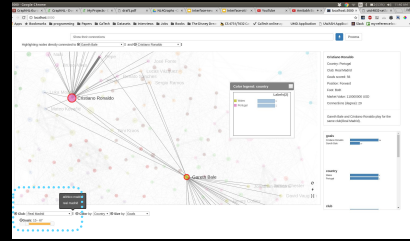
F: Summary container



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Orko's user interface

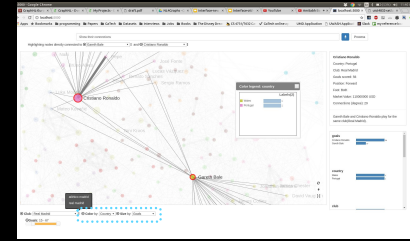
G: Filtering widgets



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Orko's user interface

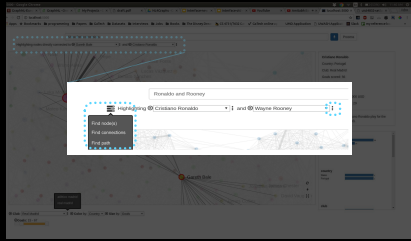
H: Visual encoding widgets



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Orko's user interface

B: Action feedback – Ambiguity widget



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Evaluation – user study

- Jeopardy-style evaluation approach
 - Facts: to modify the visualization and show each fact
 - Tasks: 10 tasks to explore the network and identify specific entities
 - Questions: to measure satisfaction and usability
 - Informal interview

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Evaluation – user study

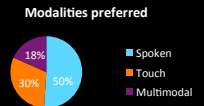
	P1			P2			P3			P4			P5			P6		
	S	T	SF	S	T	SF	S	T	SF	S	T	SF	S	T	SF	S	T	SF
T13	2	1	2															
T12	2	2	1	3	1	1	1	3	1	3	3	1	1					
T14	2	1	3				4	1	1	3	6	3						
T15	2		2				1	1	1	1	2	4	4	1	1			
T16	1	1	1				1	2	1	1	1	3	4					
T17	1	1	2	3	1	1	1	1	1	1	3	1	2	2				
T18	1	1	1				1	1	1	1	2	1	1	1				
T19	2		2				2	2	2	2	1	1	1	2				
T10	2	2	2	8	1	2	6	2	2	5	2	5	2	3	1			

Summary of interactions per task for 6 participants

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Results and observations

- Preferences of modalities:
 - Speech: typically for search, filtering, and topology-based tasks involving multiple nodes
 - Touch: typically for tasks like highlighting connections of individual nodes and changing values of existing graphical encodings



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Results and observations

- NLI and interpretation
 - Query interpretation: Issues with queries with multiple values and not separated by conjunctions
- Contextual and follow-up queries
 - Multitouch gestures: requested
 - Repeat preference: instead of follow-up utterances
- Proactive behavior

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Critique

- Natural and fluid way to explore networks
- Features well integrated
- Clear breakdown and UI
- Immediate visual feedback and proactive behavior (help user think about other questions)
- Flexibility of choices between audio and textual feedback
- Successful in explicit queries and most follow-up and contextual
- Evaluation – experienced participants and specific example (Football)
- Only force-directed layout (Region-based identifications not useful – Scalability issues)
- Limited touch gestures
- Some features not used (ambiguity widget, follow-up gestures, task suggestions)
- Simultaneous interaction was not examined
- Ignored high-level questions
- Auto-complete function

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